Mobile Expo

October 28, 2015
Today’s Agenda

- Our Mission
- The Mobile Program
- Mobile Product Demos
- Questions and Answers
Our Vision
Our vision is to transform financial management, promote efficiency, and deliver exceptional revenue collection services for the public and the Federal government and the public.

Our Mission
Our mission is to collect the revenue and associated information that enable the Federal government to operate and serve the public.
eCommerce Pillars

- Digital Wallets
- Mobile Web & Apps
- Online Bill Presentation & Payment
MOBILE PROGRAM:
SIMPLE, CONVENIENT
DIGITAL COLLECTIONS
WHAT TYPE OF MCOMMERCE ARE CONSUMERS ADAPTING?

Tremendous growth occurred in the share of people who reported making a POS purchase with their smartphone in the past 24 months.

During the second quarter of 2014, it was found that 45% of smartphone payment users paid for goods and services by presenting a barcode or QR code on their device screen for cashiers to scan.

37% waved or tapped their mobile phone at the register (near field communication or NFC).

In 2014 alone, 11.1 MILLION U.S. users accessed near-field-communications or other contactless technology.

Research estimates that in 2016 near-field-communications will be accessed by 36.2 MILLION U.S. users.

Many retailers have NFC-based, contactless pay terminals already in place.

Phones compatible with Google Wallet and Apple Pay can currently use these terminals.

Infographic: MercuryPay.com
The MOBILE PROGRAM
PRODUCT PORTFOLIO

Mobile Check Capture

Mobile Point-of-Sale

The Public App

More Mobile Solutions To Come!
Mobile App Demo
Mobile Check Capture

10/28/15
What does MOBILE CHECK CAPTURE do?
It provides government agencies with a quick, convenient, and secure way to electronically collect and deposit checks in the field.

What are its BENEFITS to Agencies?
- Eliminates lost and stolen checks
- Reduces exposure of citizen PII
- Reduces exception processing
- Reduces handling costs and float
- Speeds time from point of collection to Treasury
- Removes friction in data entry process

What are its BENEFITS to Customers?
- Limits exposure of sensitive information
Login

Username
userid

Password
password

❓ Forgot your password?
U.S. GOVERNMENT
AUTHORIZED USE ONLY

Use of this application constitutes consent to monitoring, interception, recording, reading, copying or capturing by authorized personnel of all activities. There is no right to privacy in this application.

Unauthorized use of this application is prohibited and subject to criminal and civil penalties applicable to willful unauthorized access (UNAX) or inspection of taxpayer records under 18 U.S.C 1030 and 26 U.S.C 7213A and 26 U.S.C 7431.
Choose a form to get started

- Department of Fees
- Firewood
- National Park Annual Pass
Department of Fees

Citizen ID
Digits Only

Fee
Please select

Fee Region
Please select

Remittance Amount
Please select

Next
Back
Department of Fees

Citizen ID
1234

Fee
Chicago Fee

Fee Region
IL

Remittance Amount
$45.00

Next
Back
Do you have additional remittances for this collection?

Yes

No

Back
Department of Fees

Remittance amount

$45.00

Check Amount

$0.00

Received Date

Sep 25, 2015

Check photos

Check front

Check back

Submit

Back
Center check here, then press the Snap Photo button when ready.
Department of Fees

Remittance amount

$45.00

Check Amount

$45.00

Received Date

Sep 25, 2015

Check photos

Submit

Back
Confirm your collection

Are the following correct?

- Check amount could not be read
- Front signature could not be found
Success

Your collection has been accepted.

Receipt number 231
Check amount $45.00
Deposit date Fri Sep 25 2015

Department of Fees
Citizen ID 1234
Fee Chicago Fee
Fee Region IL
Remittance Amount $45.00
IRN P152680003701

New Collection
<table>
<thead>
<tr>
<th>Date</th>
<th>Amount</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>09/25/2015</td>
<td>$45.00</td>
<td>Submitted</td>
</tr>
<tr>
<td>09/14/2015</td>
<td>$95.00</td>
<td>Approved</td>
</tr>
<tr>
<td>09/14/2015</td>
<td>$40.00</td>
<td>Approved</td>
</tr>
<tr>
<td>Description</td>
<td>Details</td>
<td></td>
</tr>
<tr>
<td>----------------------</td>
<td>-------------------</td>
<td></td>
</tr>
<tr>
<td>Check number</td>
<td>002216</td>
<td></td>
</tr>
<tr>
<td>Amount</td>
<td>$45.00</td>
<td></td>
</tr>
<tr>
<td>Department of Fees</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Citizen ID</td>
<td>1234</td>
<td></td>
</tr>
<tr>
<td>Fee</td>
<td>Chicago Fee</td>
<td></td>
</tr>
<tr>
<td>Fee Region</td>
<td>IL</td>
<td></td>
</tr>
<tr>
<td>Remittance Amount</td>
<td>$45.00</td>
<td></td>
</tr>
<tr>
<td>IRN</td>
<td>P152680003701</td>
<td></td>
</tr>
</tbody>
</table>
Mobile App Demo: The Public App
THE PUBLIC APP

What is THE PUBLIC APP?
The app provides government agencies with a streamlined means to establish a branded mobile presence and enable collections with digital proof-of-purchase.

