



## **IN THIS ISSUE**

**JANUARY/ FEBRUARY/ MARCH SAILOR OF THE MONTH  
REFRESHER TRAINING/ AGED NEGATIVE BALANCES  
MESSAGE FROM THE OTCnet TEAM  
NAVY CASH PROGRAM OFFICE**



## JANUARY'S NAVY CASH SAILOR OF THE MONTH



**ENS Barbara Conley, Disbursing Officer on board USS JOHN C. STENNIS (CVN 74) has been selected as the Navy Cash Sailor of the Month for January 2015.** Throughout STENNIS' basic training cycle, ENS Conley has maintained 100% accountability and accuracy in processing and issuing hundreds of Navy Cash cards to Sailors, ship riders, and Distinguished Visitors alike. Her tenacity and proactive problem solving were critical as STENNIS integrated Navy Cash version 1.4.7.1 with Consolidated Afloat Networks and Enterprise Services (CANES), often requiring close coordination between JPMChase, SPAWAR, and various Navy Cash Representatives. She also has provided valuable Navy Cash feedback to the Navy Cash Program Office which will allow for significant improvements within the Fleet. Further, she is directly responsible for the implementation of increased security procedures on board JOHN C. STENNIS, including the long, outstanding repair of the Disbursing Office's electronic and video security system. During her recent Fleet Examination Group audit, ENS Conley earned a perfect score (100%) across all Disbursing/Navy Cash functional areas. Her meticulous work ethic and dedication to providing top notch customer service have resulted in ship-wide praise and Fleet attention for her outstanding Navy Cash and Disbursing services. Her professionalism and superior initiative make her well-deserving of the title "Navy Cash Sailor of the Month."

Submitted by Andrew Yager. Navy Cash Fleet Support. NAVSUP Fleet Logistics Center San Diego.  
 Anyone wishing to send nominees for Navy Cash Sailor of the Month, please send their name, a short write- up and a picture to  
[matthew.winter1@navy.mil](mailto:matthew.winter1@navy.mil)



## FEBRUARY'S NAVY CASH SAILOR OF THE MONTH



DISBO: ENS BEZEYEM LEMOU (Right), DEPUTY DISBO PSCM GILBERT LARIBA (Center), NAVY CASH DEPUTY: PS2 SAWAT UNKAEW (Left)

**The entire Disbursing Office of USS GEORGE WASHINGTON (CVN 73) has been named as the Navy Cash Sailors of the Month for February 2015.** In preparation for the 2015 deployment, GEORGE WASHINGTON Disbursing Personnel flawlessly managed the smooth enrollment and transitioning of shipboard and Air Wing personnel into the Navy Cash program. During the NMCRS & CFC fund-raising campaigns, the Disbursing Navy Cash team effectively provided technical training for POS equipment to selected operators ensuring all transactions were accurately collected. GEORGE WASHINGTON has the fewest negative balance accounts among Aircraft Carriers in the Fleet (as noted by CNAF during its recent Training Assist Visit). The Disbursing Navy Cash team is remarkably proactive with all Navy Cash equipment and processes ensuring uninterrupted customer service to the crew. When Navy Cash systems problems arise, the team is quick to apply immediate troubleshooting techniques and resolve any problems. They are most deserving of the recognition as Sailors of the Month for their collective, exceptional efforts in operational management of Navy Cash. Their actions directly promote the morale and welfare of their fellow crewmembers.

Submitted by Eli Bolina. Navy Cash Fleet Support. NAVSUP Fleet Logistics Center Yokosuka.  
 Anyone wishing to send nominees for Navy Cash Sailor of the Month, please send their name, a short write-up and a picture to [matthew.winter1@navy.mil](mailto:matthew.winter1@navy.mil)



## MARCH'S NAVY CASH SAILOR OF THE MONTH



**ENS Rowena Bediako of USS GRAVELY (DDG 107) has been named the Navy Cash Sailor of the Month for March 2015.** ENS Bediako is a proactive outstanding Supply Officer currently serving as the Disbursing/Sales Officer, HELO Control Officer and Assistant Supply Officer. She is the epitome of self-sufficiency and takes pride in providing outstanding customer support/service. During the training and SRA period, ENS Bediako ensured all equipment was fully operational and available. She was able to troubleshoot numerous critical system failures during underway periods without contacting the Navy Cash technical support. During a recent visit from ENGILITY, ENS Bediako was said to be “one of the most stellar Disbursing Officers on the waterfront”. Her accountability for all equipment and Navy Cash cards was evident. ENS Bediako instills an environment of knowledge-sharing by constantly providing training insights to Navy Cash Merchant operators and all other users of the Navy Cash cards, creating financial awareness in Sailors making them knowledgeable on all Navy Cash system functions, and reducing Navy Cash transaction errors and negative balances. ENS Bediako has a positive impact on all the aspects of the Navy Cash program. ENS Bediako is well-deserving of being named Navy Cash Sailor of the Month.

