



# OTCnet Overview & 2025 Updates

---

**December 11, 2025  
Webinar**



# Agenda

- 1 OTCnet Benefits & Options:** Understand all the options and added benefits that OTCnet has to offer.
- 2 Training Resources:** Walk through our Training site and resources.
- 3 2025 Updates:** Learn about new system enhancements and important updates from this year.
- 4 Wrap Up:** Review key contact information to ask our team questions!



## Topic #2



# OTCnet Benefits & Payment Options

# What is OTCnet?



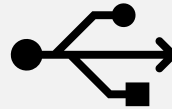
The *Over-the-Counter Channel (OTCnet)* is a web-based application that offers federal agencies **flexible solutions to streamline management and reporting of payment transactions and deposits**. OTCnet provides an all-in-one platform to automate deposit and payment processes, simplifying the classification of Treasury collections.



# OTCnet Provides Immediate Benefits to Your Agency



**Reliable  
Customer Support**



**Electronic Deposit  
Reporting**



**All-in-one Reporting**



**Always Available**



**One-Stop Shop**

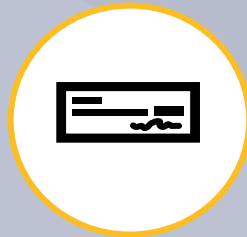


**Training Resources**

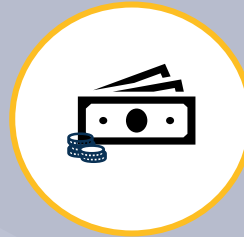


# OTCnet Payment Methods

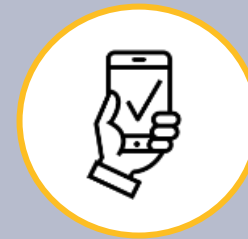
**Check Processing**



**Deposit Processing**



**Mobile**



**Card Processing**



**Kiosk Tablet**



**Self-Service Kiosk**





# OTCnet Payment Methods

## Kiosk Services



# OTCnet Kiosk Overview

## Purpose

- The OTCnet Kiosk solutions support **key payment options** for the OTCnet application.
- OTCnet offers **two kiosk solutions** to Federal Agencies for easy payments:
  - *Self-Service Kiosk*
  - *Kiosk Tablet*
- It offers customers flexibility in **how** they pay with the OTC Kiosk solutions.

## Self-Service Kiosk



## Kiosk Tablet


















# Which Kiosk is Right for Your Agency?

- Both, the OTCnet Self-Service Kiosk and Kiosk Tablet are additional service offerings in the OTCnet program to **enhance agency collections**.
- Below are the **payment options** supported by each of the OTCnet Kiosk services:

	Cash	Checks	Debit/Credit Cards	Customizable	Outdoor Locations	Reporting in OTCnet
 <b>Self-Service Kiosk</b>						
 <b>Kiosk Tablet</b>						



# OTCnet Kiosk Overview

## Benefits

- The OTCnet Self-Service Kiosk and Kiosk Tablet provide agencies with the ability to **streamline over-the-counter services** by:
  - **Minimizing long lines** at the counter
  - **Maximizing collection opportunities** in remote locations
- All collected payments and deposits will be **synced to the existing OTCnet reporting functionality** for ease of reference and agency accounting.



# Items Eligible for Processing Through OTCnet



	Check Processing <sup>1</sup>	Deposit Processing <sup>2</sup>	Card Processing
Personal Checks	✓		
Non-personal Checks <sup>3</sup>	✓		
Foreign Currency		✓	
Foreign Checks		✓	
U.S. Currency		✓	
Debit/Credit, Gift Cards			✓

<sup>1</sup> Primary Method for Processing Domestic Check Items

<sup>2</sup> Deposit Processing should be used as a contingency method for processing Personal and Non-Personal Checks

<sup>3</sup> Non-personal checks include: Business Checks, Money Orders, Cashier Checks, Travelers Checks, and Federal, State, and Local Government Checks



# OTCnet Onboarding Steps

All OTCnet onboarding is done through the **OTCnet Deployment Team**. Begin by contacting the team to discuss your agency's needs to determine a personalized OTCnet onboarding plan and solution.

**OTCnet Deployment Team:** 703.377.5586

[FiscalService.OTCDeployment@citi.com](mailto:FiscalService.OTCDeployment@citi.com)

**Step 1:**  
Contact the  
OTCnet  
Deployment  
Team

**Step 2:**  
Complete  
Onboarding  
Forms & Begin  
Backend Setup

**Step 3:**  
Begin Web-  
Based Training  
& Provision  
Users

**Step 4:**  
Complete  
Training &  
Install OTCnet  
Terminal

**Step 5:**  
Complete  
Setup & Make  
First Collections

Please make sure to contact your PLSA/LSA to ensure the setup aligns with other bureaus.



## Did You Know?

- We release an **OTCnet e-newsletter** to all users every month.
- Every new user receives a “**Welcome to OTCnet**” email with training guides and helpful resources after they register.
- The annual **OTCnet User Survey** provides agencies a platform to [suggest application enhancements](#). Learn about how your request is processed in the [Enhancement Request Procedures](#).



## Topic #3



# OTCnet User Management

# Manage Users

Agencies can organize their users within a hierarchy and give them task-specific roles, streamlining management and reporting.



## Create a User Hierarchy

- Agencies can manage their user hierarchy.
- Agencies will need to assign **at least two Security Administrators** to establish and approve users to the application.



## Assign User Roles

- **SailPoint IdentityIQ** and **OTCnet** are used by agency security administrators to create, modify, and manage user roles across two different applications.



## Authenticate Users

- **Common Approach to Identity Assurance (CAIA)** authenticates users with Personal Identity Verification (PIV) or Common Access Card (CAC) credentials.
- Non-Government users use **ID.me**.

# Managing User Identities Overview

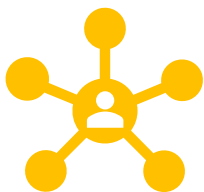


Access is requested through SailPoint Identity IQ, Treasury's centralized **identity management system**.

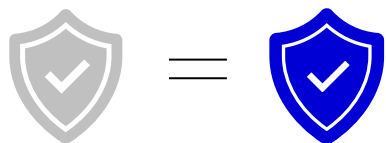


**PLSA/LSA**

**Primary & Local Security Administrators** initiate and manage user access.



**Roles** are defined by their access to OTCnet system capabilities and functions. Every **role must be connected to an endpoint**, or the location from where a user operates.

