

# Debt Management Services

## Debt Collection Improvement Act of 1996 ( DCIA)

Before the DCIA



After The DCIA Implementation



In response to a steady increase in the amount of delinquent non-tax debt owed to the United States, and concern that appropriate actions were not being taken to collect this delinquent debt, Congress passed the Debt Collection Improvement Act of 1996 (DCIA). This law centralized the governmentwide collection of delinquent debt and gave Treasury significant new responsibilities in this area. The Financial Management Service (FMS) is responsible for Treasury's implementation of the debt collection provisions of the DCIA.

# Types of Debts (Just a Few)



Student Loans  
Child Support

Benefits Overpayments (SSA, OPM, RRB)

Income Taxes



# Debt Collection Tools



Treasury Offset Program  
Salary Offset  
Administrative Wage Garnishment  
Credit Bureau Reporting  
Private Collection Agencies



# Debt Management Services Training Workshops



Debt Collection 101 (DC101)

FedDebt

Treasury Report on Receivables  
(TROR)

Top Web Client (TWC)



# Debt Collection 101 Training



**The Debt Collection 101 (DC 101) Workshop is based on Chapter 6 of FMS's Managing Federal Receivables, "Delinquent Debt Collection." It provides a step-by-step overview of the techniques and tools available to collect nontax debts owed to the federal government, including information on how to develop a debt collection strategy for specific classes of debts. Among the topics covered are Treasury's Cross-Servicing and Offset Programs.**

# FedDebt Training

**FedDebt training is an overview of the Cross Servicing Program, as well as system training. How to create a debt/debtor on-line; how to process a recall on-line; how to research information and, how to retrieve management reports are among the types of information subjects provided to our Cross Servicing Customers**



# Treasury Report on Receivables (TROR) Training

**This workshop will provide guidance for reporting and managing an agency's delinquent debt in accordance with the Debt Collection Improvement Act of 1996 (DCIA). It will focus on line-by-line instruction on all current and newly established reporting requirements.**



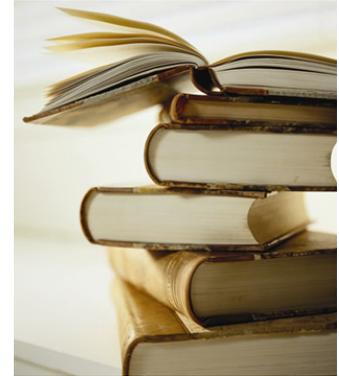
# Top Web Client (TWC) Training



**TWC is a web-based application that replaced the previous Treasury Offset Program (TOP) and is presented to target individuals who have creditor manager and creditor staff security group access. This training will provide a step-by-step overview of the process of updating agency profiles, adding and updating debt information, processing refunds and refund reversals, IRS address request and retrieving reports**



# Contacts



**For training information: Contact  
Shirley Williams-Jefferson (202) 874-8580**

## Upcoming Training Workshops

July 21, 2009 DC101: Chicago, IL

July 22, 2009: TROR/FedDebt: Chicago, IL

July 23, 2009: TWC: Chicago, IL

October 2009: DC101/TROR: Washington DC

**Agency Specific Training is available. Please contact the training team for additional information on this availability.**