



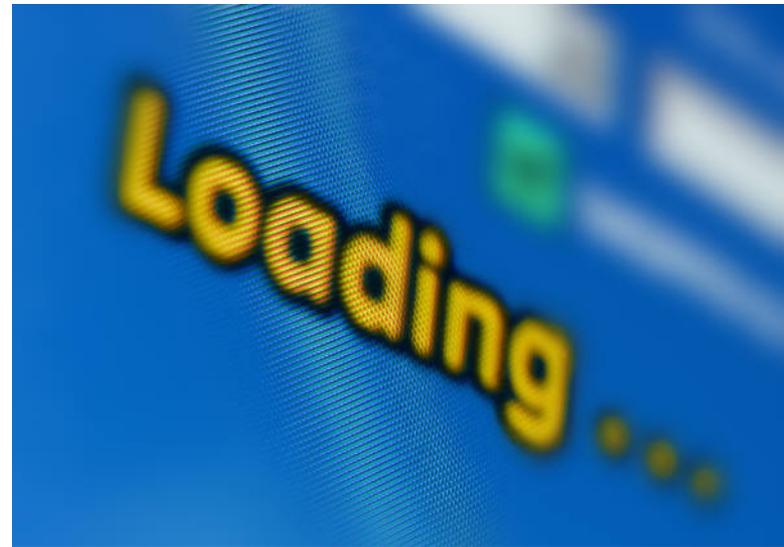
BUREAU OF THE  
**Fiscal Service**  
U.S. DEPARTMENT OF THE TREASURY



**Treasury Report  
On Receivables  
(TROR)  
and  
Debt Collection  
Activity**

*Presented by  
Stephen Jacobs  
October 30, 2014*

# What is the TROR?



# Treasury Report on Receivables (TROR)

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TROR is a web based application that enables Federal agencies to transmit their non-tax receivables information to the Department of the Treasury each quarter via the Internet

- The TROR serves as a management report that indicates the **amount** of receivables owed to Federal agencies and the status of the Federal Government's non tax debt portfolio
- Treasury's only comprehensive means for periodically collecting data on the status and condition of Federal non-tax debt
- A management report, not an accounting report

# Purpose of the TROR

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- ❑ It encourages agencies to properly manage their delinquent and non delinquent debt portfolio
- ❑ Helps Treasury, and others assess agencies debt collection performance
- ❑ **Disseminated to Congress (Annual Report), OMB, GAO, agency Chief Financial Officers, other officials and representatives of Federal and state organizations, private sector organizations, and the public**

# Information Found on the TROR

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TROR captures data on an agency's:

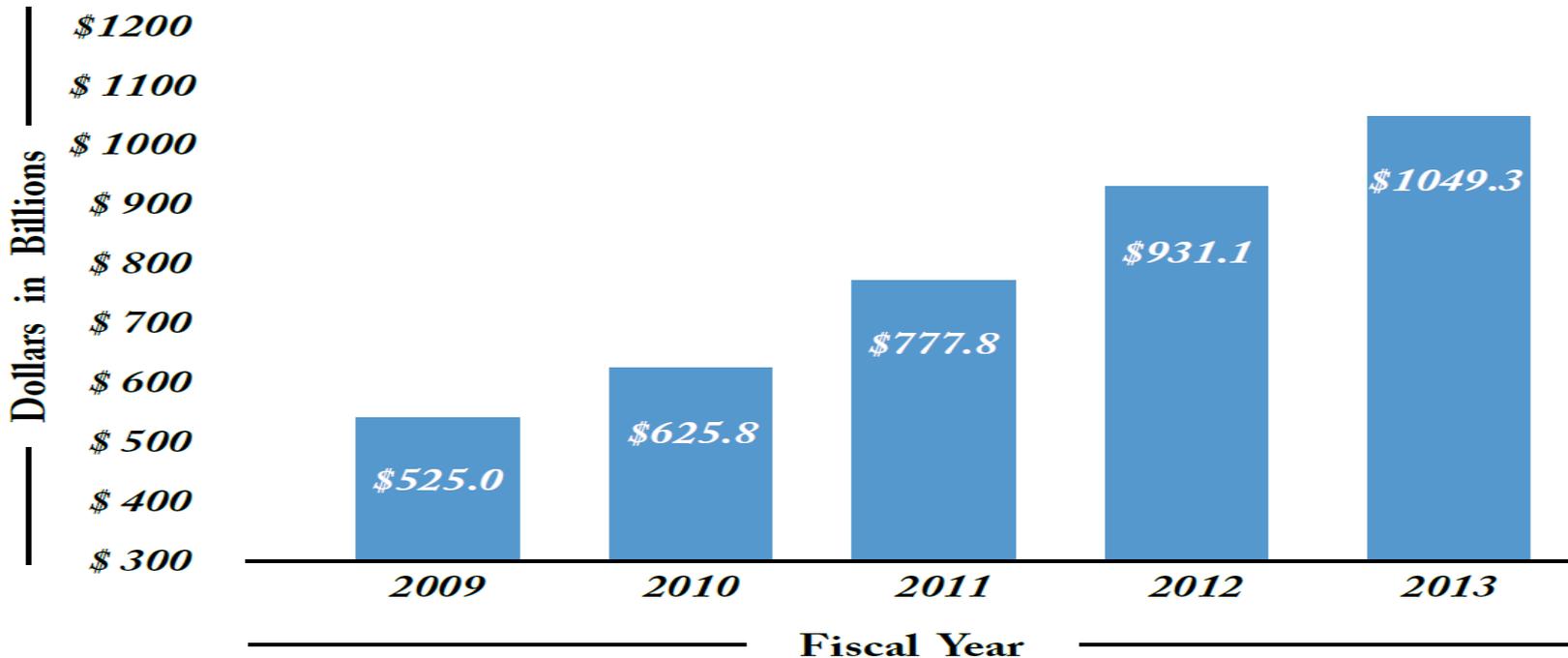
- ✓ Receivables and Collections
- ✓ Delinquent Debt
- ✓ Debt Eligible for Treasury Offset and Cross-Servicing
- ✓ Debt Ineligible for Treasury
- ✓ Debt Disposition
- ✓ Other Important Information