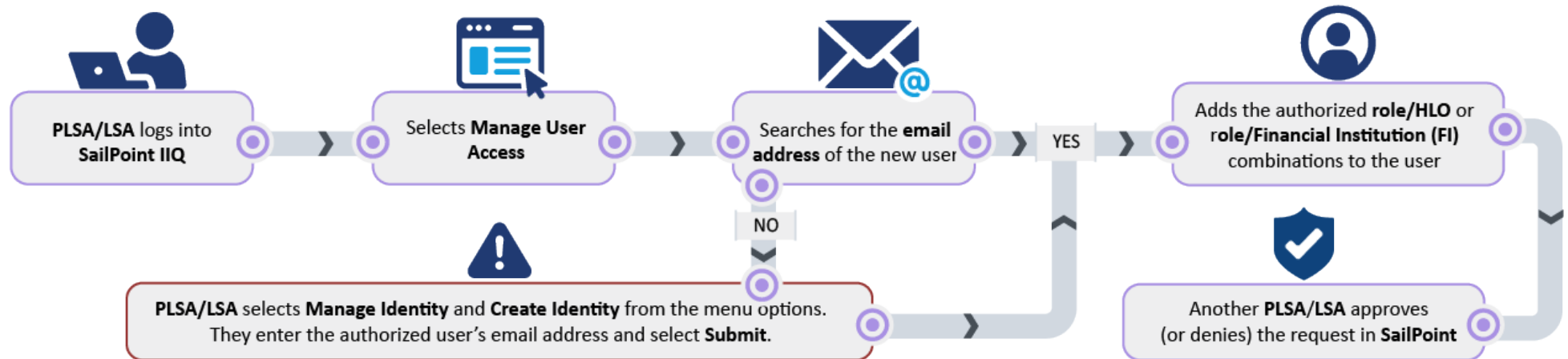


OTCnet user management workflow requires **dual approval** in SailPointIIQ and OTCnet.

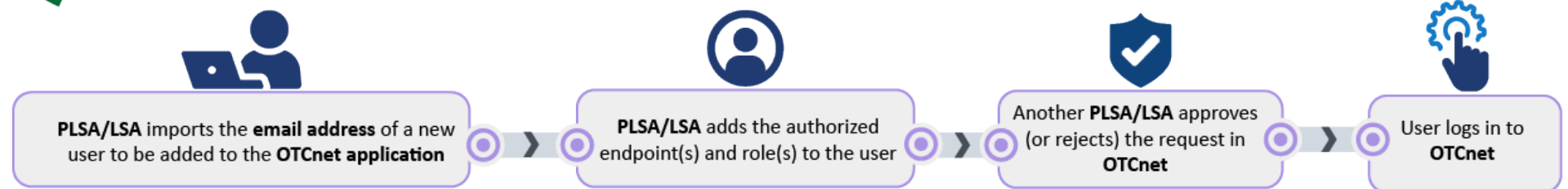


# OTCnet User Provisioning Flow

## **SailPoint** Part 1:



## **OTCnet** Part 2:





# User Management: Application Tips

## Application Tips

- ✓ An updated user hierarchy and organizational structure is vital to OTCnet.
- ✓ Users can self-request access in SailPoint IIQ. However, the preferred method for registering users is through the assistance of PLSA/LSAs.
- ✓ SailPoint IIQ will only have the High-Level Organization (HLO) available. OTCnet allows the selection of lower-level organizations or “child endpoints.”
- ✓ Refer to the User Roles Guide to review all the available roles and authorized role combinations: <https://fiscal.treasury.gov/files/otcNet/OTCnet-User-Roles-Guide.pdf>



## Topic #4



# OTCnet Web-Based Training

# Training Overview



OTCnet Homepage: <https://www.fiscal.treasury.gov/otcnet>

OTCnet Training Site: [Introduction to the Course - Welcome](#)



## Web Based Training: [Training Module Topics](#)

- On-demand training.
- Role-specific, task-based modules.
- Access to all modules.
- Practice critical tasks in a safe environment.



### Printable Job Aids

- Printable step-by-step instructions for key system tasks.
- May be used as just-in-time reference material.



### User Guides

- In-depth task instructions with accompanying screenshots.
- Includes the printable job aids.



### Training Videos

- Step-by-step instructions are shown for performing key application-related tasks and user role functions.



### Online Help

- Online Help file available in the OTCnet application.
- Instructions for navigating and performing critical application-related tasks..



# Training Resources Walkthrough

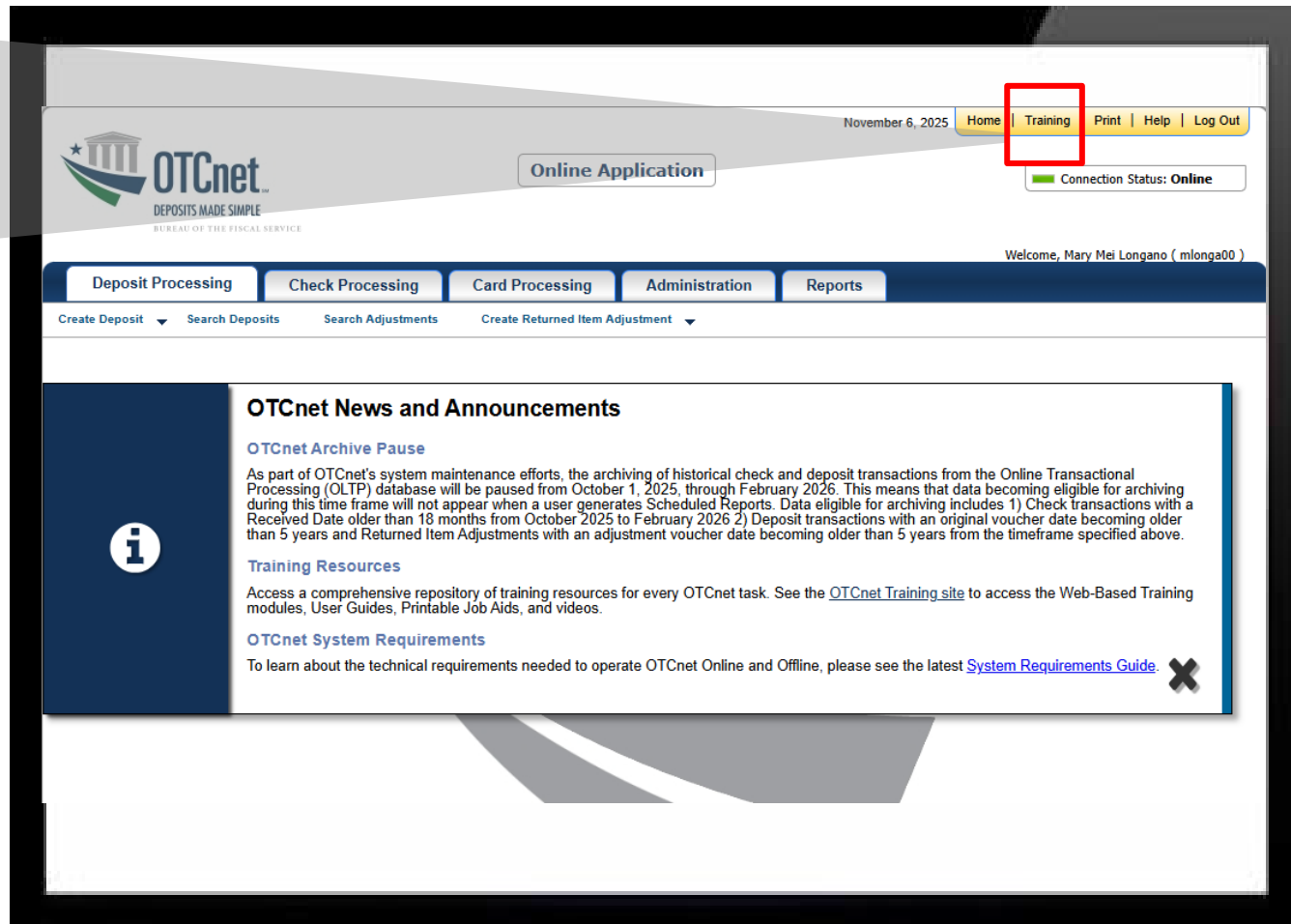


**OTCnet Web-Based Training :**

[https://www.fiscal.treasury.gov/otcnet/training/wbt/content/course\\_OTC/welcome.htm](https://www.fiscal.treasury.gov/otcnet/training/wbt/content/course_OTC/welcome.htm)

