





Navy Cash Training Disbursing Unit 4: Merchant Management





Objectives

- Explain how to administer various merchant accounts
- Demonstrate how to create and maintain Operator IDs
- Discuss requirements for Rules of Behavior
- Demonstrate how to program an IPA 280 for various merchant accounts
- Explain merchant operations and procedures





Merchant Account Administration





Definitions

- Merchant refers to Navy Cash Merchants. They are accountable officials authorized to use Navy Cash in official capacity. Examples of merchants are:
 - Ship's Store
 - MWR
 - Miscellaneous Events
 - Private One
 - SQDN1 CPO Mess Dues
- Operator is a person enrolled in Navy Cash and assigned an operator ID who can then sign-in to a POS and use it in retail operations





Navy Cash Merchants

Merchants

- Set up for each retail location on the ship as part of the initial implementation process
- Reports at the end of each day confirms receipts from Sales for the day
- Funds are settled electronically on a daily, weekly, or monthly basis





Navy Cash Merchants (cont.)

Navy Cash Merchant Cards

- Must be kept in a safe or secure container when not in use
- Merchant cards not assigned must be in the <u>custody</u> of the Disbursing Officer
- Merchant Turnover (Relief)
 - Merchants (including Disbursing Officer) should ensure the Merchant Card has zero amounts on closed-loop and open-loop accounts
 - Relieving Official must sign a FS 2888 (if applicable)
 - Relieving Official must change the PIN number of the Merchant Card





Navy Cash Merchants (cont.)

- Merchant Turnover (Relief)
 - DO must change the linked bank account number to all "9's" (enter the number 9, 17 times in the "Bank Account Number" field)
 - » By using the Disbursing Application, or
 - » Via the Navy Cash Disbursing Website, or
 - » By sending a request to the CSU by phone or e-mail





Navy Cash Merchants (cont.)

Navy Cash Merchant Listing

LOA Merchants

NAVY DISBURSING
MARINE DISBURSING
GENERAL MESS – FOOD
GENERAL MESS – SURCHARGES
SHIP STORE
SHIP STORE #1
SHIP STORE #2
BEVERAGE BAR
HANGAR BAY SALES
VENDING STORE ITEMS
VENDING SODA

Private Merchants

NAVY MWR MARINE MWR POST OFFICE - STAMPS POST OFFICE - MONEY ORDERS POST OFFICE - METERED MAIL VENDING STAMPS WARDROOM MESS - FOOD WARDROOM MESS - DUES CPO MESS - FOOD CPO MESS - DUES FLAG MESS - FOOD FLAG MESS - DUES 1ST CLASS ASSN 2ND CLASS ASSN OFFICIAL MAIL MANAGER TAXI MERCHANT (to be used only for taxi services set up to support the ship's crew) DUTY FUND PROT RELIGIOUS SERVICES ORTH RELIGIOUS SERVICES CATH RELIGIOUS SERVICES

Transient Merchants

FOREIGN CONCESSIONAIRE HUSBANDING AGENT COLLEGE COURSES COLLEGE BOOKS MISC EVENTS

Generic Private Merchants

PRIVATE SIX through FIFTEEN generally assigned to large-deck ships only.

PRIVATE ONE PRIVATE NINE
PRIVATE TWO PRIVATE TEN
PRIVATE THREE PRIVATE ELEVEN
PRIVATE FOUR PRIVATE THIRTEEN
PRIVATE SIX PRIVATE FOURTEEN
PRIVATE SEVEN PRIVATE FIFTEEN
PRIVATE EIGHT

Flag, Air Wing, and Squadron Merchants

Sample listing.
CVW CPO MESS DUES
CVW WARDROOM DUES
CVW 1ST CLASS DUES
CVW MWR FUND
SQDN1 CPO MESS DUES
SQDN1 WARDROOM DUES
SQDN1 1STCLASS DUES
SQDN1 MWR FUND



LOA Merchants

- Merchants who settle to Line of Accounting (LOA)
- Receipts from Sales are sent ashore as part of EOD
- Sales are held within Navy Cash until EOM
- Sales are settled to the appropriate LOA through the DO's monthly returns





Private Merchants

- May settle either to bank or open-loop account
- Settles Daily (default)
- Funds settled to open-loop account are available as soon as EOD is completed
- Funds settled to Bank is not immediately available for use
 - Could take 48 72 hours before funds are posted and available





Transient Merchants

- Used on as-needed basis to pay a vendor or concessionaire without delay for services or goods provided
- Settle to the Disbursing Office Merchant open-loop account on a Daily basis
- Does not settle to Bank
- DO provides Ex-Cash Check or Cash for total transactions collected by the vendor





Transient Merchants (cont.)

- Transient Merchants refers to the following:
 - Husbanding Agent (for Foreign Currency Exchange)
 - Foreign Concessionaire
 - College Courses, College Books
 - Miscellaneous Events (for Fund-Raising Events)





Generic Private Merchants

- Used to activate a Merchant not specifically named in the Navy Cash Merchant Listing
 - Example: Family Support Group or Cruise Book Sales
- Set up to Settle Daily to the Merchant's open-loop account
- Merchant Card must be returned to the Disbursing Officer
 - Funds in Merchant Card must be zero before returning





Staff, Air Wing, and Squadron

- Staff, Air Wing, and Squadron Merchants
 - Set up to Settle Daily to the Merchant's openloop account
 - Merchant Card must be returned to the Disbursing Office
 - » Funds in Merchant Card must be zero out before returning





FS Form 2888

- FS 2888 Accountable Official Application Form for U.S. Department of the Treasury Stored Value Card (SVC)
 - Must be completed and signed by accountable merchants before being issued a Merchant Card
 - DO forwards the original FS 2888 to Treasury Agent
 - Maintain copy of completed and signed FS 2888 onboard
 - » Kept on board ship for 3 years from date of signature





FS Form 2888 (cont.)