# Information Found on TROR

## Government-wide Receivables Continue to Rise

*Outstanding Federal Non-Tax Receivables as of September 30: FY 2009–2013  
(Dollars in Billions)*



# Is the TROR Required?

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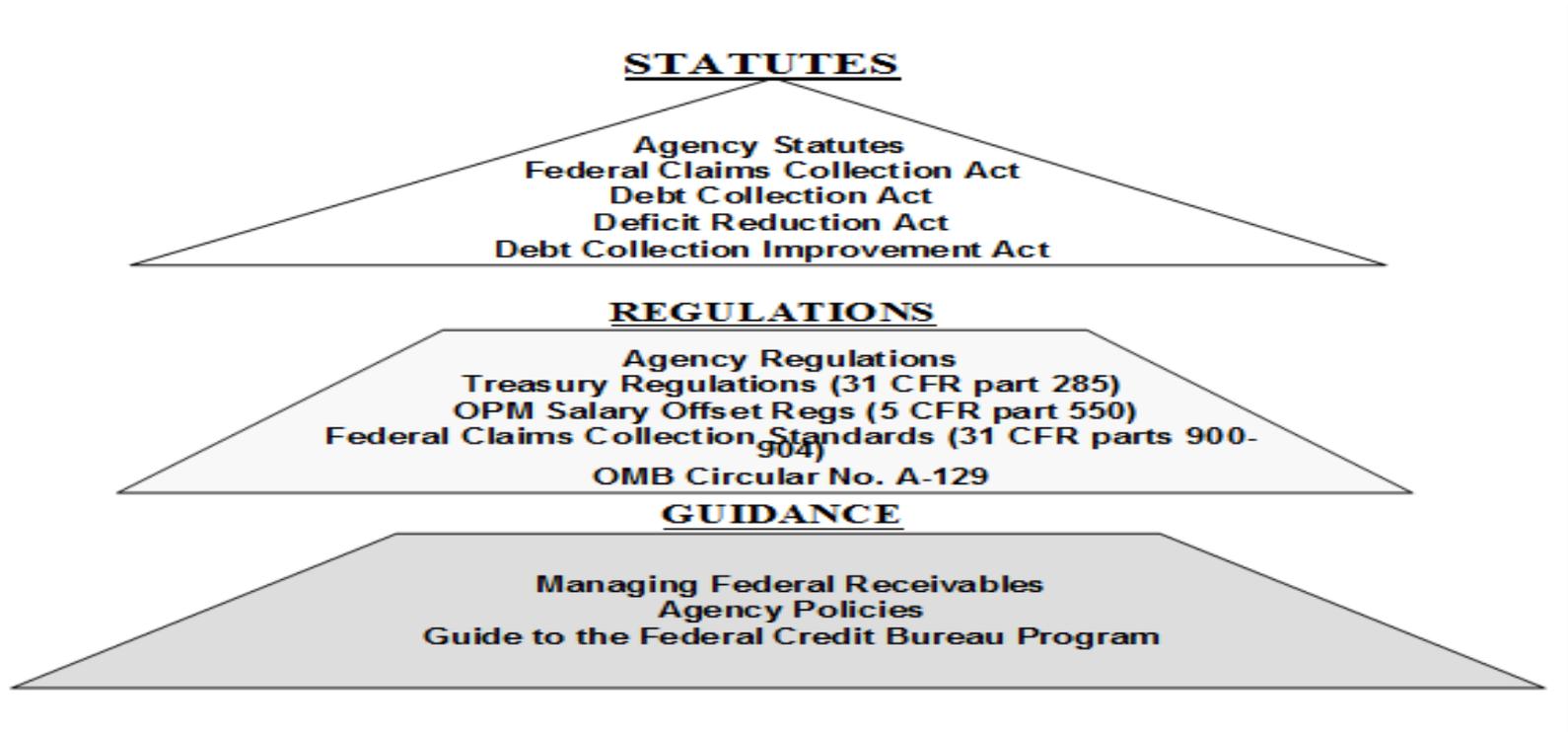


The TROR is **Required** and Helps Agencies Manage Compliance With:

- Debt Collection Improvement Act of 1996 (DCIA)
- 31 U.S.C. 3719
- OMB Circular A-129
- IRS 1099C
- Federal Claims Collection Standards
- Federal Credit Bureau Program
- Managing Federal Receivables

# How Laws, Regulations And Guidance Apply To Debt Collection

## The Debt Collection Authority Hierarchy



# Debt Collection Improvement Act of 1996 (DCIA)

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The Debt Collection Improvement Act of 1996 (DCIA) strengthened existing authorities and centralized government-wide debt collection and debt management operations.

Key Components of DCIA of 1996:

- ✓ maximize collections through use of all appropriate tools
- ✓ centralized debt collection within Treasury
- ✓ inform public of activity & ensure due process

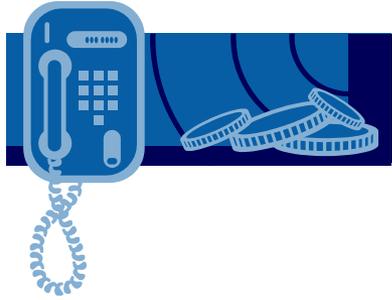


# DATA Act

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The Digital Accountability and Transparency Act (DATA Act) of 2014 was signed into law on May 9, 2014.

- ✓ Requires federal agencies to refer to the Treasury Offset Program legally enforceable non-tax debts that are 120 days delinquent
- ✓ Requires the Secretary of the Treasury to report to Congress "any instance" in which agencies fail to meet the new referral requirement.



