



Install OTCnet Firmware



Application Tips

Before you install the OTCnet Firmware, consider the following information:

- To install the Firmware you will need Windows Administrator privileges on each computer.
- If using OTCnet Offline close any open batches and upload all existing batches in Batch Management, as well as stop the Offline application.
- Ensure the scanner is not connected to the terminal when installing the firmware as it may cause scanner connectivity issues.
- If you have a previous firmware version installed, you will need to uninstall it before installing a new firmware version. See the directions below for uninstalling a previous version of firmware.

For Windows 7:

1. Access your Control Panel under **Start > Control Panel > Programs**
2. Click **Programs and Features**
3. Double-click **OTCnetFirmware**
4. Click **Yes** and wait while the Firmware uninstalls
5. Verify the **OTCnetFirmware** and **Panini X.X.X Universal Installer** automatically uninstalled

For Windows 8.1 and Windows 10:

1. Access your Control Panel under **Start > Control Panel**
2. Double-click **Add or Remove Programs**
3. In the Currently installed programs box, click **OTCnetFirmware**
4. Click **Remove**
5. Click **Yes** and wait while the Firmware uninstalls
6. Verify the **OTCnetFirmware** and **Panini X.X.X Universal Installer** automatically uninstalled



Application Tips

Before you install the OTCnet firmware, below are some additional items to consider the following information:

- Firmware version 2.0.0 supports the RDM EC7000i, Panini MyVisionX, Panini Vision X, and Panini I:Deal scanners. Additionally, firmware version 2.0.0 supports Windows 7, Windows 8.1, and Windows 10 Operating Systems.
- Firmware version 1.6.0 supports the RDM EC7000i, Panini MyVisionX, Panini VisionX and Panini I:Deal scanners, and Windows 7 operating system.
- Firmware version 1.5.1 only supports the RDM EC7000i scanner and the Windows 7 operating system. For more information about which firmware version matches the terminal settings, refer to the *OTCnet System Requirements and Reference Guide* at:
https://www.fiscal.treasury.gov/fsservices/gov/rvnColl/otcNet/OTCnet_SysReq.pdf.

To install OTCnet firmware, complete the following steps:

1. Locate the folder where the firmware file (MSI file) resides and double-click on the file to start the installation.
2. The *Welcome to the OTCnet Firmware Installation Wizard* dialog box appears. Click **Next**.
3. The *User Information* dialog box appears. Click **Next**.
4. The *Destination Folder* dialog box appears. Click **Next**.



Application Tip

As a best practice, it is recommended that the firmware package is installed into the default destination folder.

5. The *Select Features* dialog box appears. Click **Next**.



Application Tip

Skip Step 5 and proceed to Step 6 if installing firmware version 1.5.1 or 1.6.0.



Application Tip

As a best practice, it is recommended that the entire firmware package is installed.

6. The *Ready to Install the Application* dialog box appears. Click **Next**. Wait a moment while the files install.
7. After the *OTCnet Firmware has been successfully installed* message appears, click **Finish**.