APPLICATION FORM FOR U.S. DEPARTMENT OF THE TREASURY ACCOUNTABLE OFFICIAL STORED VALUE CARD (SVC) DIRECTIONS: Submit completed form to Disbursing or Finance Office. Provide bank or credit union information if you are authorized to trans											OATE 09/30/2019	
DIRECTIONS: Submit credit union account to	completed for your Accou	form to Dis	bursing or Finance Icial Treasury Store	Office. Provide book Value Card (SV	ank or cred	dit union infon it at a Treasu	mation if you ry SVC klosk	are autho	orized to transfe	er fund	ds from	an agency bank o
ACCOUNTABLE OF	ICIAL PERS	SONAL IN	FORMATION									
1. RATE, RANK, TITL		2. FIRS			3. MIDE	DLE INITIAL	4. LAST N	NAME				
5. PAY GRADE		ARY BRAN		7. FULL SSI	N		TE OF BIRT		MOTHER'S MA (Required for			OR KEYWORD oses)
10a. MILITARY DUTY	ADDRESS	(For Navy)	Marine Cash Includ	de assigned Divisi	lon, Unit, e	tc.) OR WOR	K ADDRESS	S (Contrac	dors)			
b. CITY						c, S1	TATE	d. ZIP	CODE	e	o COUR	NTRY
11a. RESIDENCE/PE	RMANENT A	ADDRESS	(Must not be milita	ry duty address)				18		0.1		
b. CITY						c. S1	TATE	d. ZIP	CODE			e. COUNTRY
12. WORK TELEPHO	NE NUMBER	R	13. CELL PHON	E NUMBER		14. E	-MAIL ADD	RESS				74 SGC
ACCOUNTABLE OF	ICIAI BAN	K OB CPE	DIT LINION INCOS	MATION								□ NON
15a. BANK OR CRED			ON ORIGINATION	SILVE TON	b	CITY			c. STATE		d. ZIF	CODE
16. ABA ROUTING N	JMBER (9-d	Ngit numbe	nr)	17. ACCOL	JNT NUME	BER			1		-	
18. ACCOUNT NAME	(Name as if	annears o	on your account)		1				19 40	COLIN	IT TYPE	E (X one)
IO. HOUGOITT TOME	pression as a	прости	ar your account						□ cH			SAVINGS
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Forwarding of FS 2888

- Ensure each FS 2888 is signed by accountable official
- Forward completed FS 2888 to Treasury Agent at least once every 30 days (separate from other forms)
- Must be sent via traceable means (contains PII info)
- Send e-mail to Treasury Agent for each package sent





Forwarding of FS 2888 (cont.)

New mailing address & new e-mail address

MEMORANDUM
From:
Ship 's Name
To: FRB-TCC
Attention: Forms 3913 Riga Blvd.
Tampa, FL 33619 (866) 662-8922 (Phone number for FedEx, UPS, etc. packages)
navycashcenter@frb.org
Subject: Forwarding Accountable Official Enrollment Forms (2888s) For Scanning And Archiving
1. This memorandum and email confirm the forwarding of Navy Cash enrollment forms for accountable official merchant cardholders (FS Form 2888s) to the Navy Cash CSU Scanning Center .
a. Date Package Was Sent:
b. Number of Enrollment Forms in Package: 2888s
c. Carrier Name:
e.g., FedEx, UPS, USPS registered mail
d. Tracking Information:
2. If you have any questions, please contact me at:
a. Ship's Name:
b. Point of Contact on the Ship:
Phone Number:



Accountable Official Card Limits

Accountable Official Standard Card Limits

CLOSED-LOOP LOAD/DEBIT LIMITS

LARGE DECKS

(CVNs, LHAs, LHDs)

\$50,000

- MWR
- Wardroom Mess–Food
- Navy Disbursing Office

\$10,000

· Rest of Accountable Officials

SMALL DECKS

(LPDs, LSDs, LCCs, ASs, CGs, DDGs)

\$10,000

All Accountable Officials

TRANSFER LIMITS BETWEEN CLOSED AND OPEN LOOP

LARGE DECKS

(CVNs, LHAs, LHDs)

\$50,000

- MWR
- Wardroom Mess–Food

\$5,000

· Rest of Accountable Officials

SMALL DECKS

(LPDs, LSDs, LCCs, ASs, CGs, DDGs)

\$10,000

- MWR
- Wardroom Mess–Food

\$2,500

Rest of Accountable Officials





Standard Navy Cash Merchants List

- The Disbursing Officer is required to track:
 - Individuals assigned as Accountable Officials
 - Accountable Officials who have signed a FS 2888 and issued a Navy Cash Merchant Card
- Sample rosters were developed to:
 - Show Merchants who have no need for a Navy Cash card (not required to sign FS 2888)
 - Help track Accountable Officials who have been issued cards and signed a FS 2888
- Updated roster is retained by DO
 - Subject to inspection



Navy Cash Standard Merchants (CG, DDG, FFG, LPD, LSD, AS)