# Debt Collection Overview

# WHAT IS A DEBT?

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A debt is any amount that is owed to the United States by a person, organization or entity other than a Federal agency. Some examples are:

- Loans - direct, insured and guaranteed loans
- Overpayments
- Fines and penalties

# What is a Debt? Delinquency Defined

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**A debt becomes delinquent when payment is not made by:**

- The due date or end of the grace period as established in a loan or repayment agreement
- The due date specified in the initial billing notice
  - In the case of administrative debt (e.g. fines, fees, penalties, and overpayments), the due date is usually 30 days after the agency mailed the notice
- The **date of delinquency** is the date the agency mailed or delivered the billing notice

# Referral of Eligible Delinquent Debts to DMS

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*An agency should send its delinquent debts to Debt Management Services (DMS) as early as possible in the debt collection cycle.*

***DMS collects debts primarily through two major programs:***

- 1. Treasury Offset Program (TOP)**
  
- 2. Cross-Servicing Program**



# Treasury Offset Program (TOP)

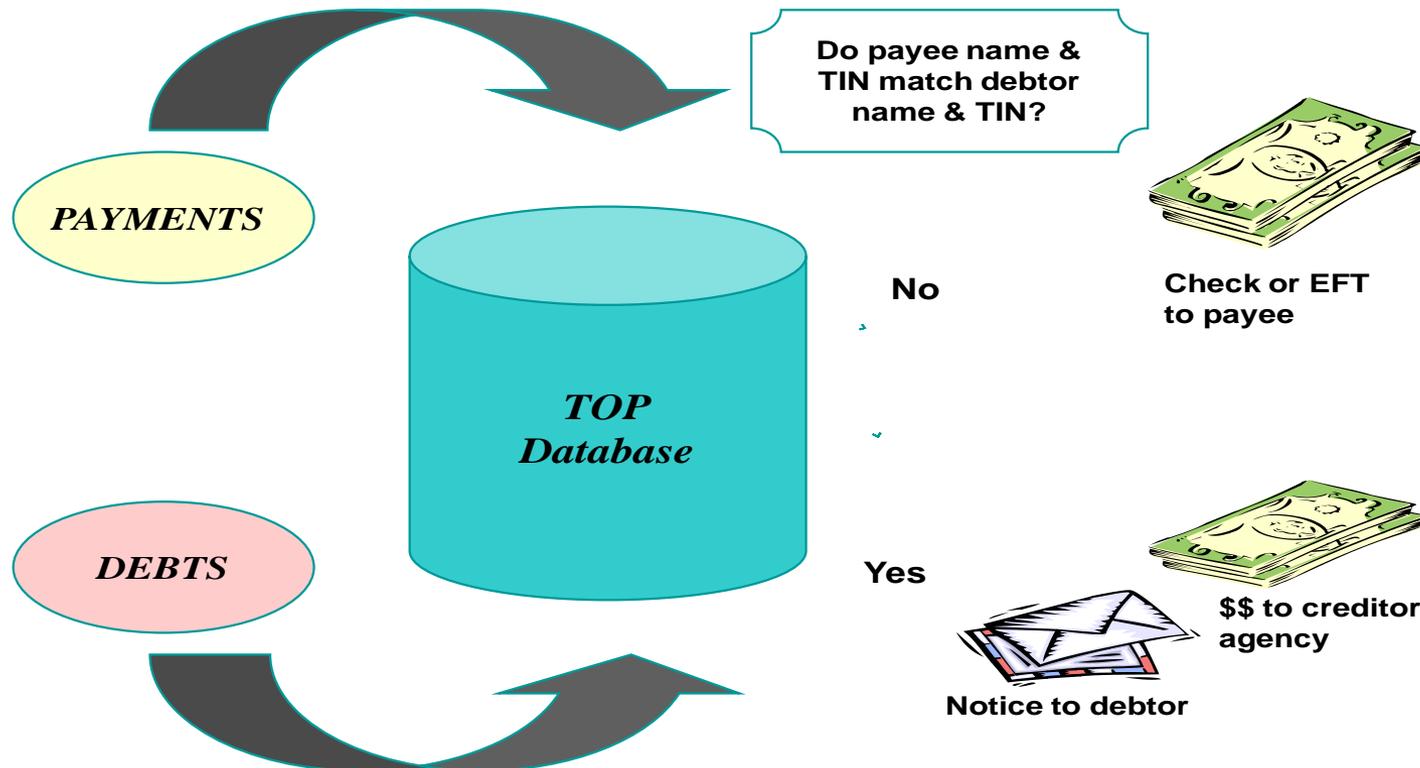
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TOP compares payee names and taxpayer identifying numbers (TINs) on Federal payment certification vouchers to names and TINs of debtors in TOP's debtor database.

- When a match occurs, TOP intercepts, or “offsets,” all or part of a payee’s eligible Federal payments.
- FMS notifies the payee and the payment agency about the offset.
- FMS transmits the offset monies to the appropriate creditor agencies to be applied to the delinquent debts owed by the payee.

# Treasury Offset Program (TOP)

## TOP Process



# Cross-Servicing

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Cross-Servicing is a consolidated government-wide program operated by Treasury's Debt Management Services (DMS) that collects delinquent non-tax debts on behalf of federal agencies using a variety of collection tools.

