



2015 Annual Governmentwide Federal Receivables Management Symposium

The Difference Is You – Tools & Techniques to Manage Your Agency’s Portfolio

Learn how the Fiscal Service can help you prevent, resolve and collect your agency’s receivables.

Wednesday, June 3 – Thursday, June 4, 2015

Wednesday, June 3, 2015	
7:30 am to 8:30 am	Registration
8:30 am to 8:45 am	<p>Welcome Brian Taylor, Manager DMS Agency Education and Training Branch</p> <p>Introduction to Symposium – Day One Jeffrey Schramek, Assistant Commissioner Debt Management Services</p>
8:45 am to 9:30 am	<p>Update from the Department of the Treasury: Innovations in Federal Receivables Management David A. Lebryk, Fiscal Assistant Secretary U.S. Department of the Treasury</p> <p>Sheryl Morrow, Commissioner Bureau of the Fiscal Service</p>
9:30 am to 10:00 am	<p>Break (Networking at Program Tables) An opportunity for symposium participants to visit one-on-one with Do Not Pay (DNP), Centralized Receivables Service (CRS), Treasury Report on Receivables (TROR)/ Financial Information Repository (FIR), Treasury Offset Program (TOP) and Cross-Servicing representatives (CS), and Revenue Collection Management (RCM)</p>
10:00 am to 10:45 am	<p>Update from the Office of Management and Budget Mark Reger, Deputy Controller Office of Federal Financial Management, Office of Management and Budget</p>
10:45 am to 11:30 am	<p>Federal Claims Collection Standards Next Generation</p> <p>Moderator: Tricia Long, Senior Counsel, Office of Chief Counsel Bureau of the Fiscal Service</p> <p>Panel: Michelle Cordeiro, Bureau of the Fiscal Service; Ruth Harvey, Department of Justice; Alicia Hunt, Department of Justice; Lloyd Randolph, Department of Justice</p>
11:30 am to 11:35 am	<p>Morning Wrap-Up Brian Taylor, Manager DMS Agency Education and Training Branch</p>

11:35 am to 1:00 pm	<p>Lunch & Learn Sessions (Grab your lunch and return for small group discussion opportunities on the topics below)</p> <p>Topics: Cross-Servicing Next Generation Focus Group; FIR Private Portal – Agency Onboarding Opportunities; Time with Your Agency Liaisons</p>
1:00 pm to 2:00 pm	<p>Digital Accountability and Transparency Act of 2014 (DATA Act) Workshop: How Debt Collection and TROR Reporting are Changing</p> <p>Moderator: Felipe Perdomo, Management and Program Analyst, DMS Agency Relationship Management Division</p> <p>Panel: Steve Jacobs, Thomas Kobielus, Tricia Long</p>
2:00 pm to 2:30 pm	<p>Break (Networking at Program Tables) An opportunity for symposium participants to visit one-on-one with Do Not Pay (DNP), Centralized Receivables Service (CRS), Treasury Report on Receivables (TROR)/ Financial Information Repository (FIR), Treasury Offset Program (TOP) and Cross-Servicing representatives (CS), and Revenue Collection Management (RCM)</p>
2:30 pm to 3:15 pm	<p>Beyond the Glitz: Laying the Foundation for Successful Analytics</p> <p>Moderator: Diego Saltes, Economist, DMS Business Analytics Branch</p> <p>Panel: Eduardo Conde, Tony Paul</p>
3:15 pm to 4:00 pm	<p>Government Use of Commercial Data Sources – Do Not Pay’s Privacy Program Perspective</p> <p>Speaker: Marcela Souaya, Senior Privacy Analyst, Do Not Pay Business Center</p>
4:00 pm to 4:05 pm	<p>Day One Wrap Up</p> <p>Brian Taylor, Manager DMS Agency Education and Training Branch</p>