NAVY CASH STANDARD MERCHANTS - CG, DDG, FFG, LPD, LSD, AS - ACCOUNTABLE OFFICIALS, CARDS, AND ENROLLMENT FORMS

меренант	ACCOUNTABLE OFFICIAL (AO)			NAME ON	ROUTING	ACCOUNT	AO ENROLLMENT FORM
MERCHANT	NAME	PHONE	E-MAIL ADDRESS	ACCOUNT	NUMBER	NUMBER	AND MERCHANT CARD
		LINI	E OF ACCOUNTING (LOA)	MERCHANTS			
NAVY DISBURSING				Settle	Yes. Signed? ⊠ Issued? ⊠		
GENERAL MESS-FOOD				Settle	s to LOA only		Card not required-not issued
GENERAL MESS-SURCHARGES				Settle	s to LOA only		Card not required-not issued
SHIP STORE				Settle	s to LOA only		Card not required-not issued
VENDING SODA				Settle	s to LOA only		Yes. Signed? ☐ Issued? ☐
VENDING STORE ITEMS				Settle	s to LOA only		Yes. Signed? ☐ Issued? ☐
HANGAR BAY SALES				Settle	s to LOA only		Card not required-not issued
·			PRIVATE MERCHAN	NTS			
NAVY MWR							Yes. Signed? ☐ Issued? ☐
WARDROOM MESS-FOOD							V 0: 10 T 10 T
WARDROOM MESS-DUES							Yes. Signed? Issued?
CPO MESS-FOOD							V 0: 10 E 1 10 E
CPO MESS-DUES							Yes. Signed? Issued?
1ST CLASS ASSN							Yes. Signed? ☐ Issued? ☐
TAXI MERCHANT⁵				No linked ban	Yes. Signed? Issued?		
DUTY FUND				No linked ban	Yes. Signed? ☐ Issued? ☐		
OFFICIAL MAIL MANAGER				No linked ban	count	Yes. Signed? Issued?	
POST OFFICE-STAMPS				Settles to US	PS PFO accoun	t only	Card not required-not issued
POST OFFICE-MONEY ORDERS				Settles to US	PS PFO accoun	t only	Card not required-not issued
POST OFFICE-METERED MAIL				Settles to US	PS PFO accoun	t only	Card not required-not issued
VENDING STAMPS				Settles to US	PS PFO accoun	t only	Yes. Signed? ☐ Issued? ☐
·			TRANSIENT MERCH/	ANTS			
FOREIGN CONCESSIONAIRE				Settles to Navy Di	sbursing strip ac	count only	Card not required-not issued
HUSBANDING AGENT				Settles to Navy Di	sbursing strip ac	count only	Card not required-not issued
COLLEGE COURSES				Settles to Navy Di	sbursing strip ac	count only	Card not required-not issued
COLLEGE BOOKS				Settles to Navy Di	sbursing strip ac	count only	Card not required-not issued
MISCELLANEOUS EVENTS				Settles to Navy Di	sbursing strip ac	count only	Card not required-not issued
·			GENERIC PRIVATE MER	CHANTS			
PRIVATE ONE				Settles to strip only-	-bank/credit unio	on not linked	Yes. Signed? ☐ Issued? ☐
PRIVATE TWO				Settles to strip only-	-bank/credit unio	n not linked	Yes. Signed? Issued?
PRIVATE THREE				Settles to strip only-	-bank/credit unio	n not linked	Yes. Signed? ☐ Issued? ☐
PRIVATE FOUR				Settles to strip only-	-bank/credit unio	n not linked	Yes. Signed? Issued?
PRIVATE FIVE				Settles to strip only-	-bank/credit unio	n not linked	Yes. Signed? Issued?



Navy Cash Standard Merchants (LHA, LHD, LCC)

NAVY CASH STANDARD MERCHANTS - LHA, LHD, LCC - ACCOUNTABLE OFFICIALS, CARDS, AND ENROLLMENT FORMS

MEDGUANT	ACCOUNTABLE OFFICIAL (AO)			NAME ON	ROUTING	ACCOUNT	AO ENROLLMENT FORM
MERCHANT	NAME	PHONE	E-MAIL ADDRESS	ACCOUNT	NUMBER	NUMBER	AND MERCHANT CARD
·		LIN	E OF ACCOUNTING (LOA)	MERCHANTS			
NAVY DISBURSING				Settle		Yes. Signed? ⊠ Issued? ⊠	
GENERAL MESS-FOOD				Settle	es to LOA only		Card not required-not issued
GENERAL MESS-SURCHARGES				Settle	es to LOA only		Card not required-not issued
SHIP STORE #1				Settle	es to LOA only		Card not required-not issued
SHIP STORE #2				Settle	es to LOA only		Card not required-not issued
VENDING SODA				Settle	es to LOA only		Yes. Signed? Issued?
VENDING STORE ITEMS				Settle	es to LOA only		Yes. Signed? Issued?
HANGAR BAY SALES				Settle	es to LOA only		Card not required-not issued
			PRIVATE MERCHAI	NTS			
NAVY MWR							Yes. Signed? ☐ Issued? ☐
WARDROOM MESS-FOOD							Yes. Signed? Issued?
WARDROOM MESS-DUES							res. Signed? Issued?
CPO MESS-FOOD							V 0:
CPO MESS-DUES							Yes. Signed? Issued?
FLAG MESS-FOOD							V 0:
FLAG MESS-DUES							Yes. Signed? Issued?
1ST CLASS ASSN							Yes. Signed? Issued?
TAXI MERCHANT				No linked bar	nk/credit union a	ccount	Yes. Signed? ☐ Issued? ☐
DUTY FUND				No linked bar	Yes. Signed? ☐ Issued? ☐		
OFFICIAL MAIL MANAGER				No linked bar	nk/credit union a	ccount	Yes. Signed? ☐ Issued? ☐
POST OFFICE-STAMPS				Settles to US	PS PFO accour	nt only	Card not required-not issued
POST OFFICE-MONEY ORDERS				Settles to US	PS PFO accour	nt only	Card not required-not issued
POST OFFICE-METERED MAIL				Settles to US	PS PFO accour	nt only	Card not required-not issued
VENDING STAMPS				Settles to USPS PFO account only			Yes. Signed? Issued?
			TRANSIENT MERCHA	ANTS			
FOREIGN CONCESSIONAIRE				Settles to Navy Di	sbursing strip a	ccount only	Card not required-not issued
HUSBANDING AGENT				Settles to Navy Di	isbursing strip a	ccount only	Card not required-not issued
COLLEGE COURSES				Settles to Navy Di	sbursing strip a	ccount only	Card not required-not issued
COLLEGE BOOKS				Settles to Navy Di	sbursing strip a	ccount only	Card not required-not issued
MISC EVENTS				Settles to Navy Di	sbursing strip a	ccount only	Card not required-not issued





Navy Cash Standard Merchants (LHA, LHD, LCC) - continued

MEDCHANT	ACCO	UNTABLE OFFIC	IAL (AO)	NAME ON	ROUTING	ACCOUNT NUMBER	AO ENROLLMENT FORM			
MERCHANT	NAME	PHONE	E-MAIL ADDRESS	ACCOUNT	NUMBER		AND MERCHANT CARD			
	GENERIC PRIVATE MERCHANTS									
PRIVATE ONE	PRIVATE ONE Settles to strip only-bank/credit union not linked									
PRIVATE TWO				Settles to strip only-bank/credit union not linked			Yes. Signed? ☐ Issued? ☐			
PRIVATE THREE				Settles to strip only-	Yes. Signed? ☐ Issued? ☐					
PRIVATE FOUR				Settles to strip only-	Yes. Signed? ☐ Issued? ☐					
PRIVATE FIVE				Settles to strip only-	Yes. Signed? ☐ Issued? ☐					
PRIVATE SIX				Settles to strip only-bank/credit union not linked			Yes. Signed? ☐ Issued? ☐			
PRIVATE SEVEN				Settles to strip only-bank/credit union not linked			Yes. Signed? Issued?			
PRIVATE EIGHT				Settles to strip only-	Yes. Signed? Issued?					
PRIVATE NINE				Settles to strip only–bank/credit union not linked Yes. Signed? ☐ Iss						
PRIVATE TEN				Settles to strip only-	-bank/credit unio	on not linked	Yes. Signed? ☐ Issued? ☐			