# OTCnet Online Application

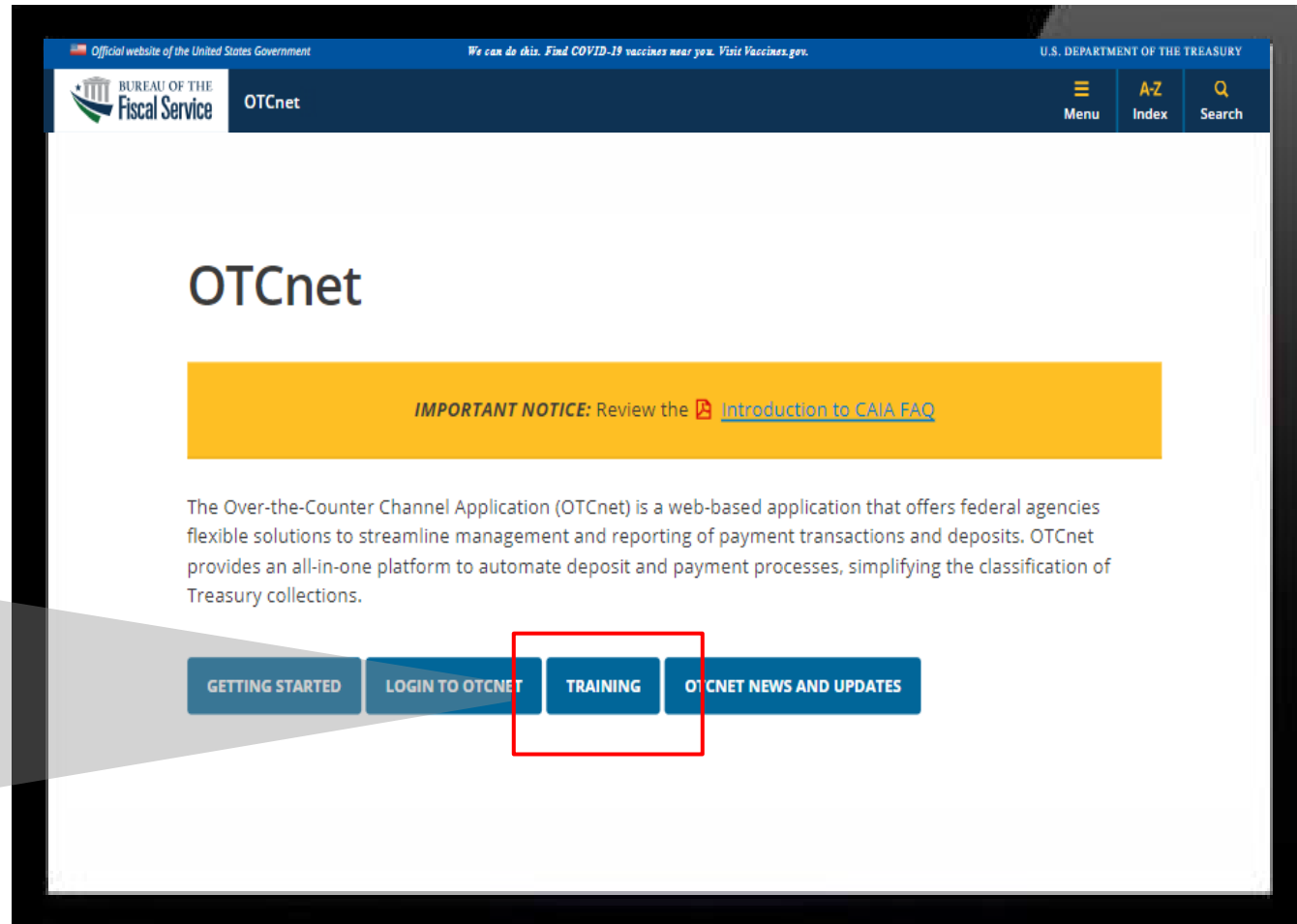
Click “Training” on the top menu bar in the OTCnet online application



[OTCnet - Online Application](#)

