U.S. Department of the Treasury

KFC Dispatch

Spring 2016

Kansas City Financial Center

The OST Completes Its Transition to Treasury

In January, the Kansas City Financial Center (KFC) and the Office of the Special Trustee for American Indians (OST) completed the fourth and final phase of transition to Treasury. Each year, OST provides annual income statements (IRS 1099s) and similar annual non-tax reporting documents to approximately 15,000 recipients after the end of the year. Following several months of planning, development, and testing, OST's 2015 reporting was printed and mailed from KFC, marking the completion of several years of projects and four phases of services for OST that have transitioned to KFC.

OST is responsible for managing trust accounts for individual Indians and tribes, and works closely with the Bureau of Indian Affairs, the Office of Natural Resources Revenue, and other parts of the Department of the Interior to support its American Indian beneficiaries. OST manages almost 400,000 individual Indian accounts and about 3,000 accounts for over 250 tribes. OST makes payments from those accounts, both by check and EFT, and since the start of fiscal year 2015 all of those payments are Treasury disbursed, and many of those payments include explanations of payment (EOPs). In addition to payments, OST provides IIM and Tribal account statements to account holders, they issue invoices for the leasing of Indian-owned lands, and they provide annual income reporting for the account holders. All of these documents are now printed, matched, and mailed from KFC.

OST and KFC have developed a great working relationship through the four transition phases that moved OST payments and printing to Treasury. KFC is honored to provide its services toward the important work that OST does for its beneficiaries. Big thanks and congratulations go to the many people who came together over the last several years to bring OST on board with Treasury!

New Certifying Officer Training

The Bureau of the Fiscal Service released a new training resource for Federal Agency certifying officers (CO) on April 11, 2016. Based on input from the federal payments community, Fiscal Service enhanced the CO training resources as part of the effort to improve the tools available to COs and those involved in payment-related activities throughout the federal government. The training was developed for newly appointed certifying officers as well as those who currently hold the position, and is a supplement to the instructions in the Treasury Financial Manual (TFM) Volume 1, Part 4A, Chapter 3000.

The new CO training offers visually enhanced computer-based training modules designed for ease of understanding, navigation and future reference. Fiscal Service developed the training with the vision of providing an on-demand resource for all responsible officers and anyone involved in making federal payments. The course is comprehensive and provides a certificate upon completion.

Federal disbursements through Treasury exceed $3 trillion annually and the American public expects those payments to be made appropriately, legally, and with fiscal integrity. This is why the federal payment process relies on a CO at the front end of the process: not only is the CO needed to process a payment, but the CO role directly supports the integrity behind the payment. Given the importance of the CO in the payment process, it is critical that COs—and those who manage and support COs—understand the legal aspects of their responsibility and accountability.

For these reasons, COs across the federal government are strongly encouraged to complete the new computer-based training. It is part of the Fiscal Service performance enhancement strategy to incorporate the training into the certification credentialing requirements for delegations and designations and the renewal of delegations an designations.

Certifying officers and other payment staff can access the certifying officer training at https://fiscal.treasury.gov/cotraining (found in Training Opportunities on the Training & Events menu on our Fiscal Service website).

Fiscal Service looks forward to supporting the important work of Federal Agencies with this newly developed CO training.

Questions about CO training can be directed to the Payment Management (PM) Call Center at the Kansas City Financial Center, at (855) 868-0151 (option 2, option 0).

ASAP.gov

The Automated Standard Application for Payments (ASAP) helps recipient organizations quickly, accurately and securely receive payments from pre-authorized accounts established by federal agencies. ASAP.gov is where the Department of the Treasury provides this service at no cost to federal agencies and their recipients. Our free electronic payment programs are:

- The **Grant Payment** Program disburses and accounts for payments to grantees.
- The **Debit Card** Payment Program provides federal agencies a flexible yet secure alternative to cash payments.
- The **Letter of Credit** Payment Program reimburses financial agents for financial services performed on behalf of a federal agency.

To learn more visit www.fiscal.treasury.gov/ASAP or call (855) 868-0151 (option 2, option 3).

What's New in Release 22

ASAP.gov placed release 22 into production on March 26, 2016. This release added the following fields to the application to provide greater transparency in the areas of federal spending and in-flight payment activity.