Submitted by PSC (SW/AW) Christina M. Small. Navy Cash Fleet Support. NAVSUP Fleet Logistics Center Norfolk.  
 Anyone wishing to send nominees for Navy Cash Sailor of the Month, please send their name, a short write-up and a picture to [matthew.winter1@navy.mil](mailto:matthew.winter1@navy.mil)



**\$0.00 AGED NEGATIVE**  
**BALANCES FOR FIVE MONTHS**  
**OR MORE CONSECUTIVELY**  
*\*\*Through March's report*

*At the top of the list is USS FRANK CABLE. FRANK CABLE has not had an aged negative balance in over 12 months!!*

USS FRANK CABLE (12)	
USS AMERICA (10)	USS JAMES E WILLIAMS (7)
USS MOMSEN (8)	USS DEWEY (7)
USS SAMPSON (8)	USS GUNSTON HALL (6)
USS PORT ROYAL (8)	USS KEARSARGE (5)
USS COWPENS (7)	USS RODNEY M DAVIS (5)

Honorable mentions are:

- USS SAN DIEGO (4)
- USS LASSEN (4)
- USS VANDEGRIFT (4)
- USS MICHAEL MURPHY (3)
- USS CARTER HALL (3)
- USS O'KANE (3)
- USS HARPERS FERRY (3)
- USS PHILIPPINE SEA (3)
- USS SOMERSET (3)
- USS SPRUANCE (3)

For the most part everyone is doing an outstanding job managing these negative balances. Please keep up the great work and if ever you have any questions or concerns, do not hesitate to contact your Navy Cash representatives at your FLCs or PSC Fortener at NAVSUP HQ.

***Bravo Zulu to all of the efforts of the Navy Cash Team on each ship noted above!***



***\*\*\*The following is a message from the OTCnet Team***



A server-side security certificate configuration change is scheduled to occur on May 31, 2015. In order for OTCnet Offline to function with this server-side change, your agency needs to update every OTCnet Offline terminal with the new Gateway Security Certificate Update Installer by May 31, 2015. Users who do not update with the new Gateway Security Certificate Update Installer will not be able to connect to the OTCnet server after May 31, 2015.

Your agency can update their Offline terminals by running the Gateway Security Certificate Update Installer. For detailed instructions, please reference the Printable Job Aid (PJA). Please note the following items regarding the Gateway Security Certificate Update Installer:

- . The Gateway Security Certificate Update Installer is a small executable file that is quick and easy to install
- . The Gateway Security Certificate Update Installer is named Security Update 1.5.0 in OTCnet
- . Windows Administrator privileges are required to execute the installer on each terminal

If you have any questions, please contact OTCnet Customer Support at the numbers below. Thank you,

The OTCnet Team

Toll free phone: 866-945-7920

Toll phone: 302-324-3159

DSN phone: 510-428-6824, Options 1, 2, 4

Email: [FMS.OTCChannel@citi.com](mailto:FMS.OTCChannel@citi.com) <mailto:FMS.OTCChannel@citi.com>



### Installations

As of 20 March 2015, the Navy Cash system is installed on 134 Navy ships.

### Refresher Training

These classes are for you! The attendees should include: IT/ETs, DISBOs, PSs, Ship Store Officers, and SHs.