# Training Resources: Homepage Navigation

1<sup>st</sup> location on OTCnet  
Homepage

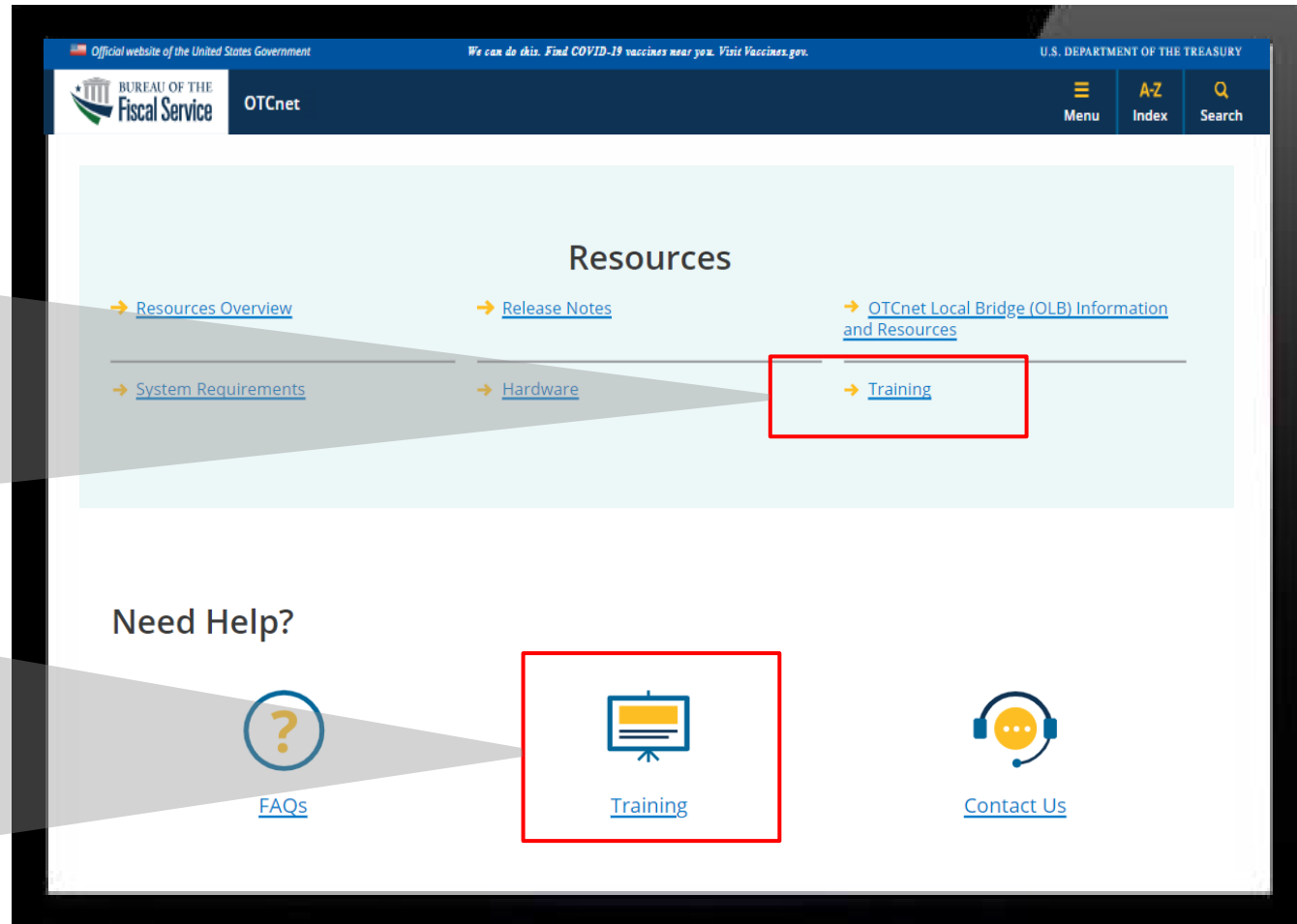


<https://fiscal.treasury.gov/otcnet/>

# Training Resources: Homepage Navigation

2<sup>nd</sup> location on OTCnet Homepage

3<sup>rd</sup> location on OTCnet Homepage



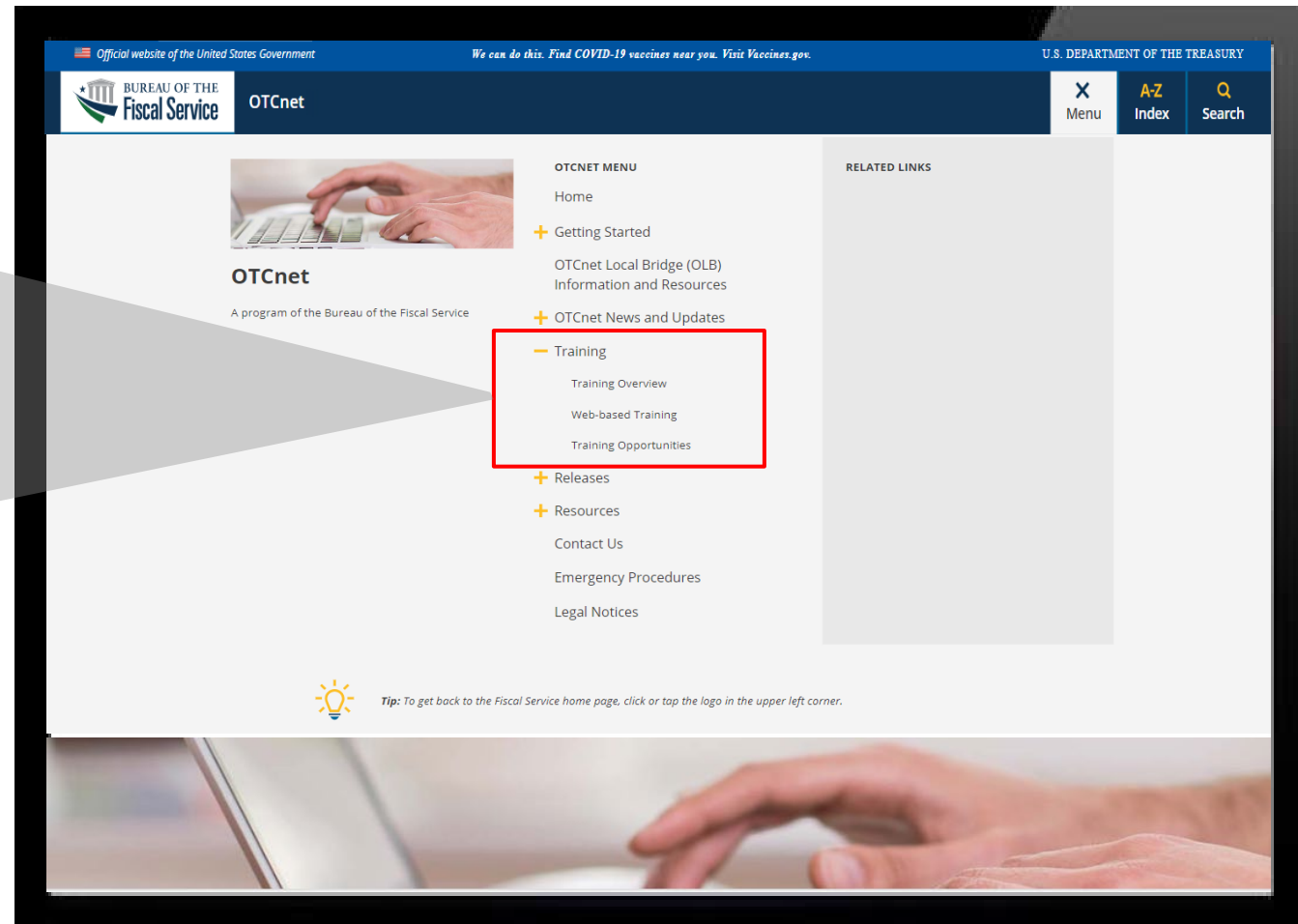
<https://fiscal.treasury.gov/otcnet/>



# Training Resources: Homepage Navigation

The Training Menu contains three web locations:

1. *Training Overview*
2. *Web-Based Training*
3. *Training Opportunities*



<https://fiscal.treasury.gov/otcnet/>

# Training Resources: Training Overview Page

## 1. Training Overview

Contains quick links to the Training Calendar, Training Site, and other various Training Resources (Training Modules, User Guides, Job Aids, and Video Tutorials).

The screenshot shows the OTCnet Training Overview page. At the top, there is a blue header with the U.S. Department of the Treasury logo, the Bureau of the Fiscal Service logo, and the OTCnet title. Navigation links for Menu, Index, and Search are on the right. The main content area is titled "Training Overview" and includes a welcome message, instructions on how to access the training site and calendar, and a table of training resources. The "LAUNCH TRAINING SITE" button is highlighted with a red box.