- **Grant Indicator**—This new field indicates if an account is a grant. If it is, agencies are required to provide a Federal Award Identification Number and a Catalog of Federal Domestic Assistance number.
- **Federal Award Identification Number (FAIN)**—This new field is created by the awarding agency in accordance with the Office of Management and Budget's memo for Agency Chief Financial Officers dated June 12, 2013. This memo requires agencies to assign each financial assistance award a FAIN. When an account is identified as a grant, ASAP.gov will require and report the FAIN, but will not validate it with external systems.
- Catalog of Federal Domestic Assistance (CFDA) Number—Data entry in this existing field is required when an account is identified as a grant. ASAP.gov validates that the CFDA number is active.

These fields enable Federal Agencies to more fully comply with the Federal Funding Accountability and Transparency Act (FFATA) of 2006. ASAP.gov passes this data to the Payment Information Repository (PIR) to ensure reliability and data quality. Available immediately to Federal Agencies that use ASAP.gov to create and maintain accounts, these fields are required for new accounts and data entry is optional for existing accounts.

Schema Recertification

Is your agency currently submitting batch files to create and maintain accounts? Release 22 required a change to our XML schema, so you will need to finish your development and testing prior to September 1st. Information packets were sent to batch-filing agencies in January. In addition, an ASAP.gov Schema Recertification Scheduling Conference was held on March 9th. During this meeting, Fiscal Service analysts coordinated agency testing preferences and confirmed contact information. Fiscal Service will continue coordinating with Federal Agencies to ensure schema recertification is successful.

Cash Management Forecasting

ASAP.gov was tasked with improving in-flight visibility of payment activity. The Treasury Account Management and Monitoring Information (TAMMI) is an important tool to decision makers and analysts responsible for management of the Treasury General Account (TGA). Release 22 includes automated and periodic payment updates to TAMMI that greatly improve visibility of account debits throughout the day.

Streamlining Batch Filing

There is an ASAP.gov project currently underway called Communication Transport Infrastructure (CTI). Its purpose is to streamline ASAP.gov's existing mechanism for transporting batch files. Connect Direct is responsible for sending batch files to and from ASAP.gov, so it will continue to be the data transmission platform as we refine the technology.

When processing requests, returning acknowledgements, and sending End of Day Reports, there are two connectivity nodes ASAP.gov's batch files pass through. The original connectivity node and supporting software was developed in 1996. The software is outdated and its original purpose is no longer required; thereby creating an unnecessary and redundant node in the file transport path. With CTI, batch files will be sent directly to ASAP.gov. This will increase the performance and efficiency in which connectivity issues are diagnosed and resolved between Federal Agencies and ASAP.gov.

Federal Agencies will soon receive a schedule of events and detailed technical instructions. To ensure a seamless transition to CTI, the ASAP.gov team will be providing each Federal Agency technical guidance and personal assistance.

Upcoming Events:

- Payment Outreach | What's New June 28-29 | Denver, CO
- Fiscal Service Advisory Council (FSAC) 2016 Payments Forum June 14-15 | Kansas City, MO

Welcoming Another DoD Agency

Defense Logistics Agency (DLA)

Transitions to Treasury Disbursement

The Kansas City Financial Center (KFC) continues to increase business with the Department of Defense (DOD)!! In January, the Defense Logistics Agency (DLA) transitioned to become the latest agency within the DOD utilizing KFC to process payments.

There are 4 phases to the DLA transition. Phase one included ACH payments for a select group of ten vendors totaling just over one hundred ACH payments each month. The first two months of phase one was the pilot portion of the transition that concluded the end of February 2016. Beginning in March and continuing through the summer DLA will add more vendors each month to Treasury disbursing. It is projected that by the end of the calendar year 2016 all domestic ACH payments for DLA will be disbursed by Treasury as a full CARS reporter. Treasury will be responsible for disbursing more than 240,000 domestic, ACH payments annually. Currently, DLA is working on phase two of the transition, US dollar check printing with matching Advice of Payment (AOP).

Throughout this transition many individuals from Treasury, DLA, and the Defense Finance and Accounting Services (DFAS) have worked together to make this happen and KFC would like to recognize the efforts of those involved. KFC has developed a strong partnership DLA and DFAS and look forward to working with them in the years to come.