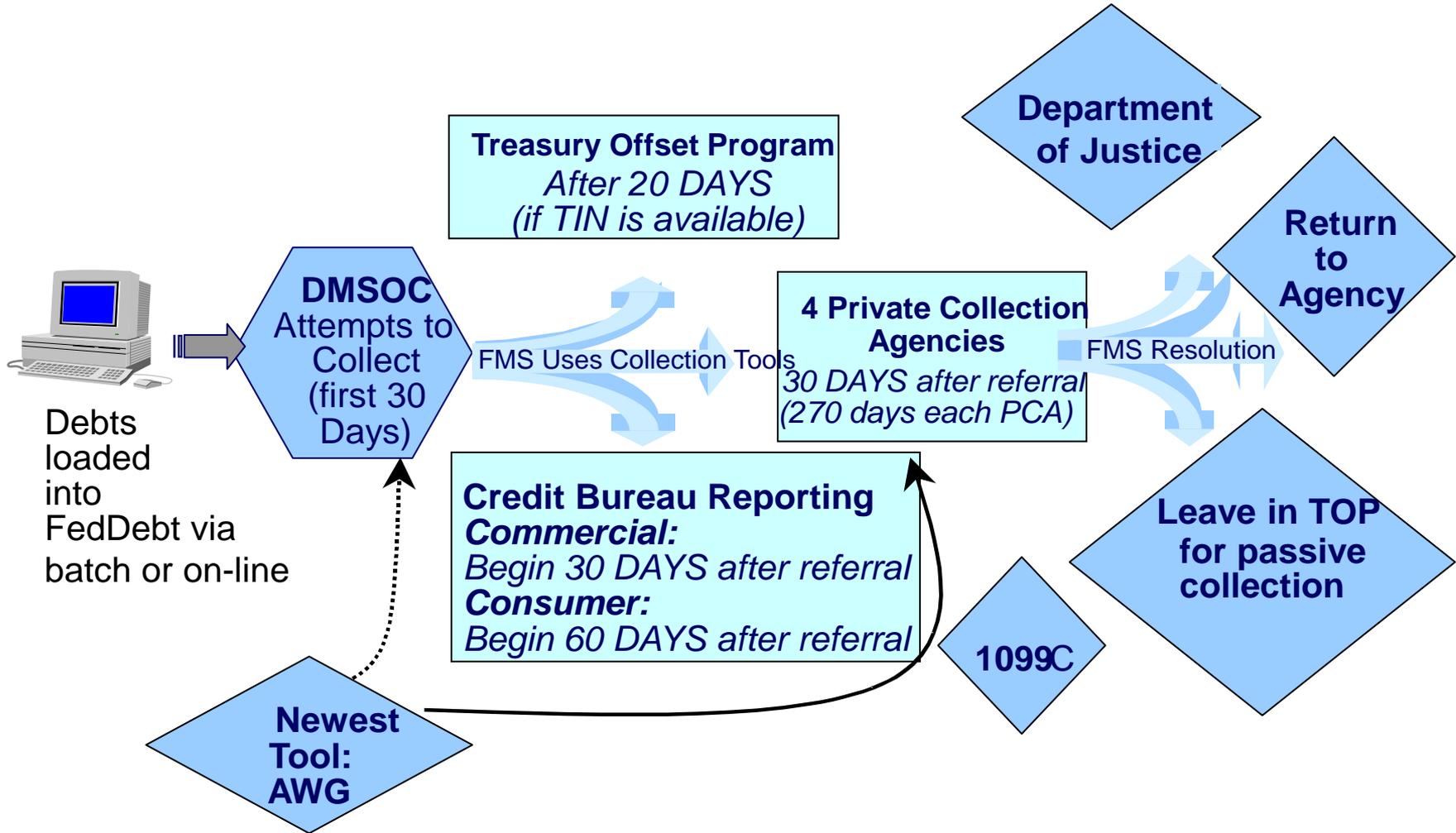
# Cross-Servicing Collection Tools

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- Demand Letters & Phone Calls
- Payment Agreement Options
- Credit Bureau Reporting
- Treasury Offset Program
- Administrative Wage Garnishment
- Private Collection Agencies
- Litigation by Department of Justice
- IRS Form 1099-C after Closeout



# Cross-Servicing Collection Process Overview



# TROR Terminology

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- **Write-off** – accounting action that results in reporting the debt as having no value on the agency’s financial and management reports

# Termination of Collection, Write-Off, Use of Currently Not Collectible (CNC), and Close-Out

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*“Generally, write-off is mandatory for delinquent debt older than two years unless documented and justified to OMB in consultation with Treasury. Once the debt is written-off, the agency must either classify the debt as currently not collectible (CNC) or close-out the debt...”*

## REFERENCES:

### Statutory

31 U.S.C. § 3711; 26 C.F.R Part 1. 6050P-O, 26 C.F.R Part 1.6050P-1

### Regulatory

31 C.F.R. Part 903 Federal Claims Collection Standards, 26 C.F.R.Part 1.6050P-1

### Guidance

FCPWG Final Report on Write-off Policy, Dated 12/15/98, Treasury/FMS "Managing Federal Receivables"

## **OMB's Circular A-129:**

<http://www.whitehouse.gov/omb/circulars/a129/a129rev.html>

# Write-Off

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## Two Types of Write-Off

After write-off debt must be classified as either:

**1) *Currently Not Collectible (CNC)***

or

**2) *Close-out***

# Write-Off

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## 1. Currently Not Collectible

- ❑ **Currently Not Collectible (CNC)** – debt classification after write-off used when agency intends to continue cost effective debt **collection** action
  - ✓ Establish accounting procedures to maintain CNC Debt

# Write-Off

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## 2. Close-out

- ❑ **Close-out** – debt classification after write-off when agency does not intend to continue debt collection action
  - ✓ Must take all appropriate steps to collect a debt prior to close-out including, as applicable, referral to Treasury for TOP and cross-servicing
  - ✓ Must determine if closed-out debt must be reported to the IRS on form 1099-C

# Write-Off

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## 2. Close-out and 1099C

- ❑ Cancellation (or Discharge) of indebtedness – reporting a debt to the Internal Revenue Service on a form 1099-C following an “identifiable event”
- ❑ Examples of “identifiable events” include compromise, discharge in bankruptcy, and termination of collection action

# Treasury Reports On Receivables and Debt Collection Activities

*Instruction and Overview*

## TREASURY REPORT ON RECEIVABLES AND DEBT COLLECTION ACTIVITIES

[Logout](#)

Ver 2.5

# Welcome to TROR!

Press "ENTER" key or click "I AGREE" to continue.

\*\*\*\*\* WARNING \*\*\*\*\*

WARNING! Unauthorized access to this United States Government Computer System and software is prohibited by Public Law 99-474, Title 18, United States Code. Public Law 99-474 and Chapter XXI, Section 1030 states that: Whoever knowingly, or intentionally accesses a computer without authorization or exceeds authorized access, and by means of such conduct, obtains, alters, damages, destroys, or discloses information or prevents authorized use of (data or a computer owned by or operated for) the Government of the United States shall be punished by a fine under this title or imprisonment for not more than 10 years, or both.