**Training Overview**

Welcome to the OTCnet training site! Resources are presented by user role, on the **Welcome** page to support Agencies, Financial Institutions and the Federal Reserve Bank to get started and stay up-to-date with OTCnet. Topics include Administration, Deposit Processing, Check Capture and Check Processing, Card Processing and the OTCnet Local Bridge (OLB).

Visit the **Welcome** page by clicking the **Launch Training Site** button below!

Learn more about upcoming training sessions by clicking the **Launch Training Calendar** button below!

Explore our **Web-Based Training** modules and other training resources with the links in the table!

**LAUNCH TRAINING SITE** **LAUNCH TRAINING CALENDAR**

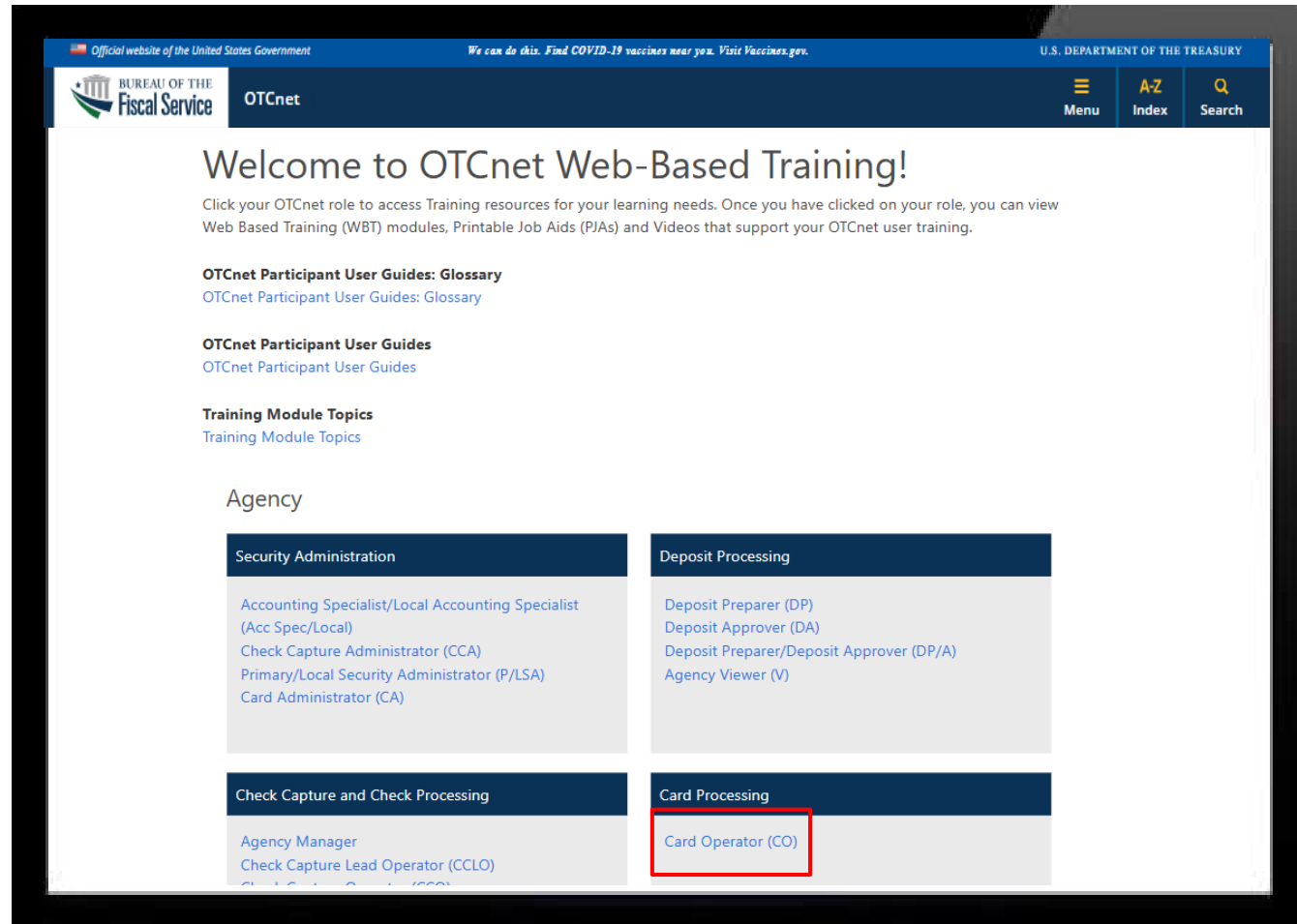
Training Resources	Description
<a href="#">Web Based Training Modules</a>	Role-based training that supports exploring and learning specific tasks and activities related to administration, check processing, depositing processing and card payment responsibilities.
<a href="#">User Guides</a>	In-depth task instructions with accompanying screenshots.
<a href="#">Printable Job Aids</a>	Print-friendly step-by-step instructions on specific tasks.
<a href="#">YouTube Videos</a>	Closed-captioned videos demonstrating how to create an OLB profile and credentials, administer check processing and make a card payment. Other videos include information on completing OLB onboarding and the

<https://fiscal.treasury.gov/otcnet/training.html>

# Training Resources: Web-Based Training

## 2. Web-Based Training

Choose your designated role (e.g., Card Operator) and you will be taken to the appropriate resources to guide you through your onboarding as well as troubleshooting.



The screenshot shows the OTCnet Web-Based Training page. The header includes the U.S. Department of the Treasury logo, the Bureau of the Fiscal Service logo, and the OTCnet title. Navigation links for Menu, Index, and Search are present. The main heading is "Welcome to OTCnet Web-Based Training!". Below this, instructions state: "Click your OTCnet role to access Training resources for your learning needs. Once you have clicked on your role, you can view Web Based Training (WBT) modules, Printable Job Aids (PJAs) and Videos that support your OTCnet user training." There are three main sections: "OTCnet Participant User Guides: Glossary" with a link to "OTCnet Participant User Guides: Glossary", "OTCnet Participant User Guides" with a link to "OTCnet Participant User Guides", and "Training Module Topics" with a link to "Training Module Topics". Under "Training Module Topics", there is an "Agency" section with four categories: "Security Administration", "Deposit Processing", "Check Capture and Check Processing", and "Card Processing". The "Card Processing" category is highlighted with a red box, and the "Card Operator (CO)" role is listed under it.

Official website of the United States Government We can do this. Find COVID-19 vaccines near you. Visit Vaccines.gov. U.S. DEPARTMENT OF THE TREASURY

BUREAU OF THE Fiscal Service OTCnet Menu Index Search

### Welcome to OTCnet Web-Based Training!

Click your OTCnet role to access Training resources for your learning needs. Once you have clicked on your role, you can view Web Based Training (WBT) modules, Printable Job Aids (PJAs) and Videos that support your OTCnet user training.