2 of 2



Navy Cash Standard Merchants (CVN)

NAVY CASH STANDARD MERCHANTS – CVN – ACCOUNTABLE OFFICIALS, CARDS, AND ENROLLMENT FORMS								
MERCHANT	ACCOL	UNTABLE OFFIC	IAL (AO)	NAME ON	ROUTING	ACCOUNT	AO ENROLLMENT FORM	
MERCHANI	NAME	PHONE	E-MAIL ADDRESS	ACCOUNT	NUMBER	NUMBER	AND MERCHANT CARD	
LINE OF ACCOUNTING (LOA) MERCHANTS								
NAVY DISBURSING				Settle	s to LOA only		Yes. Signed? ⊠ Issued? ⊠	
GENERAL MESS-FOOD				Settle	s to LOA only		Card not required-not issued	
GENERAL MESS-SURCHARGES				Settle	s to LOA only		Card not required-not issued	
SHIP STORE #1				Settle	s to LOA only		Card not required-not issued	
SHIP STORE #2				Settle	s to LOA only		Card not required-not issued	
VENDING SODA				Settle	s to LOA only		Yes. Signed? Issued?	
VENDING STORE ITEMS				Settle	s to LOA only		Yes. Signed? Issued?	
BEVERAGE BAR				Settle	s to LOA only		Card not required-not issued	
HANGAR BAY SALES				Settle	s to LOA only		Card not required-not issued	
			PRIVATE MERCHAI	NTS				
NAVY MWR							Yes. Signed? ☐ Issued? ☐	
WARDROOM MESS-FOOD							Yes. Signed? Issued?	
WARDROOM MESS-DUES							res. Signed? Issued?	
CPO MESS-FOOD							Yes. Signed? ☐ Issued? ☐	
CPO MESS-DUES							res. Signed? Issued?	
FLAG MESS-FOOD							Yes. Signed? Issued?	
FLAG MESS-DUES							res. Signed? Issued?	
1ST CLASS ASSN							Yes. Signed? ☐ Issued? ☐	
PROT RELIGIOUS SERVICES							Yes. Signed? ☐ Issued? ☐	
CATH RELIGIOUS SERVICES							Yes. Signed? ☐ Issued? ☐	
ORTH RELIGIOUS SERVICES							Yes. Signed? ☐ Issued? ☐	
TAXI MERCHANT				No linked ban	k/credit union ac	count	Yes. Signed? ☐ Issued? ☐	
DUTY FUND				No linked ban	k/credit union ac	count	Yes. Signed? ☐ Issued? ☐	
OFFICIAL MAIL MANAGER				No linked ban	k/credit union ac	count	Yes. Signed? ☐ Issued? ☐	
POST OFFICE-STAMPS				Settles to US	PS PFO accoun	t only	Card not required-not issued	
POST OFFICE-MONEY ORDERS				Settles to USPS PFO account only Card not required-not issued				
POST OFFICE-METERED MAIL				Settles to US	PS PFO accoun	t only	Card not required-not issued	
VENDING STAMPS				Settles to US	PS PFO accoun	t only	Yes. Signed? ☐ Issued? ☐	
			TRANSIENT MERCHA	ANTS				
FOREIGN CONCESSIONAIRE				Settles to Navy Dis	sbursing strip ac	count only	Card not required-not issued	
HUSBANDING AGENT				Settles to Navy Dis	sbursing strip ac	count only	Card not required-not issued	
COLLEGE COURSES				Settles to Navy Disbursing strip account only Card not required-not issued				





