The OTC Self-Service Kiosk

Fiscal Service has added the functionality of integrating OTCnet with Self-Service Kiosks for agencies who process transactions with OTCnet. The new Self-Service Kiosk web service affords Point-of-Sale (POS) kiosks the ability to connect with OTCnet to reconcile **debit/credit card** transactions independently of a cashier.

With the addition of the OTC Self-Service Kiosk, OTCnet will be the only one-stop-shop payment option for agencies' over-the-counter collections needs by seamlessly offering cash, check, and card processing without needing to access multiple applications. Agencies that have in-person customers at locations submitting checks, U.S. cash, and debit/credit card payments and have medium to high volume transaction volumes are ideal candidates for a kiosk service.

What is the Self-Service Kiosk?

The Self-Service Kiosk is a vendor Point-of-Sale (POS) system that allows customers to make self-service payments. Kiosk vendors and agencies can utilize the OTC web service suite to allow a current kiosk interface to upload cash, check and debit/credit card data to OTCnet as payment processing options.

How does my Agency benefit?

The Self-Service Kiosk provides agencies with the ability to streamline over-the-counter services by expanding payment type offerings, minimizing long lines at the counter, reducing staffing resources, and increasing payment accessibility, including remote locations. All collected payments and deposits will be synced into the existing OTCnet reporting functionality for ease of reference and agency accounting.

How does my Agency get started?

Contact the OTCnet Team today to get started! Fiscal Service and the OTCnet Team will work with agencies to review business requirements, identify kiosk functionalities, and discuss OTCnet integration.

For questions about the OTC Self-Service Kiosk, contact:
OTCnet Deployment Team | fiscalservice.otcdeployment@citi.com