What are its BENEFITS to Agencies?
- Develop a branded mobile app presence with no development resources or IT infrastructure required
- Custom remittance forms
- Users can make payments anytime, anywhere with ACH, Card, or Digital Wallet
- Enable employees to focus on mission-critical work/line-busting
- Bringing best practices from the corporate world to the government sector

What are its BENEFITS to Customers?
- Improved customer experience and faster, “on-to-go” service
- Digital proof-of-payment
- Convenient, secure choices in payments
* Customer Name:
  Nhan Phan

* Customer Phone:
  5167321849

* Park Name:
  Grand Canyon National Park

Seven-day Pass:
Vehicle - $30.00

Commercial Pass:
Please Select

- Annual Pass: $60.00
Customer Name:
Nhan Phan

Customer Phone:
5167321849

Park Name:
Grand Canyon National Park

Seven-day Pass:
Vehicle $30.00

Payment Total: $30.00
NPS Pass

Please select a payment method:

- Checking or savings account (ACH)
- I want to pay with my PayPal account
- I want to pay with my Dwolla account
- Debit or Credit Card

Continue

Cancel

1 Please note that when paying by PayPal:
   - The maximum dollar amount allowed for a PayPal transaction is $10,000.00. If you need to pay more than this amount, you must choose a different payment method.
   - You will be redirected to the PayPal web site to submit your payment information. If you do not have a PayPal account, you will be prompted to create one before completing your payment.
NPS Pass

Please provide the Credit or Debit Card Information below.

Agency Tracking ID        30000290
Payment Amount            $30.00
Country                   United States
* Billing Address
                          4578 a st
Billing Address 2
* City                    Hayward
                          Georgia
* ZIP/Postal Code
## NPS Pass

### Review and submit payment

<table>
<thead>
<tr>
<th>Agency Tracking ID</th>
<th>30000290</th>
</tr>
</thead>
<tbody>
<tr>
<td>Payment Amount</td>
<td>$30.00</td>
</tr>
<tr>
<td>Payment Method</td>
<td>Plastic Card</td>
</tr>
<tr>
<td>Account Holder</td>
<td>Nhan Phan</td>
</tr>
<tr>
<td>Name</td>
<td></td>
</tr>
<tr>
<td>Card Type</td>
<td>Visa</td>
</tr>
<tr>
<td>Account Number</td>
<td>*******1111</td>
</tr>
<tr>
<td>Billing Address</td>
<td>4578 a st</td>
</tr>
<tr>
<td>Billing Address 2</td>
<td></td>
</tr>
<tr>
<td>City</td>
<td>Hayward</td>
</tr>
<tr>
<td>Country</td>
<td>United States</td>
</tr>
<tr>
<td>State/Province</td>
<td>GA</td>
</tr>
<tr>
<td>ZIP/Postal Code</td>
<td>87654</td>
</tr>
</tbody>
</table>

☑️ I authorize a charge to my card account for the above amount in accordance with my bank’s terms and conditions.
Email:

nhan@ensenta.com

Enter your email address to receive a copy of your proof of purchase.

Your email address will not be sold, exchanged, transferred, or given to any other company for any reason whatsoever. It will only be used to send you a confirmation email.
This is your proof of purchase. Present at kiosk for admission.

Purchased:
09/29/2015

Proof of Purchase:
3FP1AJDV

Account Number:
x1111

Customer Name:
Nhan Phan

Customer Phone:
5167321849

Park Name:
Grand Canyon National Park

Add to Passbook

Buy New Pass
This is your proof of purchase for admission.

x1111

Customer Name:
Nhan Phan

Customer Phone:
5167321849

Park Name:
Grand Canyon National Park

Seven-day Pass:
Vehicle $30.00

Payment Total: $30.00

Add to Passbook

Buy New Pass
NPS Pass

PARK NAME
Grand Canyon National Park

CUSTOMER NAME
Nhan Phan

PROOF OF PURCHASE
3FP1AJDV
When the **PayPal** payment option is selected
Pay with PayPal

AgencyTest02@clev.frb.org

Password

Log In

Forgot your email or password?

or

Create an Account

Cancel and return to QA External's Test Store

Policies  Terms  Privacy
Welcome back, Agency!