April in Phoenix with Fiscal Service at PAYMENTS 2016

Each spring, NACHA – The Electronic Payments Association, the governing body for ACH payments, hosts the premier educational event for the payments industry, known simply as PAYMENTS. At the 2016 conference, held April 17-20 in Phoenix, Arizona, the Bureau of the Fiscal Service participated as an exhibitor, handing out educational materials and Fiscal Service representatives provided information and responded to questions on an array of topics, including: EFT payments, post-payment services (e.g., reclamations and returns), the Direct Express mobile application, myRA, and many others. In addition to representing Treasury at the exhibit hall, Fiscal Service led or participated in a number of educational sessions, covering subjects such as the cutting-edge products becoming available for federal agencies to receive payments, technology advancements and improvements in customer service for unbanked benefit recipients, and the ever-evolving arsenal of tools available for combatting fraud in electronic payments from the government.

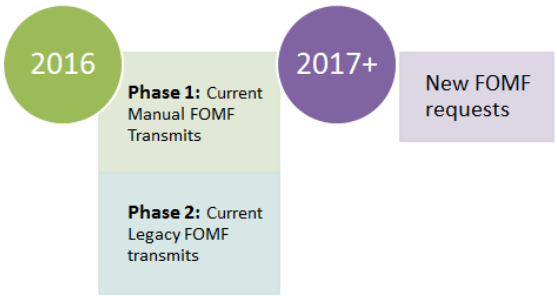
In addition to the sessions and keynote speakers, PAYMENTS is known for the opportunities it provides to see new products first-hand, to share new ideas and innovations, and to engage and network with other industry members in a vibrant, thought-provoking environment. It is a chance to see familiar faces and to meet new ones, and an opportunity for the Fiscal Service to continue and expand its excellent and important relationships with financial institutions, regional payment associations, Federal Reserve Banks, and other educators, decision-makers, and innovators in the payments industry.

The PAYMENTS 2016 theme, "New World – New Ideas – New Conversation," echoed throughout the conference. As in past years, Treasury represented a cornerstone in conversations around the future of payments, and Fiscal Service was able to be there on the ground to represent Treasury—and its commitment to excellent customer service—throughout the conversation this year.

What's New in 2016 – FOMF Transmissions from PAM

Fiscal Service generates the Financial Organization Master File (FOMF) containing information on Routing Transit Numbers (RTNs) of all valid ACH participants on a monthly basis. Currently a legacy application is used to transmit the files to agencies that requested a copy of the Master, History, Change, or Cross Reference FOMF. The current process is time consuming to update and maintain. Fiscal Service has added functionality to PAM to support the delivery of FOMF files to the agencies. The PAM process is easy to update and maintain, allowing Fiscal Service to be more responsive to agency requests for new or modified transmissions. In addition, PAM supports a weekly transmit of the FOMF Master with Supplemental changes included for those agencies that require this functionality. Please note that there are **NO** changes to the existing FOMF file formats with this new transmission from PAM.

In 2016, the PAM team will use a phased approach to contact current FOMF recipients for conversion to the new PAM transmission process. This will support the future decommissioning of the legacy FOMF transmission process.



Agencies not currently receiving the FOMF that would like to learn more about the format or benefits can register to attend one of the following PAM and FOMF Technical webinar sessions.

Tuesday, July 26, 2016, 12:00 pm to 1:00 pm ET

Thursday, September 15, 2016, 2:00 pm to 3:00 pm ET

Registration Website:
https://www.fiscal.treasury.gov/fstraining/training/fs_pamfomfwebinar.htm

2016 Fiscal Service Advisory Council (FSAC) Payments Forum

Collaborating on the Future of Payments

We look forward to seeing you at the Bureau of the Fiscal Service, Payment Management FSAC Payments Forum on June 14th and 15th in Kansas City, Missouri. The forum provides a unique opportunity for agencies to hear first-hand updates related to federal government payment products, services, and initiatives. In addition to the key not speakers, the forum will have presentations, breakout sessions and program exhibition booths from various Fiscal Service program areas.

Agenda Topics*:

- Keynote—Environmental Aspects of Technology and Demographics & their Impact on Payment Systems
- Certifying Officer Training
- Payment Program Updates and Enhancements 2016+
- Post Payment System (PPS)—Payments Integrity's Next Generation
- Data and Fraud Analytics—Supporting Payment Integrity
- Delinquent Debt Collection Process
- Keynote—The Future of Faster and Secure Payments
- Nontraditional Alternative Payments (NTAP)

** Please note the aforementioned topics are subject to change.*

Please take this opportunity to join us and to stay apprised of the future direction of payments.

Visit the Forum website to register or to get program schedules and updates: https://www.fiscal.treasury.gov/fstraining/events/fs_upcomingevents.htm.