Thursday, June 4, 2015

8:30 am to 8:45 am	<p>Welcome</p> <p>Brian Taylor, Manager DMS Agency Education and Training Branch</p>
8:45 am to 9:15 am	<p>The Debt Collection News: Next Generations, Pilots, Collections, and More!</p> <p>Moderator: Alyssa Riedl, Director DMS Debt Collection Program Management Directorate</p> <p>Panel: Gabrielle Aines, Reta Bangan, Richard Burnham, Juanita Franklin</p>
9:15 am to 9:45 am	<p>What's New for the Centralized Receivables Service (CRS) Pilot Program?</p> <p>Speaker: John Rogers, Manager, CRS Branch</p>
9:45 am to 10:15 am	<p>Break (Networking at Program Tables) An opportunity for symposium participants to visit one-on-one with Do Not Pay (DNP), Centralized Receivables Service (CRS), Treasury Report on Receivables (TROR)/ Financial Information Repository (FIR), Treasury Offset Program (TOP) and Cross-Servicing representatives (CS), Revenue Collection Management (RCM).</p>
10:15 am to 10:45 am	<p>Do Not Pay (DNP) Data Analytics Center of Excellence</p> <p>Speaker: Jenny (Virginia) Rone, Acting Executive Director Do Not Pay Business Center</p>
10:45 am to 11:30 am	<p>Sharing Agency Best Practices in Federal Receivables Management</p> <p>Moderator: Michael Stewart, Jr, Acting Manager CRS Outreach and Implementation</p> <p>Panel: Jill Anderson, Department of Veterans Affairs; Jihoon Kim, Small Business Administration; Aaron Prose, Department of Agriculture; Christine Vollmerhausen, Department of Education</p>
11:30 am to 11:35 am	<p>Morning Wrap-Up</p> <p>Brian Taylor, Manager DMS Agency Education and Training Branch</p>
11:35 am to 1:00 pm	<p>Lunch</p>
1:00 pm to 1:40 pm	<p>A Deep Dive: New TROR Reporting Requirements</p> <p>Speaker: Steve Jacobs, Management & Program Analyst, DMS Portfolio Management & Analysis Branch</p>

Breakout Sessions Begin

Breakout Sessions

Time	Main Auditorium Resolution (Delinquent Debt Collection)	Room A Prevention (Improper Payments)	Room B Collection (Managing Current Receivables)
1:40-2:20 p.m.	<p><i>Debt Collection Basics</i></p> <p>Presenters: Valencia Thompson, Jim Robinette</p>	<p><i>DNP Portal – Integration into the payment stream</i></p> <p>Presenter: Dominique McCreary</p>	<p><i>CRS 101: Revolutionizing Federal Receivables Management</i></p> <p>Presenter: Michael Stewart, Jr</p>
2:20-2:40 p.m.	Break		
2:40-3:20 p.m.	<p><i>The ABCs of AWG (Administrative Wage Garnishment)</i></p> <p>Presenters: Susan Arango, Suzanne Renda</p>	<p><i>Computer Matching Agreements (CMAs): A Business Enabler for Do Not Pay</i></p> <p>Presenter: Marcela Souaya</p>	<p><i>Portfolio Management: Compromises and Installment Agreements in CRS</i></p> <p>Presenters: Eric Kellum, Tiffany Tripson, Tricia Long</p>
3:20-4:00 p.m.	<p><i>Update and Automate: Review the Cross-Servicing Agency Profile and Batch File Formats</i></p> <p>Presenter: Jim Robinette</p>	<p><i>DNP Pre-Award, Eligibility and Verification Tools</i></p> <p>Presenter: Dominique McCreary</p>	<p><i>Portfolio Management: Understanding Due Process</i></p> <p>Presenters: Joi Naylor, Michelle Cordeiro</p>
4:00-4:05 p.m.	<p>Day Two Wrap Up</p> <p>Ronda Kent, Deputy Assistant Commissioner Debt Management Services</p>		