



Install OTCnet Firmware



Application Tip

Before you install the OTCnet Firmware, consider the following information:

- To install the Firmware you will need Windows Administrator privileges on each computer.
- The firmware versions are operating system (e.g. Vista, Windows 7, etc) and scanner (e.g. EC 7000i or Panini Vision X, etc) specific. Each firmware version has a corresponding detailed description of which terminal configuration(s) it supports (including operating systems and all scanners). To determine which firmware version matches the terminal settings, refer to the *OTCnet System Requirements and Reference Guide* at: https://www.fiscal.treasury.gov/fsservices/gov/rvnColl/otcNet/OTCnet_SysReq.pdf.
- If using OTCnet Offline close any open batches and upload all existing batches in Batch Management, as well as stop the Offline application.
- Ensure the scanner is not connected to the terminal when installing the firmware as it may cause scanner connectivity issues.
- If you have a previous firmware version installed, you will need to uninstall it before installing a new Firmware version. See the directions below for uninstalling a previous version of Firmware.

For Windows 7:

1. Access your Control Panel under **Start > Control Panel > Programs**
2. Click **Programs and Features**
3. Double-click **OTCnetFirmware**
4. Click **Yes** and wait while the Firmware uninstalls
5. Verify the **OTCnetFirmware** and **Panini 3.3.1 Universal Installer** automatically uninstalled

For Windows XP:

1. Access your Control Panel under **Start > Control Panel**
2. Double-click **Add or Remove Programs**
3. In the Currently installed programs box, click **OTCnetFirmware**
4. Click **Remove**
5. Click **Yes** and wait while the Firmware uninstalls
6. Verify the **OTCnetFirmware** and **Panini 3.3.1 Universal Installer** automatically uninstalled

To install OTCnet firmware, complete the following steps:

1. Locate the folder where the firmware file (MSI file) resides and double-click on the file to start the installation.
2. The *Welcome to the OTCnet Firmware Installation Wizard* dialog box appears. Click **Next**.
3. The *User Information* dialog box appears. Click **Next**.
4. The *Destination Folder* dialog box appears. Click **Next**.



Application Tip

To install the firmware to another folder destination, click **Browse** to select a different folder. Click **Cancel** to exit the setup.

5. The *Ready to Install the Application* dialog box appears. Click **Next**. Wait a moment while the files install.
6. After the *OTCnet Firmware has been successfully installed* message appears, click **Finish**.