**OTCnet Participant User Guides: Glossary**  
[OTCnet Participant User Guides: Glossary](#)

**OTCnet Participant User Guides**  
[OTCnet Participant User Guides](#)

**Training Module Topics**  
[Training Module Topics](#)

Agency

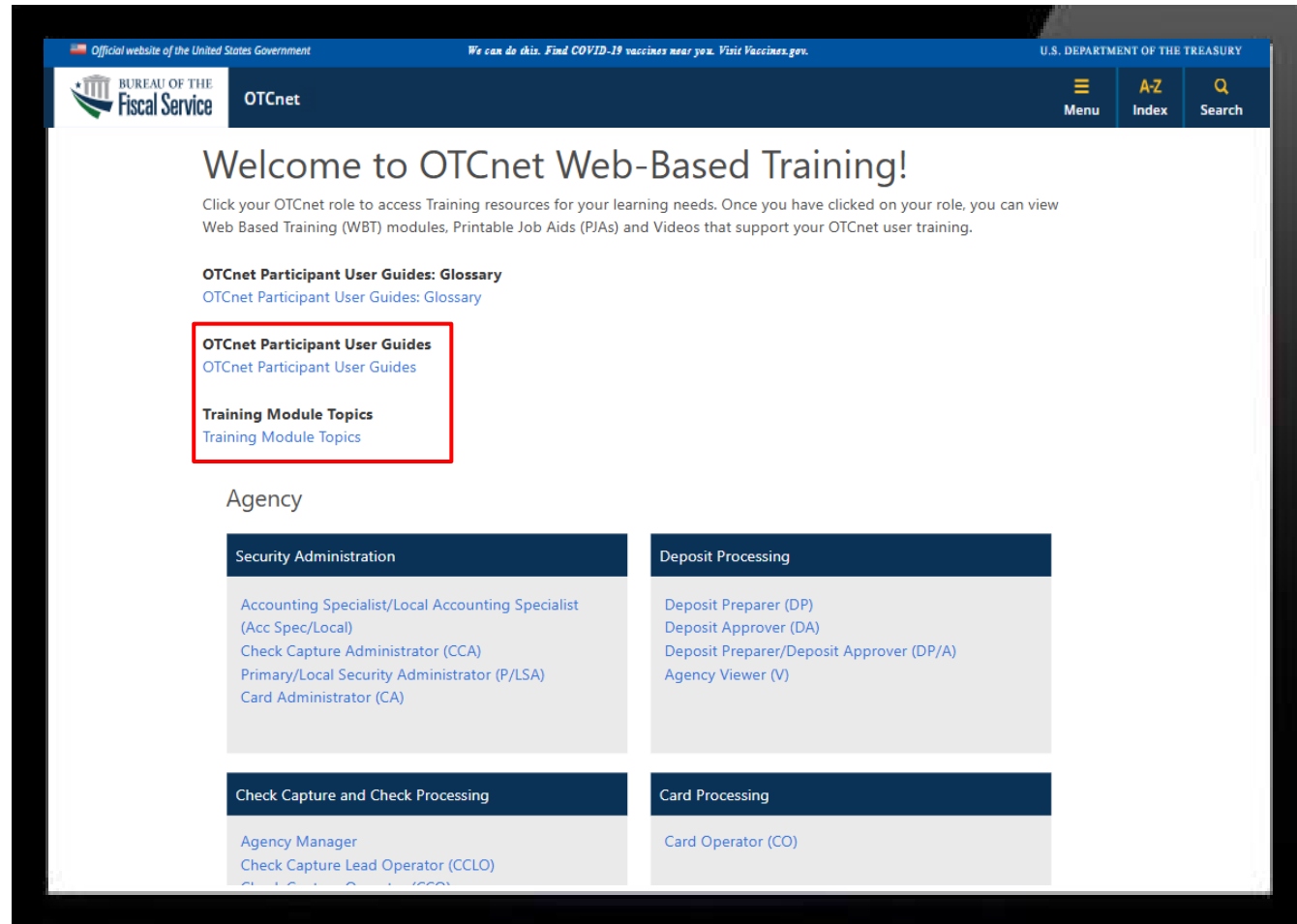
Security Administration	Deposit Processing
<a href="#">Accounting Specialist/Local Accounting Specialist (Acc Spec/Local)</a> <a href="#">Check Capture Administrator (CCA)</a> <a href="#">Primary/Local Security Administrator (P/LSA)</a> <a href="#">Card Administrator (CA)</a>	<a href="#">Deposit Preparer (DP)</a> <a href="#">Deposit Approver (DA)</a> <a href="#">Deposit Preparer/Deposit Approver (DP/A)</a> <a href="#">Agency Viewer (V)</a>
Check Capture and Check Processing	Card Processing
<a href="#">Agency Manager</a> <a href="#">Check Capture Lead Operator (CCLO)</a>	<a href="#">Card Operator (CO)</a>

[https://fiscal.treasury.gov/otcnet/training/wbt/content/course\\_OTC/welcome.htm](https://fiscal.treasury.gov/otcnet/training/wbt/content/course_OTC/welcome.htm)

# Training Resources: Web-Based Training

## 2. Web-Based Training

If you wish to receive guidance on a certain topic, User Guides and eLearning Modules are your best option.



The screenshot shows the OTCnet Web-Based Training page. At the top, there is a blue header with the Bureau of the Fiscal Service logo, the text "Official website of the United States Government", a COVID-19 vaccine link, and the U.S. Department of the Treasury logo. Navigation links for "Menu", "A-Z Index", and "Search" are on the right. The main heading is "Welcome to OTCnet Web-Based Training!". Below it, a paragraph explains that users can click their role to access training resources. A red box highlights two links: "OTCnet Participant User Guides" and "Training Module Topics". Below this, the page is organized by agency into four columns: Security Administration, Deposit Processing, Check Capture and Check Processing, and Card Processing. Each column lists specific roles and their corresponding training resources.

Official website of the United States Government We can do this. Find COVID-19 vaccines near you. Visit Vaccines.gov. U.S. DEPARTMENT OF THE TREASURY

BUREAU OF THE Fiscal Service OTCnet Menu A-Z Index Search

### Welcome to OTCnet Web-Based Training!

Click your OTCnet role to access Training resources for your learning needs. Once you have clicked on your role, you can view Web Based Training (WBT) modules, Printable Job Aids (PJAs) and Videos that support your OTCnet user training.