Navy Cash Standard Merchants (CVN) - continued

MEDOWANT	ACCC	DUNTABLE OFFIC	IAL (AO)	NAME ON	ROUTING	ACCOUNT	AO ENROLLMENT FORM
MERCHANT	NAME	PHONE	E-MAIL ADDRESS	ACCOUNT	NUMBER	NUMBER	AND MERCHANT CARD
COLLEGE BOOKS				Settles to Navy Dis	sbursing strip ac	ccount only	Card not required-not issued
MISC EVENTS				Settles to Navy Dis	sbursing strip ar	ccount only	Card not required–not issued
			GENERIC PRIVATE MER	CHANTS			
PRIVATE ONE				Settles to strip only-	-bank/credit unic	on not linked	Yes. Signed? ☐ Issued? ☐
PRIVATE TWO				Settles to strip only-	-bank/credit uni	on not linked	Yes. Signed? ☐ Issued? ☐
PRIVATE THREE				Settles to strip only-	-bank/credit uni	on not linked	Yes. Signed? ☐ Issued? ☐
PRIVATE FOUR				Settles to strip only-	-bank/credit uni	on not linked	Yes. Signed? ☐ Issued? ☐
PRIVATE FIVE				Settles to strip only-	-bank/credit uni	on not linked	Yes. Signed? ☐ Issued? ☐
PRIVATE SIX				Settles to strip only-	-bank/credit uni	on not linked	Yes. Signed? ☐ Issued? ☐
PRIVATE SEVEN				Settles to strip only-	-bank/credit uni	on not linked	Yes. Signed? Issued?
PRIVATE EIGHT				Settles to strip only-	-bank/credit uni	on not linked	Yes. Signed? ☐ Issued? ☐
PRIVATE NINE				Settles to strip only-	-bank/credit uni	on not linked	Yes. Signed? ☐ Issued? ☐
PRIVATE TEN				Settles to strip only-	-bank/credit uni	on not linked	Yes. Signed? ☐ Issued? ☐
PRIVATE ELEVEN				Settles to strip only-	-bank/credit uni	on not linked	Yes. Signed? ☐ Issued? ☐
PRIVATE TWELVE				Settles to strip only-	-bank/credit uni	on not linked	Yes. Signed? ☐ Issued? ☐
PRIVATE THIRTEEN				Settles to strip only-	-bank/credit uni	on not linked	Yes. Signed? Issued?
PRIVATE FOURTEEN				Settles to strip only-	-bank/credit uni	on not linked	Yes. Signed? Issued?
PRIVATE FIFTEEN				Settles to strip only-	-bank/credit uni	on not linked	Yes. Signed? Issued?
		FLA	AG, AIR WING, SQUADRON	MERCHANTS			
STAFF CPO MESS DUES				Settles to strip only-	-bank/credit uni	on not linked	Yes. Signed? ☐ Issued? ☐
STAFF WARDROOM DUES				Settles to strip only-	-bank/credit uni	on not linked	Yes. Signed? ☐ Issued? ☐
STAFF 1STCLASS DUES				Settles to strip only-	-bank/credit uni	on not linked	Yes. Signed? ☐ Issued? ☐
STAFF MWR FUND				Settles to strip only-	-bank/credit uni	on not linked	Yes. Signed? ☐ Issued? ☐
CVW CPO MESS DUES				Settles to strip only-	-bank/credit uni	on not linked	Yes. Signed? ☐ Issued? ☐
CVW WARDROOM DUES				Settles to strip only-	-bank/credit uni	on not linked	Yes. Signed? ☐ Issued? ☐
CVW 1STCLASS DUES				Settles to strip only-	-bank/credit uni	on not linked	Yes. Signed? ☐ Issued? ☐
CVW MWR FUND				Settles to strip only-	-bank/credit uni	on not linked	Yes. Signed? ☐ Issued? ☐
SQDN0 CPO MESS DUES				Settles to strip only-	-bank/credit uni	on not linked	Yes. Signed? ☐ Issued? ☐
SQDN0 WARDROOM DUES				Settles to strip only-	-bank/credit uni	on not linked	Yes. Signed? ☐ Issued? ☐
SQDN0 1STCLASS DUES				Settles to strip only-	-bank/credit uni	on not linked	Yes. Signed? ☐ Issued? ☐
SQDN0 MWR FUND				Settles to strip only-	-bank/credit uni	on not linked	Yes. Signed? ☐ Issued? ☐
SQDN1 CPO MESS DUES				Settles to strip only-	-bank/credit uni	on not linked	Yes. Signed? ☐ Issued? ☐
SQDN1 WARDROOM DUES				Settles to strip only-	-bank/credit unic	on not linked	Yes. Signed? ☐ Issued? ☐
SQDN1 1STCLASS DUES				Settles to strip only-	-bank/credit uni	on not linked	Yes. Signed? ☐ Issued? ☐





Navy Cash Standard Merchants (CVN) - continued

	ACCC	DUNTABLE OFFIC	CIAL (AO)	NAME ON	ROUTING	ACCOUNT	AO ENROLLMENT FORM
MERCHANT	NAME	PHONE	E-MAIL ADDRESS	ACCOUNT	NUMBER	NUMBER	AND MERCHANT CARD
SQDN1 MWR FUND				Settles to strip only-	-bank/credit unic	on not linked	Yes. Signed? ☐ Issued? ☐
SQDN2 CPO MESS DUES				Settles to strip only-	-bank/credit unic	on not linked	Yes. Signed? ☐ Issued? ☐
SQDN2 WARDROOM DUES				Settles to strip only-	-bank/credit unic	on not linked	Yes. Signed? ☐ Issued? ☐
SQDN2 1STCLASS DUES				Settles to strip only-	-bank/credit unic	on not linked	Yes. Signed? ☐ Issued? ☐
SQDN2 MWR FUND				Settles to strip only-	-bank/credit unic	on not linked	Yes. Signed? ☐ Issued? ☐
SQDN3 CPO MESS DUES				Settles to strip only-	-bank/credit unic	on not linked	Yes. Signed? ☐ Issued? ☐
SQDN3 WARDROOM DUES				Settles to strip only-	-bank/credit unic	on not linked	Yes. Signed? ☐ Issued? ☐
SQDN3 1STCLASS DUES				Settles to strip only-	-bank/credit unic	on not linked	Yes. Signed? ☐ Issued? ☐
SQDN3 MWR FUND				Settles to strip only-	-bank/credit unic	on not linked	Yes. Signed? ☐ Issued? ☐
SQDN4 CPO MESS DUES				Settles to strip only-	-bank/credit unic	on not linked	Yes. Signed? ☐ Issued? ☐
SQDN4 WARDROOM DUES				Settles to strip only-	-bank/credit unic	on not linked	Yes. Signed? ☐ Issued? ☐
SQDN4 1STCLASS DUES				Settles to strip only-	-bank/credit unic	Yes. Signed? ☐ Issued? ☐	
SQDN4 MWR FUND				Settles to strip only-	-bank/credit unic	Yes. Signed? ☐ Issued? ☐	
SQDN5 CPO MESS DUES				Settles to strip only-	-bank/credit unic	Yes. Signed? ☐ Issued? ☐	
SQDN5 WARDROOM DUES				Settles to strip only-	-bank/credit unic	on not linked	Yes. Signed? ☐ Issued? ☐
SQDN5 1STCLASS DUES				Settles to strip only-	-bank/credit unic	on not linked	Yes. Signed? ☐ Issued? ☐
SQDN5 MWR FUND				Settles to strip only-	-bank/credit unic	Yes. Signed? ☐ Issued? ☐	
SQDN6 CPO MESS DUES				Settles to strip only-	-bank/credit unic	on not linked	Yes. Signed? ☐ Issued? ☐
SQDN6 WARDROOM DUES				Settles to strip only-	-bank/credit unic	on not linked	Yes. Signed? ☐ Issued? ☐
SQDN6 1STCLASS DUES				Settles to strip only-	-bank/credit unic	on not linked	Yes. Signed? ☐ Issued? ☐
SQDN6 MWR FUND				Settles to strip only-	-bank/credit unic	on not linked	Yes. Signed? ☐ Issued? ☐
SQDN7 CPO MESS DUES				Settles to strip only-	-bank/credit unic	on not linked	Yes. Signed? ☐ Issued? ☐
SQDN7 WARDROOM DUES				Settles to strip only-	-bank/credit unic	on not linked	Yes. Signed? ☐ Issued? ☐
SQDN7 1STCLASS DUES				Settles to strip only-	-bank/credit unic	on not linked	Yes. Signed? Issued?
SQDN7 MWR FUND				Settles to strip only-	-bank/credit unic	on not linked	Yes. Signed? ☐ Issued? ☐
SQDN8 CPO MESS DUES				Settles to strip only-	-bank/credit unic	on not linked	Yes. Signed? ☐ Issued? ☐
SQDN8 WARDROOM DUES				Settles to strip only-	-bank/credit unic	on not linked	Yes. Signed? Issued?
SQDN8 1STCLASS DUES				Settles to strip only-	-bank/credit unic	on not linked	Yes. Signed? ☐ Issued? ☐
SQDN8 MWR FUND				Settles to strip only-	-bank/credit unic	on not linked	Yes. Signed? ☐ Issued? ☐