Ship to
Agency Test
1 Main St, San Jose, CA 95131 United States

Pay with
Chase Manhattan x-9256

Get 6 months to pay with PayPal Credit
Apply Now
Now you can have more time to pay for purchases of $99+.
Subject to credit approval. See Terms
Permit

Review and submit payment

Agency Tracking ID    70000116
Payment Amount        $25.00
Payment Method        PayPal

☐ I authorize a charge to my account for the above amount in accordance with PayPal agreement.

Continue

Cancel
Email:

abcd@email.com

Enter your email address to receive a copy of your proof of purchase.

Your email address will not be sold, exchanged, transferred, or given to any other company for any reason whatsoever. It will only be used to send you a confirmation email.
This is your proof of purchase. Present at kiosk for admission.

Purchased
10/21/2015

Proof of Purchase
3FP1E6UV

Customer Name
customer payment

Phone
2159042133

Add to Passbook
Buy New Permit
THE PUBLIC APP

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• Digital proof-of-payment
• Convenient, secure choices in payments
Login

Username
userid

Password
password

Forgot your password?
Redeemed on 10/20/2015

### Remittance Summary

<table>
<thead>
<tr>
<th>Customer Name</th>
<th>Check Payment</th>
</tr>
</thead>
<tbody>
<tr>
<td>Phone</td>
<td>2159042133</td>
</tr>
<tr>
<td>Park Name</td>
<td>Acadia National Park</td>
</tr>
<tr>
<td>Permit Type</td>
<td>Daily Tent - $15.00</td>
</tr>
<tr>
<td>Clubhouse Access</td>
<td>$15.00</td>
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</table>

### Payment Summary

<table>
<thead>
<tr>
<th>Purchased</th>
<th>10/19/2015</th>
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</thead>
<tbody>
<tr>
<td>Account</td>
<td>x1234</td>
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<tr>
<td>Proof of Purchase</td>
<td>3FP1E6U4</td>
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<tr>
<td>Total</td>
<td>$30.00</td>
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</tbody>
</table>
### Remittance Summary

<table>
<thead>
<tr>
<th>Customer Name</th>
<th>szad</th>
</tr>
</thead>
<tbody>
<tr>
<td>Phone</td>
<td>2159042133</td>
</tr>
<tr>
<td>Park Name</td>
<td>Acadia National Park</td>
</tr>
<tr>
<td>Permit Type</td>
<td>3-Day Tent - $45.00</td>
</tr>
<tr>
<td>Guided Nature Walk</td>
<td>$10.00</td>
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</tbody>
</table>

### Payment Summary

<table>
<thead>
<tr>
<th>Purchased</th>
<th>10/20/2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>Account</td>
<td>x1234</td>
</tr>
<tr>
<td>Proof of Purchase</td>
<td>3FP1E6UD</td>
</tr>
<tr>
<td>Total</td>
<td>$55.00</td>
</tr>
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</table>
Redeemed on 10/20/2015

**Remittance Summary**

<table>
<thead>
<tr>
<th>Customer Name</th>
<th>szad</th>
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**Payment Summary**

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<tbody>
<tr>
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</tr>
<tr>
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<td>3FP1E6UD</td>
</tr>
<tr>
<td>Total</td>
<td>$55.00</td>
</tr>
</tbody>
</table>
Reset Pass?
Are you sure you want to reset the pass?

No
Yes
### Remittance Summary

<table>
<thead>
<tr>
<th>Service</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Customer Name</td>
<td>szad</td>
</tr>
<tr>
<td>Phone</td>
<td>2159042133</td>
</tr>
<tr>
<td>Park Name</td>
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</tr>
<tr>
<td>Guided Nature Walk</td>
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</table>

### Payment Summary

<table>
<thead>
<tr>
<th>Description</th>
<th>Date</th>
<th>Account</th>
<th>Proof of Purchase</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Purchased</td>
<td>10/20/2015</td>
<td>x1234</td>
<td>3FP1E6UD</td>
<td>$55.00</td>
</tr>
</tbody>
</table>

---

Redeem Pass

Scan New Pass
Mobile Activity Reports

Agency Mobile Application

Transactions

Mobile Program

Check capture

ECP

CIR

ACH, plastic card, and digital wallet

Pay.gov

Reports

Reports
On the device

**Mobile Check Capture**

<table>
<thead>
<tr>
<th>Date</th>
<th>Amount</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>09/25/2015</td>
<td>$45.00</td>
<td>Submitted</td>
</tr>
<tr>
<td>09/14/2015</td>
<td>$95.00</td>
<td>Approved</td>
</tr>
<tr>
<td>09/14/2015</td>
<td>$40.00</td>
<td>Approved</td>
</tr>
</tbody>
</table>

**Public App**

This is your proof of purchase admission.

