



Navy Cash[®] Bulletin



NAVAL SUPPLY SYSTEMS COMMAND HEADQUARTERS

Volume: 06 Issue: 05

Oct-Nov-Dec 2009

OCTOBER'S NAVY CASH SAILOR OF THE MONTH



LTJG Johnathon David Wainwright stationed aboard USS DEWEY (DDG 105), has been selected as the Navy Cash Sailor of the month for October 2009.

LTJG Wainwright reported to Pre-Commissioning Unit DEWEY (DDG 105) in September of 2008. Through the past 15 months, the Assistant Supply Officer's efforts were focused on building and establishing the crew's Disbursing and Navy Cash Operation in addition to Sales and Services. LTJG Wainwright is directly responsible for the coordination of training for the entire crew as well as the specialized training for interested parties. Because of his immense dedication, over 270 Officers and Sailors were enrolled in Navy Cash. Issuing more than 170 permanent cards in the first week, LTJG Wainwright has a reputation for flawless management- resolving and avoiding negative balances through positive financial counseling and a strong hands-on approach. In addition, with thousands of transactions posting monthly, LTJG Wainwright remains perfectly balanced at the end of each month. To date, there have been zero discrepancies reported between shore and ship. Finally, LTJG Wainwright's training and intuition remain a vital source of feedback for Navy Supply Systems Command. His commitment to Customer Service and Crew Support is second to none! BRAVO ZULU!

Submitted by PSC(SW/AW) M. B. Tubes Jr., Navy Cash Fleet Support Group-San Diego.

Anyone wishing to send nominates for Navy Cash Sailor of the month, please send their name, a short write up and picture to bridget.carroll@navy.mil



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NOVEMBER'S NAVY CASH SAILOR OF THE MONTH



PS3 Derrina Johnson stationed aboard USS WASP (LHD 1), has been selected as the Navy Cash Sailor of the month for November 2009.

PS3 Johnson is being recognized for her unsurpassed dedication, initiative, and contributions to the Navy Cash Program. PS3 assumed duties as Disbursing LPO on USS WASP (LHD-1) in March 2009. She has provided direct, high-quality customer service to a crew of over 1,100 on a daily basis. In that time she maintained 100% accountability while processing over 1,000 Navy Cash transactions valued in excess of \$60,000. PS3 Johnson's attention to detail is also evident in her flawless management of a working stock of over 1,500 Navy Cash cards. Her technical knowledge of the Navy cash system and customer service oriented approach has greatly contributed to the ability of the WASP Disbursing Operation to successfully meet the overall mission of providing unsurpassed customer service and assistance. PS3 Johnson embodies the WASP motto of "#1 in the Fleet".

Submitted by ENS Austin R. Vermillion, SC, USN, Disbursing Officer (USS WASP LHD 1).

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DECEMBER'S NAVY CASH SAILOR OF THE MONTH



LTJG Jacob Soviero stationed aboard the USS OSCAR AUSTIN, has been selected as the Navy Cash Sailor of the month for December 2009.

LTJG Soviero's technical knowledge and superb managerial skills has enabled him to maintain an efficient and flawless operation while learning through trial and error. His accountability is excellent, his cash is to the penny and all equipment is accounted for. LTJG Soviero follows the Navy Cash SOP in all aspects of the operation. Considering he runs his operation alone, the effort he has had to utilize to operate this system has paid dividends, resulting in a high level system readiness. As a result of his diligence, there have been few problems with the NAVY CASH system. During a recent groom, one of the Navy Cash trainers made the comment that this was the best operation on the waterfront for the DDG class! This was no surprise to the crew of USS OSCAR AUSTIN as we benefit from LTJG Soviero's attentive care to the system on a daily basis. Having received an outstanding during a FEG audit with glowing comments it was felt that his groom results would reflect positively as well. LTJG Soviero has done an outstanding job!

Submitted by PS1(SW) Michelle R. Fortener, Navy Cash Fleet Support Group-Norfolk.

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Installations

As of 27 January 2010 the Navy Cash system is currently installed on 149 active Navy ships.