Operator ID Maintenance





Operator ID Maintenance

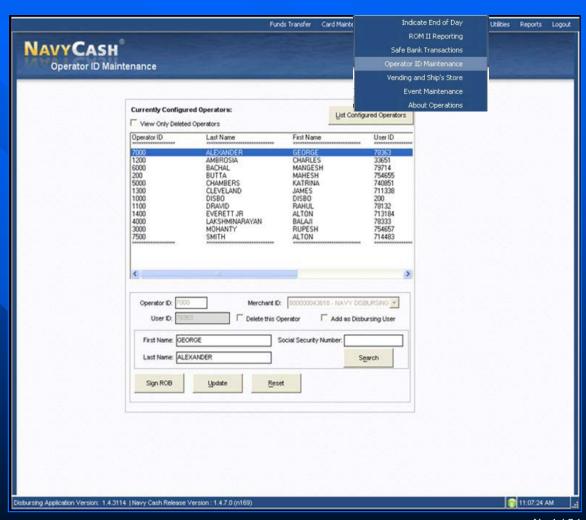
- Each Navy Cash operator must be identified by a unique Operator ID and registered at the Disbursing Office
- The four-digit Operator ID must not begin with zero (0)
- To be assigned an Operator ID, an individual must be a Navy/Marine Cash cardholder
- Every Navy Cash operator must sign the Navy Cash Rules of Behavior (ROB)





Operator ID Maintenance (cont.)

- Allows Disbursing Officer to add or delete Operators (i.e. Merchants)
- Allows Disbursing Officer to add or delete Disbursing App users (i.e. DO and Agents)







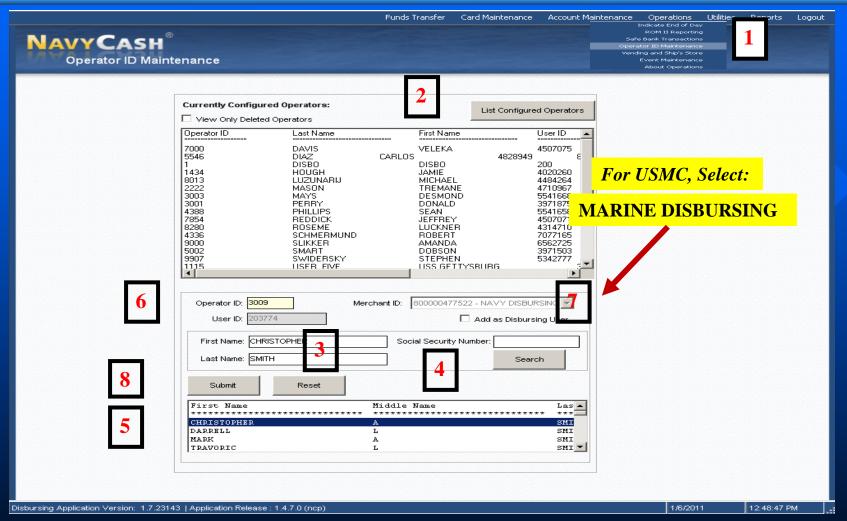
Operator ID Maintenance (cont.)

■ Note: The list of configured operators must be reviewed at least once a month. Navy Cash operators who are no longer involved in Navy Cash operations, e.g., individuals who have been relieved, transferred, separated, or discharged, must be deleted



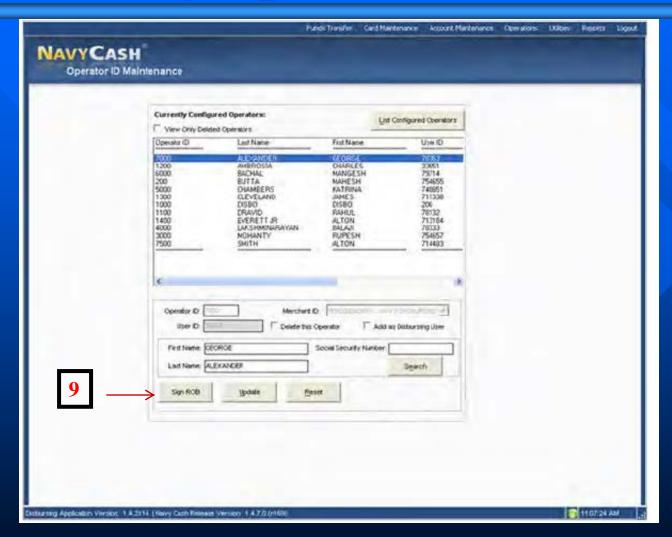


Creating Operator IDs





Creating Operator IDs (cont.)





Creating Operator IDs (cont.)