All activities on this system and network may be monitored, intercepted, recorded, read, copied, or captured in any manner and disclosed in any manner, by authorized personnel. THERE IS NO RIGHT OF PRIVACY IN THIS SYSTEM. System personnel may give to law enforcement officials any potential evidence of crime found on FMS computer systems. USE OF THIS SYSTEM BY ANY USER, AUTHORIZED OR UN AUTHORIZED, CONSTITUTES CONSENT TO THIS MONITORING, INTERCEPTION, RECORDING, READING, COPYING OR CAPTURING AND DISCLOSURE. REPORT UNAUTHORIZED USE TO AN INFORMATION SYSTEMS SECURITY OFFICER.

\*\*\*\*\* WARNING \*\*\*\*\*

I Agree

# Report on Receivables Due From the Public

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Reporting Entity Code: \_\_\_\_\_ Fiscal Year: \_\_\_\_\_ Quarter: \_\_\_\_\_

Type of Receivable:      **Direct**  
**Loans:**                      **Defaulted Guaranteed Loans:**                      **Administrative:**  
\_\_\_\_\_

# Part I, Section A – Receivables and Collections

Part I - Status of Receivables		
	Number	Dollars
<b>Section A Receivables and Collections</b>		
(1) Beginning FY Balance		
(2) New Receivables (+)		
(3) Accruals (+)		
(4) Collections on Receivables (-)		
(A) At Agency (-)		
(B) At Third Party (-)		
(C) Asset Sales (-)		
(D) Collections by Treasury through Offset and Cross-Servicing (-)		
(E) Collections by Sale After Foreclosure (-)		
(F) Collections by Department of Justice (-)		
(G) Other - must footnote (-)		
(5) Adjustments (+ or -)		
(A) Reclassified/Adjusted Amounts (+ or -)		
(B) Adjustments Due to Sale of Assets (+ or -)		
(C) Consolidations (+ or -)		
(D) Foreclosure Adjustments (+ or -)		
(E) Written-Off Debts Reinstated for Collection (+)		
(6) Amounts Written Off (-)		
(A) Currently Not Collectible (-)		
(B) Written Off and Closed Out (-)		
(7) Ending Balance		

# Part I, Section B – Additional Receivables Information

***\*New for FY14 Reporting***  
**OMB A-129 CNC Exclusion**

<b>Section B Additional Receivables Data (Information Only)</b>		
(1) Subsets of Ending Balance		
(A) Foreign/Sovereign Government (+)		
(B) State and Local Government (+)		
(C) Rescheduled Debt - Delinquent (+)		
(D) Rescheduled Debt - Non-Delinquent (+)		
(E) Interest & Late Charges (+)		
<b>(F) A-129 Justification for CNC Exclusions (+)</b>		

# Part I, Section C - Delinquent Debt (Excluding CNC Debts)

***\*New FY14 Reporting Requirement***  
**Number of Delinquent Debts by Age**  
**and**  
**Credit Bureau Reporting**

<b>Section C Delinquent Debt (Excluding CNC Debts)</b>		
<b>(1) Delinquencies by Age</b>		
(A) 1-90 Days (+)		
(B) 91-180 Days (+)		
(C) 181-365 Days (+)		
(D) 1-2 Years (+)		
(E) 2-6 Years (+)		
(F) 6-10 Years (+)		
(G) Over 10 Years (+)		
<b>(H) Total Delinquencies by Age</b>		
<b>(2) Delinquencies by Category</b>		
(A) Commercial (+)		
(B) Consumer (+)		
(C) Foreign/Sovereign Government (+)		
(D) State and Local Government (+)		
<b>(E) Total Delinquencies by Category</b>		
<b>(3) Credit Bureau Reporting (Information Only)</b>		
<b>(A) Commercial (+)</b>		
<b>(B) Consumer (+)</b>		

# Part II, Section A - Delinquent Debt 180 Days or Less

## \*FY14 Reporting Enhancement

Part II - Debt Management Tool and Technique Performance Data		
	Number	Dollars
<b>Section A Delinquent Debt 180 Days or Less</b>		
(1) Delinquencies 1-180 Days		
(A) In Bankruptcy (+)		
(B) In Forbearance or In Formal Appeals Process (+)		
(C) In Foreclosure (+)		
(D) At Private Collection Agencies (+)		
(E) In Litigation (At DOJ or Agency Counsel) (+)		
(F) In the Process of Internal Offset (+)		
(G) In Wage Garnishment (+)		
(H) At Treasury for Cross-Servicing (+)		
(I) At Treasury for Offset (+)		
(J) At Agency (+)		
(K) Other - must footnote (+)		
<b>(L) Total Delinquencies 1-180 Days</b>		

# Part II, Section B-Line Item (1) - Debt Eligible for Referral to Treasury For Collection

**\*FY14 Reporting Enhancement**

Section B Delinquent Debt (Over 180 Days Delinquent) Eligible for Referral to Treasury for Offset and Cross-Servicing	
<b>(1) Debt Eligible for Referral to Treasury for Collection</b>	
<b>(A) Delinquent Debt Over 180 Days (+)</b>	
<b>(B) Currently Not Collectible Debt (+)</b>	
(C) Total Delinquent Debt Over 180 Days and CNC Debts	
<b>Debts Ineligible for Treasury Offset Program (TOP) and Cross-Servicing (lines D through G)</b>	
(D) In Bankruptcy (-)	
(E) In Forbearance or Formal Appeals Process (including Litigation) (-)	
(F) In Foreclosure (-)	
(G) Other - must footnote (+ or -)	
(H) Balance of Debt Eligible for Referral to Treasury for Collection	

# Part II, Section B-Line Item (2) - Debt Eligible for Referral to Treasury Offset Program

**\*FY14 Reporting Enhancement**

<b>(2) Debt Eligible for Referral to Treasury Offset Program</b>		
(A) Debt Eligible for Referral to Treasury for Collection (from 1H)		
<b>(B) Foreign/Sovereign Debt (-)</b>		
(C) Debt in Litigation for Enforced Collection (-)		
(D) Other - must footnote (+ or -)		
(E) Debt Required to be Referred to Treasury Offset Program by Agency		
(F) Debt Referred to Treasury Offset Program (-)		
(G) Debt Referred to Treasury Offset Program through Cross-Servicing (-)		
(H) Balance Remaining to be Referred		