USS IWO JIMA (10/27)

USS EMORY S LAND (11/17)

USS MOUNT WHITNEY (12/15)

USS GEORGE H W BUSH (01/12)

Future 2010 Navy Cash Training

These classes are for you! The attendees should include: IT/ETs, DISBOs, PSs, SHs, PCs MWR, Wardroom treasurer, 1st class mess, CPO mess and Food service.

Location	Date
Pearl Harbor	17-20 May 2010
Mayport	23-27 Aug 2010

POC is Ed Olsen, edward.olsen@navy.mil..

Fiscal Training

Location	POC
Mayport, FL – 13-14 April 2010	Hugh Chin hugh.chin@navy.mil (757) 443-1189
Norfolk, VA – 11-12 May 2010	
San Diego, CA 17 March 2010 800-1200	Andrew Yager andrew.yager@navy.mil (619) 556-6493



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Installation - Functional Training Classes

*ALL DATES ARE SUBJECT TO CHANGE

Ship	Location	Start
MONTEREY (CG 61)	Norfolk	15-19 Mar 2010
THACH	San Diego	24-28 May 2010
FRANK CABLE	Guam	02-06 Aug 2010
GRAVELY	Pascagoula	12-16 Jul 2010
JASON DUNHAM	Bath	02-06 Aug 2010

Ships on the waterfront are encouraged to participate!



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Navy Cash[®] Flash 09-014

02 Dec 2009

SUBJECT: NAVY CASH SERVERS SET TO GMT

It is vital to your Navy Cash System that the time on the Navy Cash Server never be changed regardless of where your ship may be deployed. The Server must **ALWAYS** be set to Greenwich Mean Time (GMT).

Changing the Server time puts your ship files out of sequence for round trips, creates significant processing and settlement issues and requires extensive manual effort by ship and shore to correct.

DISBOs, please ensure your IT personnel are aware this Server's time is never changed from GMT.

If you have any further questions, please do not hesitate to contact the Customer Support Center at navycashcenter@ezpaymt.com or 1-866-6NavyCash (662-8922).

POC edie.johnston@navy.mil or (717)605-2771

MARLENE HIGGINS
Director, Navy Disbursing



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REMINDER

Please ensure that every effort is being taken to deliver all Navy Cash cards received through the United States Postal Service to the appropriate cardholders. If members are no longer on the ship, please ensure mail is forwarded to the address on file. Postal Officers are reminded that Postal Petty Officers are to perform directory service IAW OPNAVINST 5112.6D, Chapter 4 and DoD 4525.6-M, Part C3.4.5.

If you have any questions, please contact the Customer Support Center at navycashcenter@ezpaymt.com or 1-866-6NavyCash (662-8922).

POC: carrie.kunze@navy.mil or (717) 605-3506.

US Treasury NAVY CASH Website

NAVY CASH information can be found on <http://fms.treas.gov/navycash>. This link provides easy access to enrollment, cardholder basic information, functional training materials, maintenance procedures, SOPs, news articles, bulletins, contacts and flash information 24/7.

POC is Ed Olsen, edward.olsen@navy.mil.



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IMPORTANT REMINDER

No software is authorized to be installed on any of the Navy Cash systems unless done so by a Navy Cash Technician or by direction of either the Program Office or a Navy Cash Tech.

Unauthorized software includes, but is not limited to: Microsoft Office, UMIDS, MPCC/PCC-OTC, games, or any application that does not meet Navy IT-21 guidelines.

If MPCC/PCC-OTC is installed on a Navy Cash system, it must be removed by a Navy Cash Technician and re-installed on another ISNS asset (COMPOSE) by ship's force.



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Navy Cash Customer Service

JPMorgan Chase Customer Service Center (CSC)

Cardholders: (866) 6NAVYCASH or (866) 362-8922

Website: www.navycash.com

E-mail: navycash@ezpaymt.com

Disbursing offices/Merchants: (866) 3NAVYCASH or (866) 362-8922

Website: www.navycashcenter.com

Email: navycashcenter@ezpaymt.com

FAX: (866) CHASE01 or (866) 242-7301

Enrollment Forms: 888-344-3796

Settlement items: 813-432-4793

CSU: 866-242-7301

GLOBAL DISTANCE SUPPORT CENTER (GDSC)

Commercial: (877) 4-1-TOUCH

(877) 418 – 6824

DSN: (510) 4-2- TOUCH

(510) 428-6824

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