



Customer Advisory Board (CAB) Meeting
Kansas City, Missouri
July 24-25, 2012

Tuesday, July 24, 2012

- 8:00 – 8:30 Registration / Networking**
- 8:30 – 8:45 Welcome Remarks & Introductions**
Kathi Moore, SSA, CAB Chair
Gary Beets, Regional Director, KFC
CAB Member Introductions
- Approval of July 2011 meeting minutes**
- 8:45 – 9:30 All Electronic Treasury Initiative**
Matthew Helfrich, EFT Strategy Division, FMS
- 9:30 – 10:15 Do Not Pay – Helping Agencies Prevent Improper Payments**
Jill Henderson, BPD
- 10:15 – 10:30 *Morning Break***
- 10:30 - 10:45 RFC Transition Update**
Gary Beets, Regional Director, KFC
- 10:45 – 11:45 Regional Financial Center Updates**
Cynthia Sheppard, Manager, Information Systems & Support Branch
Francie Abbott, Manager, Financial Services & Support Branch
Ethan Cole, Manager, Payment Management Operations Branch
Randy Brown, Manager, Administrative Management Branch
- 11:45 – 1:15 *Lunch / Networking***
- 1:15 – 1:45 Office of Foreign Assets Control (OFAC)**
Julie Nielson, KFC
- 1:45 – 2:00 Nominations for CAB Vice Chair**
- 2:00 – 4:00 National Archives of Kansas City Guided Tour and Exhibit Galleries**
- *They're Not Going To Get Me: Crimes in the 1930's* (Traces the rise and fall of the bank robbers & gangsters who became national icons in the 1930's)
 - *School House to the White House: The Education of the Presidents* (Focuses on the early education of American presidents and features documents & artifacts from the national Archives' Presidential Libraries)



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Wednesday, July 25, 2012

- 8:00 - 8:30** **Registration / Networking**
- 8:30 - 9:15** **Transaction Reporting System (TRS), Collection Tools & CA\$HLINK II Decommissioning**
Michelle Willoughby, FMS
Stan Frye, TRS Product Manager, PNC Bank
- 9:15 - 10:15** **FMS Payment Modernization Session - Group Panel Discussion**
Panel Moderator - David Larsen – USDA FSA/RD
GWA Program Panelist - Carolann Marker, GWA/FMS
SPS Program Panelist - Gary Ng, PM/FMS
PAM Program Panelist – Jesse Chavez, KFC/FMS
ITS Program Panelist – Julie Nielsen, KFC/FMS
- 10:15 – 10:30** ***Morning Break***
- 10:30 – 11:30** **FMS Payment Modernization Session (Continued)**
- 11:30 – 1:00** ***Lunch***
- 1:00 – 2:00** **Agency Updates**
CAB Members
- 2:00 - 2:15** ***Break***
- 2:15 - 3:00** **Over the Counter Channel Application (OTCnet)**
David Metler, FMS
Reginald Mckinney, FMS
- 3:00 – 3:15** **Announcement of Vice Chair**
- 3:15 – 4:00** **Open Forum Discussion**
Questions & Answers
Next Meeting