**OTCnet Participant User Guides: Glossary**  
[OTCnet Participant User Guides: Glossary](#)

**OTCnet Participant User Guides**  
[OTCnet Participant User Guides](#)

**Training Module Topics**  
[Training Module Topics](#)

#### Agency

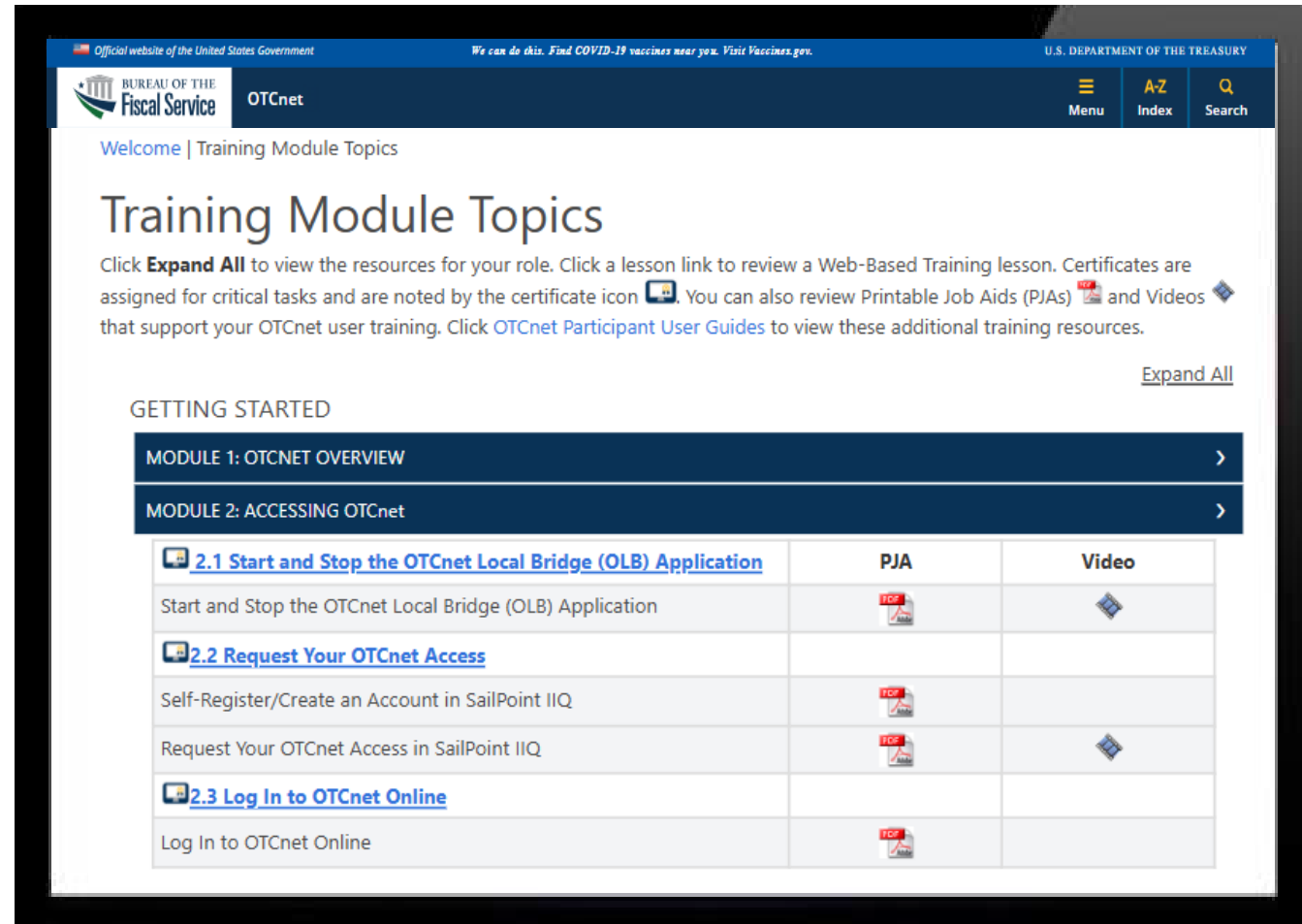
Security Administration	Deposit Processing
<a href="#">Accounting Specialist/Local Accounting Specialist (Acc Spec/Local)</a> <a href="#">Check Capture Administrator (CCA)</a> <a href="#">Primary/Local Security Administrator (P/LSA)</a> <a href="#">Card Administrator (CA)</a>	<a href="#">Deposit Preparer (DP)</a> <a href="#">Deposit Approver (DA)</a> <a href="#">Deposit Preparer/Deposit Approver (DP/A)</a> <a href="#">Agency Viewer (V)</a>
Check Capture and Check Processing	Card Processing
<a href="#">Agency Manager</a> <a href="#">Check Capture Lead Operator (CCLO)</a>	<a href="#">Card Operator (CO)</a>

[https://fiscal.treasury.gov/otcnet/training/wbt/content/course\\_OTC/welcome.htm](https://fiscal.treasury.gov/otcnet/training/wbt/content/course_OTC/welcome.htm)







# Training Resources: Training Module Topics

## 2. Web-Based Training: Modules

*Module Topics* contain Web-based lessons, Printable Job Aids, and videos for almost every step in the topic.



The screenshot shows the OTCnet Training Module Topics page. At the top, there is a blue header with the U.S. Department of the Treasury logo and navigation links for Menu, A-Z Index, and Search. Below the header, the page title "Training Module Topics" is displayed. A paragraph explains that users can click "Expand All" to view resources for their role, and that certificates are assigned for critical tasks. A table titled "GETTING STARTED" lists training modules and topics. The table has three columns: Topic, PJA (Printable Job Aids), and Video. The first module is "MODULE 1: OTCNET OVERVIEW", and the second is "MODULE 2: ACCESSING OTCnet". Under Module 2, there are three topics: "2.1 Start and Stop the OTCnet Local Bridge (OLB) Application", "2.2 Request Your OTCnet Access", and "2.3 Log In to OTCnet Online". Each topic has a corresponding PJA and Video icon.

Topic	PJA	Video
<b>GETTING STARTED</b>		
<b>MODULE 1: OTCNET OVERVIEW</b>		
<b>MODULE 2: ACCESSING OTCnet</b>		
<b>2.1 Start and Stop the OTCnet Local Bridge (OLB) Application</b>		
Start and Stop the OTCnet Local Bridge (OLB) Application		
<b>2.2 Request Your OTCnet Access</b>		
Self-Register/Create an Account in SailPoint IIQ		
Request Your OTCnet Access in SailPoint IIQ		
<b>2.3 Log In to OTCnet Online</b>		
Log In to OTCnet Online		

[https://fiscal.treasury.gov/otcnet/training/wbt/content/course\\_OTC/menu\\_all.htm](https://fiscal.treasury.gov/otcnet/training/wbt/content/course_OTC/menu_all.htm)

# Training Resources: User Guides

## 2. Web-Based Training: User Guides

*User Guides* provide in-depth task instructions with accompanying screenshots.

The screenshot shows the 'OTCnet Participant User Guides' page. At the top, there is a blue header with the Bureau of the Fiscal Service logo, 'OTCnet' text, and navigation links for 'Menu', 'A-Z Index', and 'Search'. Below the header, the title 'OTCnet Participant User Guides' is displayed. A paragraph explains that the guides are organized by chapter and provide in-depth task instructions with screenshots. It includes links to a 'Glossary' and 'Training Module Topics'. A 'Close' link is also present. The page is divided into two main sections: 'Administration' and 'Check Capture and Check Processing'. Each section has a list of chapters, starting with 'All Chapters' and followed by numbered chapters (1-9 for Administration, 1-11 for Check Capture and Check Processing).