If you have questions please email: KFC.Customersupport@fiscal.treasury.gov

2016 Fiscal Service What's New Sessions

The agency outreach team for Fiscal Service is out on the road again for 2016 to give Federal Agencies and vendors an overview of "What's New" with each program area.

The team is comprised of:
Automated Standard Application for Payments (ASAP)
Certifying Officer (CO) Training
Do Not Pay (DNP)
Government Wide Accounting (GWA)
Invoice Processing Platform (IPP)
International Treasury Services (ITS.gov)
Payment Automation Manager (PAM)/Payment Information Repository (PIR)
Post Payment System (PPS)
Secure Payment System (SPS)

Katie Roberts from Operations & Support Branch (OSB) - PAM/PIR at the Kansas City Financial Center is leading the coordination effort. The audience can include Data Entry Operators (DEO's), Certifying Officers (CO's), Accountants, Testers, Project Managers and Software Vendor Representatives (i.e., Oracle, PeopleSoft, SAP, CGI Federal). Each of the sessions are scheduled for 2, possibly 3 days (depending on demand) with each day being the same material, but different audience participants to reach more of the Federal Agency community.

The next sessions are:

June 28 & 29	Denver, CO
August 2 & 3	Washington, DC.

The session held in April was originally a 2-day session, but sold out in 3 days, resulting in a third day being added. The Social Security Administration is one of the agencies attending who reported "bussing in" a dozen or so of their team members to one of the days in April. We look forward to a successful, informative session for Federal Agencies.

Gary M. Beets
Executive Director

Susan Robinson
Deputy Director

Julie Nielsen
CSB Manager

Vacant
SCRB Manager

Francie Abbott
DPSB Manager

Cynthia M. Sheppard
OSB Manager

Toni Mussorici
PMOB Manager

Business Hours: 7:30 a.m. to 4:00 p.m. Central Time

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EXECUTIVE OFFICE

Gary M. Beets, Executive Director		(816) 414-2001
Susan Robinson, Deputy Director		(816) 414-2002
General Information		(816) 414-2000
Facsimile Machine		(816) 414-2020

CUSTOMER SERVICE BRANCH (CSB)

Julie Nielsen, Manager		(816) 414-2102
Tony Byers, Customer Relationship Management Section (CRM) Supervisor		(816) 414-2176
Crystal Duckworth, Administrative Officer		(816) 414-2057
Facsimile Machine (CRM)		(816) 414-2192
Facsimile Machine (General)		(816) 414-2066
KFC Payment Call Center	Payments@fiscal.treasury.gov	(855) 868-0151 Option 2, Option 0 (816) 414-2100

Functions: The Customer Service Branch consists of two sections: the Administrative Support Section and the Customer Relationship Management Section.

The Administrative Support Section is responsible for procurement, ordering and storage of check stock, physical security, human resources, labor relations, budgeting, warehouse, supplies, building and grounds maintenance, time and attendance, and more.

The CRM section conducts project analysis and process reviews for Fiscal Service initiatives and includes the KFC Payment Call Center that provides research on a variety of payment services, including Treasury disbursed payments and general inquiries. This area is actively participating in Non-Treasury Disbursing Office (NTDO) agency conversions and is responsible for providing customer outreach, research, and support to Regional Payment Associations, financial institutions, Federal Agencies, and the general public. The
CRM section also participates in the Fiscal Service Advisory Council and manages the KFC public website.

STATISTICAL COLLECTIONS AND REPORT BRANCH (SCRB)

Vacant, Manager	(816) 414-2251
Facsimile Machine	(816) 414-2180

Functions: The Statistical Collections and Reports Branch (SCRB) is responsible for providing data analytics, analysis and report-

ing in support of Payment Management. SCRB provides agency outreach to Federal Program Agencies in support of data quality. SCRB also provides data mining, analysis, and payment management expertise for other Fiscal Service initiatives.

DIVERSIFIED PAYMENT SERVICES BRANCH (DPSB)

Francie Abbott, Manager		(816) 414-2151
Vacant, Diversified Payments Processing Supervisor		(816) 414-2125
Facsimile Machine (General)		(816) 414-2180
Facsimile Machine (DPSB)		(816) 414-2120
Fedwire Help Desk	KFCFedwire@fiscal.treasury.gov	(816) 414-2341
ASAP Help Desk	KFC.ASAP@fiscal.treasury.gov	(816) 414-2145
ITS.gov Help Desk	ITS.Operations@fiscal.treasury.gov	(816) 414-2125
ITS.gov Enrollment	ITSEnrollment@fms.treas.gov	(816) 414-2150

Functions: The Diversified Payment Services Branch (DPSB) consists of two sections: the Diversified Payments Processing Section and the ASAP Project Support Section.