# Part II, Section B- Line Item (3) Debt Eligible for Referral to Treasury or a Designated Debt Collection Center for Cross Servicing

**\*FY14 Reporting Enhancement**

(3) Debt Eligible for Referral to Treasury or a Designated Debt Collection Center for Cross-Servicing		
(A) Debt Eligible for Referral to Treasury for Collection (from 1H)		
<b>(B) Foreign/Sovereign Debt (-)</b>		
(C) Debt in Litigation for Enforced Collection (-)		
(D) At Private Collection Agencies (-)		
(E) In the Process of Internal Offset (-)		
(F) Debt Exempted by Treasury from Cross-Servicing (-)		
(G) Debt Returned from Cross-Servicing (-)		
(H) Other - must footnote (+ or -)		
(I) Debt Required to be Referred to Treasury or a Designated Debt Collection Center for Cross-Servicing		
(J) Debt Referred to Treasury or a Designated Debt Collection Center for Cross-Servicing (-)		
(K) Balance Remaining to be Referred		

# Part II, Section C- Collections on Delinquent Debt

Part II - Debt Management Tool and Technique Performance Data		
	Number	Dollars
<b>Section C Collections on Delinquent Debt</b>		
(1) Collections on Delinquent Debt		
(A) By Private Collection Agencies (+)		
(B) By Litigation (+)		
(C) By Internal Offset (+)		
(D) By Third Party (+)		
(E) By Asset Sales (+)		
(F) By Wage Garnishment (+)		
(G) By Treasury/Designated Debt Collection Center Cross-Servicing (+)		
(H) By Treasury Offset (+)		
(I) By Agency (+)		
(J) Other - must footnote (+)		
<b>(K) Total Collections on Delinquent Debt</b>		

# Part II, Section D-CNC Debt Status

Section D CNC Debt Status		
(1) Currently Not Collectible Debts (Written Off and Not Closed Out)		
(A) At Private Collection Agencies (+)		
(B) At Treasury or a Designated Debt Collection Center for Cross-Servicing (+)		
(C) At Treasury for Offset (+)		
(D) Other - must footnote (+)		
<b>(E) Total-Currently Not Collectible Debts (1A thru 1D not mutually exclusive)</b>		
(2) CNC Debts Closed Out During the Current FY (+)		

# Part II, Section E-Disposition of Closed-Out Debts

**\*New FY14 Reporting Requirement  
1099-C Reporting**

Section E Disposition of Closed-Out Debts	
(1) Debts Closed Out During the Previous Calendar Year (CNC and Non-CNC Debts) (+)	
(A) Reported to IRS on Form 1099-C (-)	
<b>(B) Not Reported, Eligible for 1099-C, but not required (Less than \$600) (-)</b>	
<b>(C) Not Reported to IRS on Form 1099-C - (must footnote) 1- (1A+1B)</b>	

# FOOTNOTES

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- Footnotes are needed whenever an agency's criterion is inconsistent with Treasury's definition of data requirements
- Write a clear, concise narrative
- Make it easily understandable to the lay person
- Make reference to the appropriate line items in the TROR
- Reference issues/changes to monetary amounts and its reporting impact
- Avoid the use of acronyms

# After the Footnotes Section, Part III You'll See ...

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## Agency Contact Information

Preparer's Name: \_\_\_\_\_

Preparer's Facsimile No.: \_\_\_\_\_

Supervisor's Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_

Telephone Number:

\_\_\_\_\_

E-Mail Address:

\_\_\_\_\_

Telephone Number: \_\_\_\_\_

E-Mail Address: \_\_\_\_\_

Zip Code: \_\_\_\_\_



# FedDebt Reports

# FedDebt Reports

## Agency Reconciliation Report

Agency Reconciliation Report  
 Report Run Date: 03/13/2009  
 Agency: 01 , Bureau: X201 , Office: FDR , Program: XZ1T  
 Debt State: ALL

Agn.	Bur.	Off.	Prg.	FedDebt Debt ID	FedDebt Case ID	Agency Debt ID	TIN	L. Name/Bus.	F. Name	Balance	Principal	Interest	Penalty	Adm. Cost	Location	PCA	TOP
01	X201	FDR	XZ1T	2009000101	2009000101A	Foreign		Foreign	John	772.89	500.00	119.86	128.03	25.00	CA	.	N
01	X201	FDR	XZ1T	2009000301	2009000301A	Training 10		Debtor	Edward	1,124.93	920.00	91.15	88.78	25.00	CA	.	N
01	X201	FDR	XZ1T	2009000401	2009000401A	GEAUXSAINTS001		Smith	Joe	977.89	750.00	90.86	112.03	25.00	CA	.	N
01	X201	FDR	XZ1T	2009000501	2009000501A	123TEST		Smith	John	5,378.08	5,000.00	131.23	146.85	100.00	CA	.	N
*TOTAL AT CA										8,253.79	7,170.00	433.10	475.69	175.00			
*TOTAL COMB 01X201FDRXZ1T										8,253.79	7,170.00	433.10	475.69	175.00			
TOTAL DEBT COUNT FOR AT CA:										4							
TOTAL DEBT COUNT FOR 01X201FDRXZ1T:										4							

# FedDebt Reports

## Return to Agency (RTA) Report

### FedDebt Reports

ver 7.15.0

**Creditor Agency RTA Report**  
Dated: 03/13/09 13.58.23

**P001.01**

For Agency Code 01  
For Bureau Code X201  
For Office Code FDR  
For Program Code XZ1T  
For cases closed after 01/01/2009  
For cases returned before 03/13/2009  
For Return Reason: All