Location	Date
Mayport, FL	11-14 May 2015
San Diego, CA	June 2015
Norfolk, VA	July 2015
Pearl Harbor, HI	September 2015
San Diego, CA	October 2015
Norfolk, VA	November 2015

*\*2015 Refresher Training (Training is the 3rd week of the month. Non San Diego/Norfolk training to be combined with a Service Call if possible)*

POC is Andrew Yager - [andrew.yager@navy.mil](mailto:andrew.yager@navy.mil) - (619) 556-6493, Hugh Chin - [hugh.chin@navy.mil](mailto:hugh.chin@navy.mil) - (757) 443-1189,  
And Eli Bolina- [elias.bolina@fe.navy.mil](mailto:elias.bolina@fe.navy.mil) - (046) 816-7324

### Future Fiscal Training

Location	Date
Mayport, FL	TBA
San Diego, CA	TBA

POC is Andrew Yager - [andrew.yager@navy.mil](mailto:andrew.yager@navy.mil) - (619) 556-6493, Hugh Chin - [hugh.chin@navy.mil](mailto:hugh.chin@navy.mil) - (757) 443-1189,  
And Eli Bolina- [elias.bolina@fe.navy.mil](mailto:elias.bolina@fe.navy.mil) - (046) 816-7324

### Installation – Navy Cash Tech. Refresh

*\*ALL DATES ARE SUBJECT TO CHANGE*

HULL	SHIP	HOMEPORT	GO-LIVE
DDG108	WAYNE E MEYER	San Diego	5-May-15
DDG 80	ROOSEVELT	Mayport	5-May-15
DDG 63	STETHEM	Yokosuka	12-May-15
CG 72	VELLA GULF	Norfolk	9-Jun-15
LSD 52	PEARL HARBOR G3	San Diego	16-Jun-15
DDG 91	PINCKNEY G3	San Diego	Jul-15
CG 58	PHILIPPINE SEA G3	Mayport	21-Jul-15
CVN 78	GERALD FORD	Norfolk	11-Aug-15
LSD 45	COMSTOCK G3	San Diego	Aug-15
DDG 72	MAHAN	Norfolk	11-Aug-15
LCC 20	MT WHITNEY	Gaeta	11-Aug-15
LSD 44	GUNSTON HALL G3	Little Creek	11-Aug-15

***Ships on the waterfront are encouraged to participate!***



## Navy Cash Customer Service

### JPMorgan Chase Customer Service Center (CSC)

Cardholders: (866) 3NAVYCASH or (866) 362-8922

Website: [www.navycash.com](http://www.navycash.com)

E-mail: [navycash@ezpaymt.com](mailto:navycash@ezpaymt.com)

Disbursing Offices/Merchants: (866) 6NAVYCASH or (866) 662-8922

Website: [www.fiscal.treasury.gov/fsservices/gov/pmt/navyMarineCash/navyMarineCash\\_home.htm](http://www.fiscal.treasury.gov/fsservices/gov/pmt/navyMarineCash/navyMarineCash_home.htm)

Email: [navycashcenter@ezpaymt.com](mailto:navycashcenter@ezpaymt.com)

FAX: (866) CHASE01 or (866) 242-7301

Enrollment Forms: 888-344-3796

Settlement items: 813-432-4793

CSU: 866-242-7301

## Navy Cash Program Office

Beth Pollock, Program Manager

Michael Harants, Assistant Program Manager

Edie Gross, Logistics Manager

Deb Danner, Operations Manager

Mike Hassick, Financial/Shipboard Auditor

Derek Takara, Training

Matthew Winter, Navy Cash Bulletin/Program Support

PSC Michelle Fortener, Program Support

Hugh Chin, Waterfront Support (LANTFLT)

Andrew Yager, Waterfront Support (PACFLT)

Elias Bolina, Waterfront Support (Yokosuka)

[beth.pollock@navy.mil](mailto:beth.pollock@navy.mil)

[michael.harants@navy.mil](mailto:michael.harants@navy.mil)

[edie.gross@navy.mil](mailto:edie.gross@navy.mil)

[deborah.danner@navy.mil](mailto:deborah.danner@navy.mil)

[michael.hassick@navy.mil](mailto:michael.hassick@navy.mil)

[derek.takara@navy.mil](mailto:derek.takara@navy.mil)

[matthew.winter1@navy.mil](mailto:matthew.winter1@navy.mil)

[michelle.fortener@navy.mil](mailto:michelle.fortener@navy.mil)

[hugh.chin@navy.mil](mailto:hugh.chin@navy.mil)

[andrew.yager@navy.mil](mailto:andrew.yager@navy.mil)

[elias.bolina@fe.navy.mil](mailto:elias.bolina@fe.navy.mil)

For previous Navy Cash Bulletins, please visit the NAVY Cash and US Treasury Website:  
<http://fms.treas.gov/navycash/news.html>