*.x1111*

**Customer Name:**
Nhan Phan

**Customer Phone:**
5167321849

**Park Name:**
Grand Canyon National Park

**Seven-day Pass:**
Vehicle

Payment Total:

$30.00

[Add to Passbook]

[Buy New Pass]
In Pay.gov

Transaction Detail Results

Agency: USTMOBILE Application: NPS Pass

Transaction Information
Pay.gov Tracking ID: 3FP1E618
Agency Tracking ID: 40000104
Account Holder Name: New
Transaction Date (ET): 10/26/2015 07:37AM
Transaction Amount: $275.00
Frequency: OneTime
Payment: 1 of 1
Email Address: **********
Account Type: BusinessChecking
Bank Account: **********
Routing Number: 044000037

Collection Status: Received
Effective Date: 10/27/2015
Deposit Ticket: 
Debit Voucher: 
Return Reason Code: 
ACH Type: Debit
SEC Code: CCD
Batch Pay.gov Tracking ID: 
Username: QAUSTMOBILE

Custom Collection Fields
Customer Name: jill
Phone: 2165554785
Park Name: Acadia National Park
Seven-day Pass: Bus,1,15.00
Commercial Pass: Comm Mini Bus,1,200.00
Annual Pass: 60
In ECP
## In CIR

<table>
<thead>
<tr>
<th>ALC</th>
<th>12401100</th>
</tr>
</thead>
<tbody>
<tr>
<td>Voucher Number</td>
<td>001193</td>
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<tr>
<td>Voucher Type</td>
<td>215</td>
</tr>
<tr>
<td>CAN</td>
<td>000367</td>
</tr>
<tr>
<td>Agency Account ID</td>
<td>1434</td>
</tr>
<tr>
<td>Initial Location</td>
<td></td>
</tr>
<tr>
<td>Office Location Code</td>
<td>04</td>
</tr>
<tr>
<td>Agency Transaction ID</td>
<td>BP00000370818</td>
</tr>
</tbody>
</table>

### Financial Transaction Details

| Source Financial Transaction ID | 25NVB35N      |
| Source Settlement Transaction ID | 6KRE06TDF31   |
| Transaction Type                | Collection    |
| Transaction Status              | Settled       |
| Payment Medium Type             | Debit         |
| Transaction Type Code           | 27            |

| Amount                          | $19,309.87    |
| Credit Ind                      | Y             |
| Settlement Mechanism            | ACH           |
| Receipt Mechanism               | ACH           |
| Financial Transaction Code      | CCD           |
| Channel Batch ID                |               |
| Recurring Indicator             | N             |
| Recurring Frequency             |               |

### Payer Details

<table>
<thead>
<tr>
<th>Party Name</th>
<th>CJL Transfer, Inc.</th>
</tr>
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<tbody>
<tr>
<td>Payer RTN</td>
<td>001510253</td>
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<tr>
<td>Payer Type</td>
<td>Business</td>
</tr>
</tbody>
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<table>
<thead>
<tr>
<th>Party Identifier</th>
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<tbody>
<tr>
<td>Account Number</td>
</tr>
<tr>
<td>Bank Account Type</td>
</tr>
</tbody>
</table>

### Program Data: 25NVB35N

<table>
<thead>
<tr>
<th>Agency Form Number</th>
<th>Agency Form Name</th>
<th>Agency Bill Name</th>
<th>Bill Account Number</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>User Data Field</th>
<th>Agency Label</th>
<th>User Data Content</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Reference Type</td>
<td>Bill Number</td>
</tr>
<tr>
<td>2</td>
<td>Reference ID</td>
<td>TM0913W600405</td>
</tr>
</tbody>
</table>
Demo Time!

October 28, 2015
Mobile Program Onboarding

October 28, 2015
Mobile Onboarding

- Sign agreements
- Analyze Business Requirements
- Configure Mobile, Pay.gov and/or ECP
- Test Mobile App
- Deploy Mobile App

6–10 Weeks
Frequently Asked Questions

October 28, 2015
FAQs

• Does RCM provide the mobile devices necessary for the agency-facing apps (Check Capture and Mobile Point of Sale)?
FAQs

• When will the Mobile Point of Sale be available?
FAQs

• Is the Check Capture app an OTCnet replacement?
FAQs

• Can agencies currently using OTCnet use the app?
FAQs

• My agency already has an app, but we want to add collections to it. Do you offer a solution for us?
FAQs

• What payment options are available on the Public app and SDK?
Your Questions

October 28, 2015
TEAMWORK
Coming together is a beginning.
Keeping together is progress. Working together is success.”

Tammie Whitaker
Joseph Edwards
Shannon Koppers
LaShaun Lucas