



# Customer Relationship Management TIP OF THE WEEK

## ***TRANSITION TO BECOMING A DAILY TAS/BETC REPORTER***

### **IPAC**

- Request IPAC to set flag to require component TAS/BETC
- Set up SAM Cash Flow Profile
- Include TAS/BETC on Sender and Receiver transactions
- Analyze data
- Set GO LIVE date and close Section II of the CTA/224

### **COLLECTIONS**

- Set OTCnet flag (if applicable)
- Set up SAM Cash Flow Profile
- Include TAS/BETC or C-Keys on all revenue/collection source systems
- Analyze data sent by GWA
- Set GO LIVE date and close Section III of the CTA/224

### **PAYMENTS**

- Complete training and testing of file layouts with Payments Management Team
- Complete SAM set up steps
- Include TAS/BETC on payment transactions
- Set GO LIVE date and close Section II of the CTA/224



## **Start your transition TODAY!**

- Contact the CRM team to discuss the changes needed in your agency to convert from monthly reporting to daily reporting
- Develop a transition plan
- Be aware that Section 2 and 3 of the 224 will be closed
- Work with SAM team now to get access, set up/update defaults and cash flow profiles

## **CRM CONTACTS**

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