Official website of the United States Government We can do this. Find COVID-19 vaccines near you. Visit Vaccines.gov. U.S. DEPARTMENT OF THE TREASURY

BUREAU OF THE Fiscal Service OTCnet Menu A-Z Index Search

### OTCnet Participant User Guides

Below are the individual user guides, by chapter. They provide in-depth task instructions with accompanying screenshots. The All Chapters provide combined guides with all chapters from a topic (e.g., Administration). Click [Glossary](#) to view all Glossary terms included in the user guides. Click [Training Module Topics](#) to view additional training resources.

Click [Close](#) to return to the Welcome page.

Administration	Check Capture and Check Processing
<a href="#">All Chapters</a> <a href="#">Chapter 1 Introduction to OTCnet</a> <a href="#">Chapter 2 Accessing and Navigating OTCnet</a> <a href="#">Chapter 3 Managing User Accounts</a> <a href="#">Chapter 4 Managing Your Agency's Hierarchy</a> <a href="#">Accounting Codes and Processing Options</a> <a href="#">Chapter 5 Configuring Deposit and Card Processing Settings</a> <a href="#">Chapter 6 Viewing Financial Institutions</a> <a href="#">Chapter 7 Configuring the OTCnet Local Bridge (OLB)</a> <a href="#">Chapter 8 Configuring Card Processing Settings</a> <a href="#">Chapter 9 Configuring Check Processing Settings</a>	<a href="#">All Chapters</a> <a href="#">Chapter 1 Introduction to OTCnet</a> <a href="#">Chapter 2 Accessing and Navigating OTCnet</a> <a href="#">Chapter 3 Capturing and Managing Checks Online</a> <a href="#">Chapter 4 Correcting Scanned Checks</a> <a href="#">Chapter 5 Managing Verification Records</a> <a href="#">Chapter 6 Reporting on Scanned Checks and Viewing Scheduled Reports</a> <a href="#">Chapter 7 Troubleshooting</a> <a href="#">Chapter 8 Appendix</a> <a href="#">Chapter 9 RDM Scanner</a> <a href="#">Chapter 10 Panini Scanner</a> <a href="#">Chapter 11 Queue Interface</a>

[https://fiscal.treasury.gov/otcnet/training/wbt/content/course\\_OTC/library.htm](https://fiscal.treasury.gov/otcnet/training/wbt/content/course_OTC/library.htm)

# OTCnet Training Resources: Opportunities/Events

## 3. Training Opportunities

Contains a schedule of events (i.e., Webinars) for training-related events.

The screenshot shows the 'Training Opportunities' page on the OTCnet website. The page header includes the Bureau of the Fiscal Service logo, the OTCnet title, and navigation links for Menu, A-Z Index, and Search. The main content area features a breadcrumb trail: Bureau of the Fiscal Service > OTCnet > Training Opportunities. Below this is the title 'Training Opportunities' and a paragraph explaining that the OTCnet Team offers various training sessions to help users explore and learn the latest OTCnet applications' features. A second paragraph states that all training sessions are held virtually and range from 30 to 45 minutes, covering specific tasks and activities related to OTCnet (Administration, Deposit Processing, and Check Processing.). A third paragraph provides contact information for the OTCnet Deployment Team, including a phone number (703.377.5586) and an email address (FiscalService.OTCDeployment@citi.com). Below the text is a table with the following structure:

Topics	Description	Duration	Date	Registration
Deposit Processing Overview and Workflows	Join us for a refresher webinar series on Over-the-Counter Channel Application (OTCnet) that will address pain points and will offer training tips and how-to instructions to help you improve your performance in the OTCnet application! This session will review the deposit processing user roles and key workflows (e.g., creating/modifying a deposit, confirming/rejecting a deposit, creating a credit/debit adjustment) in the OTCnet application. We'll also highlight updates related to the 25X25 Treasury General Account (TGA) Network Initiative. The open Q&A session will allow you to ask questions and receive expert advice from the OTCnet team.	30-45 minutes	Tuesday, September 23, 2025, at 1:30 PM ET	<a href="#">Register</a>

<https://fiscal.treasury.gov/otcnet/training-opportunities.html>



## Topic #5



# Important 2025 Updates





# OTCnet 2025 Enhancements & Updates

## New Enhancements

- ▶ **Deposit Processing Notifications:** Deposit Processing users are automatically notified when a Financial Institution (FI) creates a deposit adjustment, rejects a deposit, or confirms a deposit.
- ▶ **Offline Decommission:** OTCnet Offline was disconnected and decommissioned.

## Upcoming Updates

- ▶ **Migration of OTCnet to Cloud Platform:** The OTCnet application will be migrated to the Fiscal Service Azure Cloud Environment in early 2026.



# OTCnet Reminders



## Deposit Processing

**Creating Vouchers for Every Deposit:** All physical cash or check deposits in OTCnet are required to have a voucher created behind them.

**Managing Deposit Adjustments:** Include the original deposit information so that the adjustment can be easily linked to the original deposit for reporting purposes.



## Check Processing

**Handling Physical Checks:** Avoid highlighting or marking the information on physical checks (e.g. cash letter items) sent for electronic transmission by OTCnet.

**Submitting Foreign Checks:** All foreign checks, except for those drawn on Canadian banks, are processed as collection items in OTCnet.

# Mail-In Treasury General Account (MITGA) Address Change



The Mail-In Treasury General Account (MITGA) program's mailing instructions have been updated with revised processing and address detail for both the **Las Vegas** and **Cleveland** locations. **Effective immediately** all agency depositors using the MITGA program must follow the updated instructions and validate they are sending deposits to the current addresses.

**Note:** For any MITGA deposits currently in process that were sent to a previous address will still be processed by USPS and honored by U.S. Bank through the end of the year, December 31<sup>st</sup>, 2025. Any items received after this date are not guaranteed to be processed and could be at risk of being misrouted or lost.

## What Do You Need to Do?

- Validate you have the current mailing address and instructions by emailing the contact below.
- Update procedures with new addresses and destroy any references of prior delivery instructions you may have in your records.

## Reminder

- Any mailed cash deposits (or a mixture of cash and checks) **MUST** be sent via Registered Mail and be declared and insured for the full value of the cash being shipped, as per U.S. Postal regulations.



**Send an email to the TGA Support Operations team at [stls.tga.support@stls.frb.org](mailto:stls.tga.support@stls.frb.org) for the updated mailing instructions and addresses.** For any questions, please reference the TGA webpage ([Treasury General Account - Emergency Procedures](#)).



# Customer Support Team Contact Information

**Contact Us for  
Support**



## **The OTCnet Customer Support Team**

(866) 945-7920

DSN: (510) 428-6824, option 2

[Fiscalservice.OTCChannel@citi.com](mailto:Fiscalservice.OTCChannel@citi.com)



# Deployment Team Contact Information

**Contact Us for  
Support**



**The OTCnet Deployment Team**

(703) 377- 5586

[FiscalService.OTCDeployment@citi.com](mailto:FiscalService.OTCDeployment@citi.com)

