



Customer Advisory Board (CAB) Meeting
Kansas City, MO
June 10 – 11, 2009

Wednesday, June 10, 2009

- 8:00 – 8:30** **Continental Breakfast and Registration**
- 8:30 – 9:00** **Welcome Remarks & Introductions**
Debbie Byrd, CAB Chair
Gary Beets, Regional Director, KFC
Richard Rasdall, First Vice President, FRB Kansas City
CAB Member Introductions
- Approval of December 9 -10 meeting minutes**
- 9:00 – 9:45** **Governmentwide Accounting & Reporting Modernization Project Update and Demo**
Michael Norman & Keith Jarboe, Governmentwide Accounting
- 9:45 – 10:00** ***Morning Break***
- 10:00 – 10:30** **Payment Application Modernization (PAM)**
PAM project update focusing on future PAM related activities and alignment to the GWA initiative
Jesse Chavez, PAM Project Team
- 10:30 – 11:30** **Regional Financial Center Updates**
Susan Robinson, Deputy Director, Executive Branch
Francie Abbott, Manager, Financial Services & Support Branch
Randy Brown, Manager, Payment Management Operations Branch
Ethan Cole, Manager, Administrative Management Branch
Cynthia Sheppard, Manager, Information Systems & Support Branch
and recent PAM activities
- 11:30 – 1:00** ***Lunch***
- 1:00 – 2:15** **FMS Training**
Angela Romano, Education Branch, Governmentwide Accounting
Stephanie Anderson & Denise Hammond, Debt Management Services
- 2:15 – 2:30** ***Break***
- 2:30 – 4:00** **Vanguard Award Ceremony and Reception**

Shuttle Service to Hotel Leaves at 4:15 p.m.



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Thursday, June 11, 2009

- 8:00 – 8:30** **Continental Breakfast**
- 8:30 – 9:15** **IBM Tivoli Identity Manager (ITIM)**
Brenda Alexander, Data Access Control Division
- 9:15 – 10:15** **Payment Trends and Payment Fraud**
Terri Bradford, Payments System Research Specialist, FRB - KC
Rick Sullivan, Senior Economist, FRB - KC
- 10:15 – 10:30** ***Morning Break***
- 10:30 – 11:30** **Agency Updates**
CAB Members
- 11:30 – 1:00** ***Lunch***
- 1:00 – 1:30** **New SPS Functionality**
Ralf Jordan, Information Systems & Support Branch
- 1:30 – 1:45** **Break**
- 1:45 – 3:00** **FRB Tour**
- 3:00 – 3:30** **Open Forum Discussion**
Questions & Answers
Next Meeting

Shuttle Service to Hotel Leaves at 3:45 p.m.