Debt ID 2009000401 Case ID 2009000401A File ID GEAUXSAINTS001  
Return reason Recall Approved Recommended action -  
Returned Date 2009/02/26 Closed Date 2009/02/26  
Debt balance 977.89 Remaining principal 750.00  
Remaining interest 90.86 Remaining admin cost 25.00 Remaining penalty 112.03  
Recall status A  
Compromised No Compromised date Forgiven amount .00  
Bankruptcy desc N Bankruptcy date  
Agency debtor ID 111222 PCA referral count 0  
Debtor name Smith, Joe M  
Address 123 Bourbon St New Orleans LA 70124  
Phone Phone-504-555-1234 X  
TIN TIN type -  
Date of death - Fed civilian status A Fed military status A  
Employer name  
Work contact  
Address  
Phone  
Date of incorporation - State of incorporation - DUNS number -  
Business contact  
Address  
Phone

# FedDebt Reports

## New Case Entry Report



**NEW CASE ENTRY REPORT**  
**DATE RANGE: 01/01/2009 TO: 03/13/2009**

**B00301**

**AGENCY: - FedDebt Training Agency**  
**BUREAU: - General Training**  
**REFERRING OFFICE: - FedDebt Training Facility**

Agency File ID	FedDebt Debt ID	FedDebt Case ID	DEBTOR NAME	Tin	Referred Balance	Entry	Entry Date
123TEST	2009-000501	2009000501A	John, Smith	- -	\$ 5,300.00	Manual	02/27/2009
Danielle	2009-000502	2009000502A	John, Smith	- -	107,000.00	Manual	02/27/2009
Example01	2009-000001	2009000001A	Bobbie, Debtor	- -	650.00	Manual	01/15/2009
Example01	2009-000001	2009000001B	John, Debtor	- -	650.00	Manual	01/15/2009
Example03	2009-000002	2009000002A	Music Mega Store and More	- -	5,200.00	Manual	01/15/2009
Example04	2009-000003	2009000003A	Chris, Cross	- -	1,070.00	Manual	01/15/2009
Example05	2009-000201	2009000201A	Ima, Example	- -	9,175.00	Manual	02/05/2009
Foreign	2009-000101	2009000101A	John, Foreign	- -	725.00	Manual	01/23/2009
GEAUXSAINTS001	2009-000401	2009000401A	Joe, Smith	- -	800.00	Manual	02/26/2009
Training 10	2009-000301	2009000301A	Edward, Debtor	- -	1,225.00	Manual	02/11/2009

**Total number of Debts for XZ1T FedDebt Accounts Receivable : 9** **Amount : 131,145.00**

**Total number of Debts for above pgms in FDR FedDebt Training Facility : 9** **Amount : 131,145.00**

# FedDebt Reports

## Financial Activity Summary Report

PAGE 1

FedDebt

Ad-Hoc Financial Activity Summary Report

L00102  
07.13.0

For: 06/01/2008 through: 06/30/2008

Agency:

Agency Code:  
Office Code:

Bureau Code:  
Program Code:

Component	Beginning Balance This Period	New Referrals This Period	Net Collections This Period	Net Adjustments This Period	Return to Agency This Period	Ending Balance This Period *
Principal	\$881,013.35	\$937,913.24	\$10,600.49	(\$117.93)	\$271.79	\$1,807,936.38
Interest	\$26,638.04	\$23,094.82	\$411.21	\$0.00	\$6.33	\$59,355.56
Admin Cost	\$7,842.15	\$1,010.00	\$258.33	\$0.00	\$0.00	\$8,593.82
Penalty	\$202,262.51	\$34,189.04	\$2,275.20	\$0.00	\$18.99	\$250,076.09
<b>Total</b>	<b>\$1,117,756.05</b>	<b>\$996,207.10</b>	<b>\$13,545.23</b>	<b>(\$117.93)</b>	<b>\$297.11</b>	<b>\$2,125,961.85</b>
DMS Fees			\$575.07			
TOP Fees			\$612.00			
PCA Fees			\$1,302.96			
DOJ Fees			\$0.00			
<b>Total Fees</b>			<b>\$2,490.03</b>			
<b>Overage</b>			<b>\$644.42</b>			
<b>TOTAL</b> (Total Net Collections + Total Fees + Overage)			<b>\$16,679.68</b>			

Beginning Debt Count at FedDebt: 881  
 New Referrals to FedDebt: 72  
 Debts RTA this Period: -33  
 Ending Debt Count at FedDebt: 920

Report Date: 07/18/2008 14:59:49

\* Includes accruals through end of period

# Additional TROR Information



# Data Management, Reporting, & Analysis Division

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## Comprised of:

- Business Analytics Branch
- Portfolio Management & Analysis Branch (PMAB)

# Business Analytics Branch

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- ❑ Researches debt collection policy and communicates meaningful patterns of data relating to initiatives that result from senior level management decisions
- ❑ Provides its analysis through the simultaneous use of statistics, computer programming, and operations research to quantify performance



# Portfolio Management & Analysis Branch(PMAB)

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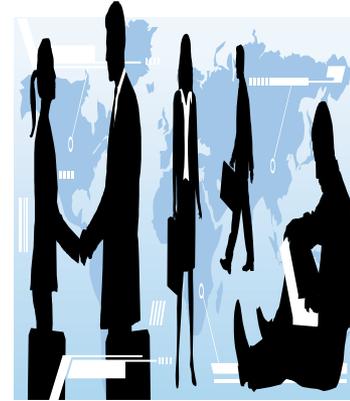
- ❑ Analysts assigned to all CFO and Non-CFO agencies
- ❑ Assist FPAs to ensure accuracy of TROR reporting
- ❑ Support DMSOC with FPAs cross-servicing issues
- ❑ Initiate and maintain relationships with FPAs on all debt collection matters



# How your PMAB Analyst Works with You

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- ❑ Tailored TROR sessions for agencies
- ❑ Ongoing information exchange to keep you informed about initiatives and agency reporting issues
- ❑ Meetings as needed with the appropriate representatives (i.e. Cross-Servicing, TOP, etc.)
- ❑ TROR analysis and instructions
- ❑ DMS updates on new programs or changes in policy
- ❑ Support to the agency's CFO offices in strategizing improvements