- Step 1: Select "Operator ID Maintenance" from DA menu.
- Step 2: Click "List Configured Operators" to verify operators.
- Step 3: Search using First Name, Last Name, and SSN
 - For generic operators (i.e. foreign merchants) search by entering ship's name under "First Name" field (i.e. USS ENTERPRISE)





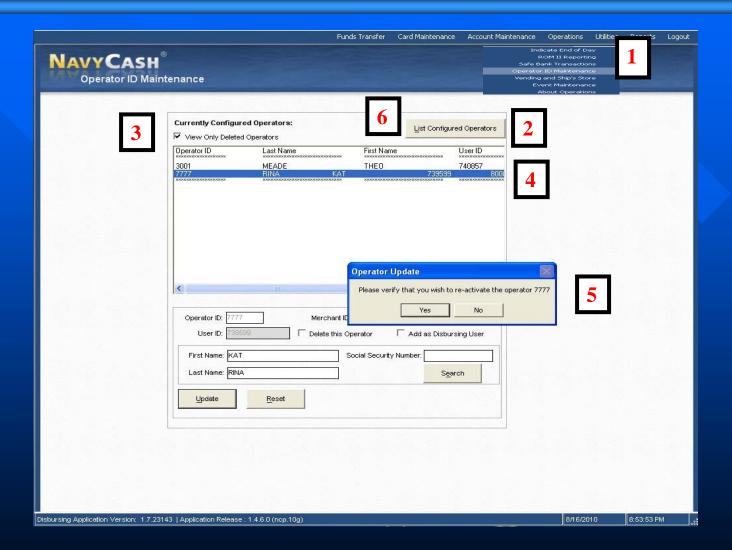
Creating Operator IDs (cont.)

- Step 4: Press "Search" button to display a list of possible matches.
- Step 5: Highlight correct name
- Step 6: Assign four-digit Operator ID number
- Step 7: Select Navy Disbursing or Marine Disbursing and "Add as Disbursing User" as applicable
- Step 8: Press "Submit"
- Step 9: Sign Rules of Behavior (ROB)





Re-activate an Operator





Rules of Behavior





Rules of Behavior

- Navy Cash is U.S. Government information system that is provided to authorized users only
- Navy Cash operators:
 - Must only conduct official business on the Navy Cash system
 - Must not introduce or use any unauthorized software or hardware
 - By their signature, they indicate that they have read,
 understand, and agree to abide by the Rules of Behavior



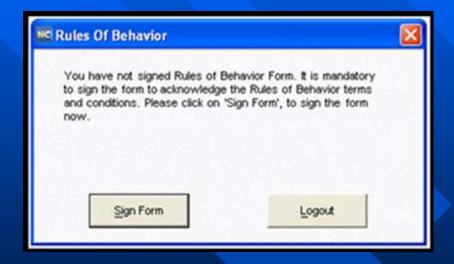


- Disbursing Officer and Deputy:
 - On a new install (including Tech Refresh), DO and Deputy will not be able to log in to the Navy Cash system until they have signed the Rules of Behavior form
 - If Rules of Behavior form have been signed previously on another ship, they will not be required to sign the form again





If Disbursing Officer or Deputy have not signed a Rules of Behavior form electronically, the following message will be displayed when they attempt to log in







- For all Navy Cash System users:
 - The Disbursing Officer must ensure every
 Navy Cash system user assigned an Operator
 ID has signed the *Rules of Behavior*
 - » The Navy Cash POS device will not be able to determine if a Navy Cash operator has signed the Rules of Behavior
 - The Rules of Behavior form is signed electronically in the disbursing office





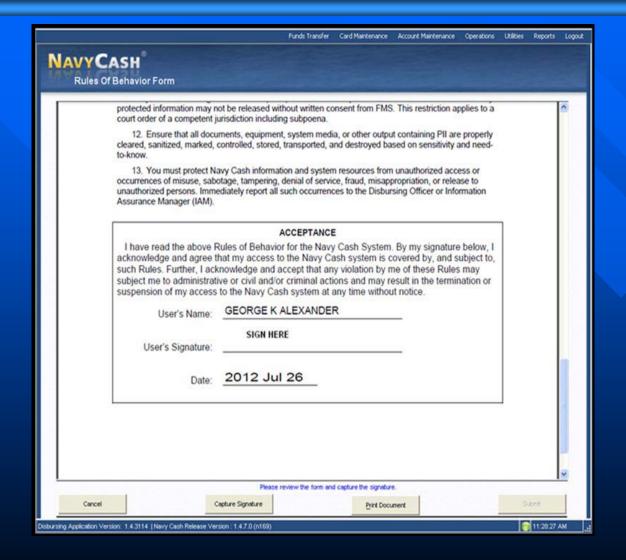
■ The "*Rules of Behavior Form*" screen will be displayed, pre-populated with the user's name and current date

■ If the information on the form is correct, click the "Capture Signature" button

The main screen of the POS device connected to the Disbursing Application workstation/laptop will display a signature pad





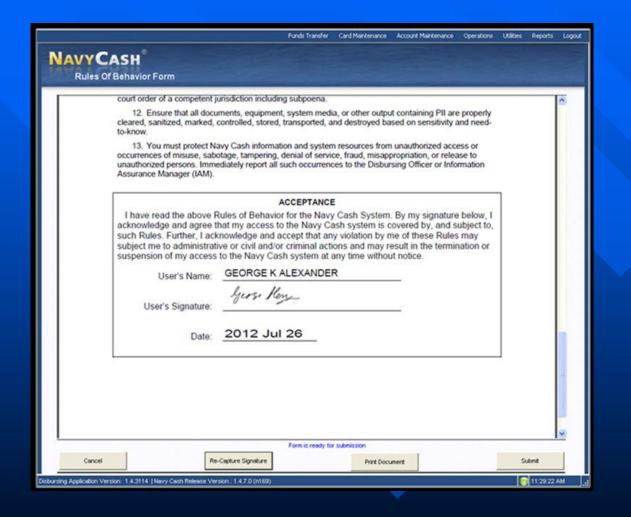




- After you read and agree to abide by the *Rules of Behavior*, use a stylus to sign the form electronically
- If the signature is satisfactory, touch the "*I Accept*" button on the POS device
- If the signature is not satisfactory, touch the "Clear" button on the POS device to discard the signature
 - Click on "Re-Capture Signature" button
 - Use the signature pad to re-sign the Rules of Behavior form