The Diversified Payments Processing Section is responsible for the payment operations, customer outreach, and agency support for two unique payment types: international payments and Fedwire payments (same day pay). Additional section duties include Invalid RTN verification, Supplemental FOMF updates, International ACH Transaction (IAT) payment support, and Limited Depository Account (LDA) verification.

The ASAP Project Support Section's key responsibilities includes maintaining the ASAP.gov application requirements, acceptance testing, release planning, and development oversight. The ASAP Help Desk also resides in this section which provides customer phone support from 6:30am-5:30pm CT to federal agencies and recipient organizations needing assistance processing payments or troubleshooting the application.

OPERATIONS SUPPORT BRANCH (OSB)

Cynthia M. Sheppard, Manager & PAM Project Manager		(816) 414-2301
Ed Barlett, Supervisor – Payment Applications Support Section		(816) 414-2304
Jesse Chavez, Supervisor – SPS Project Manager		(816) 414-2108
Aric Wright, Supervisor – PIR Project Manager		(816) 414-3606
Tequilla Baskin, Production Support Help Desk Supervisor		(816) 414-2340
General Information		(816) 414-2300
Facsimile Machine		(816) 414-2367
PAM Help Desk	PAM.Help.Desk@fiscal.treasury.gov	(816) 414-2340
SPS Help Desk	KFC.SPS.Help.Desk@fiscal.treasury.gov	(816) 414-2340
PIR Help Desk	PIR.Help.Desk@fiscal.treasury.gov	(816) 414-2340

Functions: The Operations Support Branch (OSB) consists of three project management sections supporting the Payment Automation Manager (PAM), the Secure Payment System (SPS), and Payment Information Repository (PIR), the Maintenance Operations Execution (MOE) and the Payment Production Support sections.

The Project Management section provides program management oversight to the PAM, SPS, and PIR systems. The Project Management sections are responsible for governing reporting, budget execution, change management, managing and overseeing all aspects of PAM, SPS and PIR programs. The project Management sections also provide program agency outreach support to Federal program Agencies and Vendor payment providers.

The Maintenance Operation Support Section key responsibilities include maintaining the PAM, SPS, PIR and Digital Storage and Security Verification (DSSV) application requirements, performing user acceptance and agency testing, release planning, development oversight, and software design and architecture. The OSB Production Support Section provides administrative, Help Desk and production support to the PAM, SPS and PIR systems.

PAYMENT & MAIL OPERATIONS BRANCH (PMOB)

Toni Mussorici, Manager	(816) 414-2204
Carol Matthews, Deputy Manager	(816) 414-2181

Donald Watts, Operations Supervisor (Day Shift)	(816) 414-2206
Dwayne Michaels, Mail Operations Supervisor	(816) 414-2205
Vacant, Printing, Check and Enclosing Supervisor	(816) 414-2204
James Lee, Operations Supervisor (Evening Shift)	(816) 414-2307
Payment Operations Section	(816) 414-2350
Facsimile Machine (Mail)	(816) 414-2217
Facsimile Machine (Operations)	(816) 414-2373

Functions: The Payment and Mail Operations Branch (PMOB) is responsible for processing ACH payments to the FRB and printing check payments for Treasury disbursed agencies as well as several Non-Treasury disbursed agencies. Additionally, PMOB also prints and mails various letters/statements for customer agencies. The PMOB consists of operations, printing, enclosing, special handling, mailing, and the Printing and Check Enclosing project management team.

PAM & SPS are also hosting several functional webinars for 2016 with a focus on new Treasury Disbursed customers.

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June 8	11 am to 1:00 pm ET
July 20	11 am to 1:00 pm ET
August 10	11 am to 1:00 pm ET
September 21	11 am to 1:00 pm ET

PAM & SPS are also hosting several functional webinars for 2016 with a focus on new Treasury Disbursed customers.

Please mark your calendar for a dates above

Registration Website:
https://www.fiscal.treasury.gov/fstraining/training/

Have You Heard?

KFC employs a staff with diverse talents and skills sets that allow us to meet and exceed the opportunity to serve our customers. Professional certifications achieved in 2016 include:

PROJECT MANAGEMENT PROFESSIONAL:

Nathan Douglas, Operations Support Branch

BUREAU OF THE
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