# What Can the Agencies Provide to PMAB to Optimize Performance?

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- ✓ Share TROR information before submission to identify any potential errors
- ✓ Provide information on the substance of an agency's debts (i.e. some debts may be reported as eligible but should not be reported)
- ✓ Attend training and workshops that are offered
- ✓ Notify agency liaison of referral issues that are expected
- ✓ Keep TROR analyst informed of agency issues, such as, changes of program structure and personnel

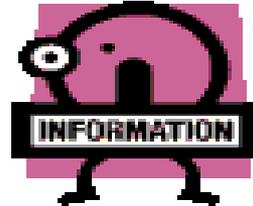


# Additional Debt Management Information!

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## Annual DMS Certifications/Verifications and Assessments

- ✓ Cross-Servicing/TOP Certifications (Now Combined)
- ✓ TROR Certification/Verification
- ✓ DMS Agency Assessment Scorecard
- ✓ FedDebt Certification



## For TROR Information & Updates:

[http://fms.treas.gov/debt/dmrpts\\_tror.html](http://fms.treas.gov/debt/dmrpts_tror.html)

## Managing Federal Receivables:

[http://fms.treas.gov/debt/Guidance\\_MFR.html](http://fms.treas.gov/debt/Guidance_MFR.html)

# For TROR Information and Updates:

[http://www.fiscal.treasury.gov/fsservices/gov/debtColl/rsrscsTools/debt\\_dmrpts\\_tror.htm](http://www.fiscal.treasury.gov/fsservices/gov/debtColl/rsrscsTools/debt_dmrpts_tror.htm)

## Debt Management Governmentwide Reports: Treasury Report on Receivables (TROR)

- [Monthly Update](#)
- [Agency Contact Information](#)
- [Fiscal Year 2014 Reporting Schedule](#)
- [Report Administrators](#)
- [ITFM 2-4100: Debt Management Reports](#)
- [TROR on Transparency.Treasury.gov](#)

### Monthly Update - July 2014

- Agency reporting for the Treasury Report on Receivables and Debt Collection Activities begins on Tuesday, July 15, 2014 and ends on Tuesday, July 31, 2014 for the 3rd Quarter – FY 2014.

- [Reporting requirements for the Treasury Report on Receivables](#) 

[TROR Access Request Form](#) 

[Rules of Behavior for the DMIS/TROR System](#) 

Please contact your [agency liaison](#) if you need any additional training or guidance on the TROR.

- [FY 2014 Revision of the Treasury Report on Receivables and Debt Collection Activities](#) 

[New TROR Form](#) 

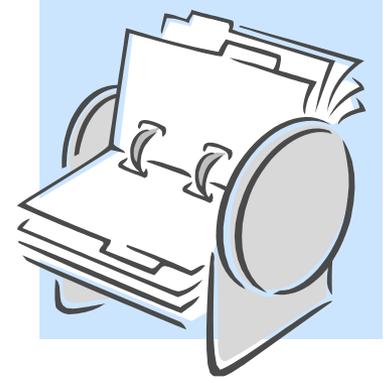
[New TROR Form with Formulas](#) 

DMS is revising the TROR to support OMB's government-wide focus on improving debt collection.

# TROR Points of Contact by Agency

DMS Agency Liaison Contacts	Agencies: CFO/NON-CFO
<b>Jordan, Pamela:</b> <a href="mailto:Pamela.Jordan@fiscal.treasury.gov">Pamela.Jordan@fiscal.treasury.gov</a>	<b>CFO:</b> USDA, HUD, EPA, DOI, Department of the Treasury <b>NON-CFO:</b> FCC, EX-IM Bank, Farm Credit Administration, NARA, NCUA, Library of Congress (Leg. Br.)
<b>Ellis-General, Brenda:</b> <a href="mailto:Brenda.Ellis-General@fiscal.treasury.gov">Brenda.Ellis-General@fiscal.treasury.gov</a>	<b>CFO:</b> NASA, Education, DHS, SBA <b>NON-CFO:</b> SEC, OPIC, Smithsonian, GAO (Leg. Br.) , NFA&H, NLRB, Office of Technology (Leg. Br.), FDIC, Gov. Ethics, Special Counsel, SSS, Fed. Med/Conc. Service, FEC, FLRA
<b>Ferrette, Carolyn:</b> <a href="mailto:Carolyn.Ferrette@fiscal.treasury.gov">Carolyn.Ferrette@fiscal.treasury.gov</a>	<b>CFO:</b> State, AID, DOT, DOE, DOJ <b>NON-CFO:</b> SEC, EEOC, Office of Compliance, Presidio Trust, Fed. Mar. Comm., Funds Approp./Pres, Architect of the Capital (Leg. Br.) House/Senate (Leg. Br.), CBO (Leg. Br.), FERC, FTC, AFRH, Other Agencies.*
<b>White, John:</b> <a href="mailto:John.White@fiscal.treasury.gov">John.White@fiscal.treasury.gov</a>	<b>CFO:</b> Commerce, DOL, OPM, NRC <b>NON-CFO:</b> PBGC, CFTC, CPSC, Neighborhood Reinvestment Corp., Peace Corps, RRB, U.S. Court of Appeals for Veterans Claims
<b>Armstead, Mary:</b> <a href="mailto:Mary.Armstead@fiscal.treasury.gov">Mary.Armstead@fiscal.treasury.gov</a>	<b>CFO:</b> NSF, GSA, DoD <b>NON-CFO:</b> Postal Svc.
<b>Jacobs, Steve:</b> <a href="mailto:Steve.Jacobs@fiscal.treasury.gov">Steve.Jacobs@fiscal.treasury.gov</a>	<b>CFO:</b> HHS, SSA <b>NON-CFO:</b> GPO (Leg. Br. ), MSPB, TVA, CNCS
<b>Kon, Scott:</b> <a href="mailto:Scott.Kon@fiscal.treasury.gov">Scott.Kon@fiscal.treasury.gov</a>	<b>CFO:</b> VA

Terrence Prince, Manager  
***Portfolio Management &  
Analysis Branch***



Brian Taylor, Manager  
***Agency Education & Training  
Branch***

# Questions

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