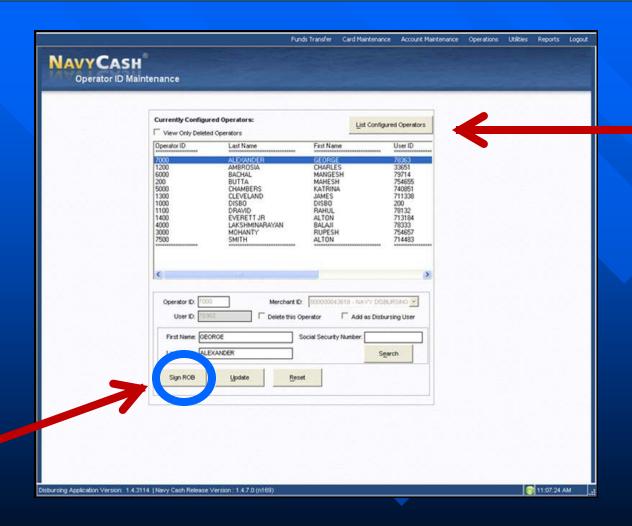
- □ To print the form, click on *Print Document* button
- Once an electronic signature has been embedded, the document is sealed and can no longer be altered
- To complete the process, click the *Submit* button
- A message screen displays "Rules of Behavior Form submission completed successfully" to indicate the process is complete
- The completed *Rules of Behavior* will be filed electronically in the document storage system ashore



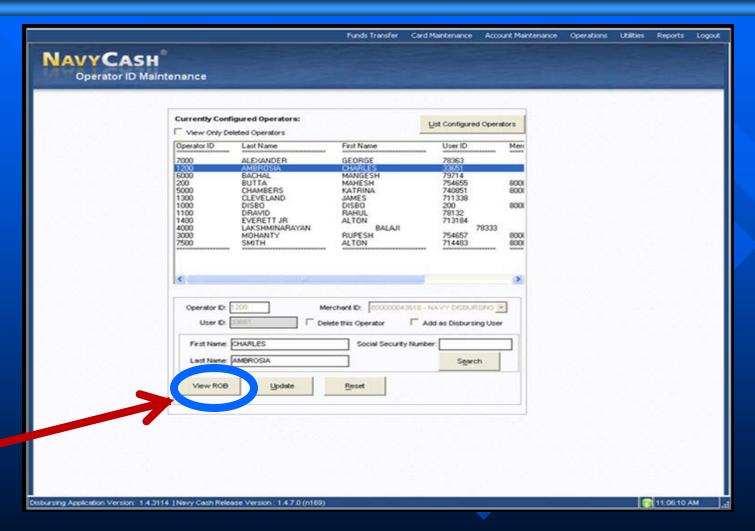


- Under Operations Menu
 - Select Operator ID Maintenance
 - Click the "List Configured Operators" button to display all operators
 - Select the correct name in the list of configured operators
 - If the operator has not signed Rules of Behavior, the "Sign ROB" button is displayed
 - » Note: The Disbursing Officer must contact operator to sign ROB
 - If the operator has signed Rules of Behavior, the "View ROB" button is displayed











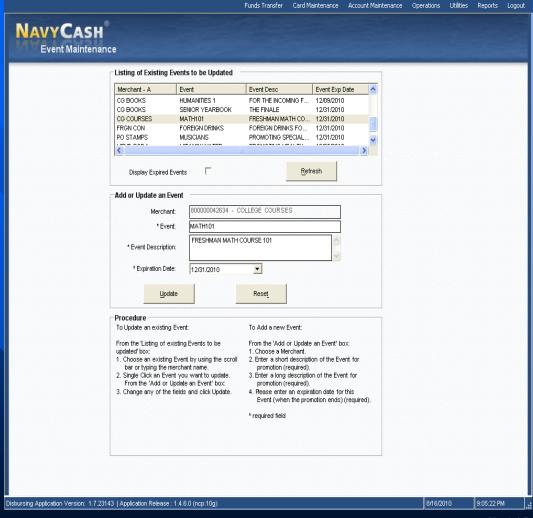
Event Processing





Event Maintenance

- Enables Disbursing
 Officer to establish and update *Events* for any
 Merchant on the ship
 - Allows merchants to report transactions by event
- To facilitate bulk refunds





Event Processing (cont.)

- Allows a merchant to make a collection for specific events, report transactions by event, and make bulk refunds
- DO sets up event name and event description and create an event code
- Event Codes
 - allows reporting of sales transaction by event
 - allows DO to perform bulk refund if event is canceled
 - Are not reusable... each event code must be unique
 - Up to 10 event codes can be programmed in each POS





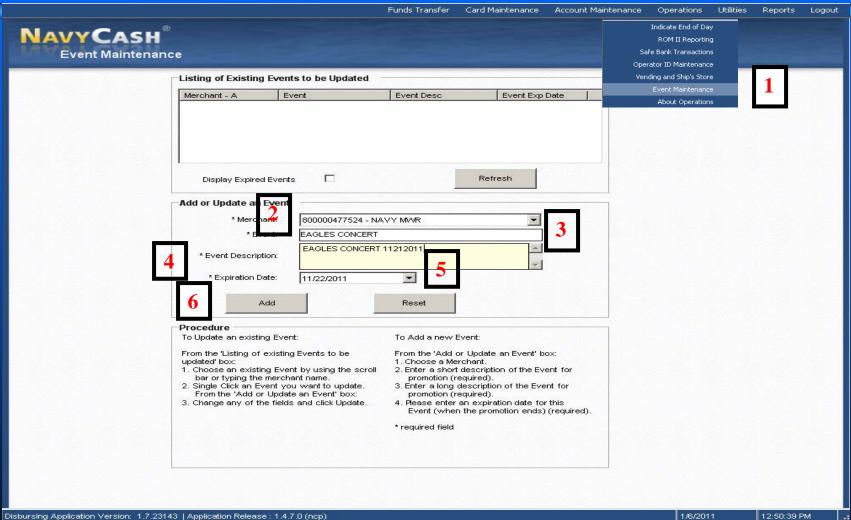
Creating an Event

- Step 1: On Disbursing Application, Select "Event Maintenance"
- Step 2: Choose a Merchant from drop down menu
- Step 3: Enter a unique Event description
 - Shore description of the event, 20 Characters
- Step 4: Enter a long description of the event
- Step 5 : Default Expiration date is 30 days from current date
- Step 6: Click "Add"





Creating an Event (cont.)



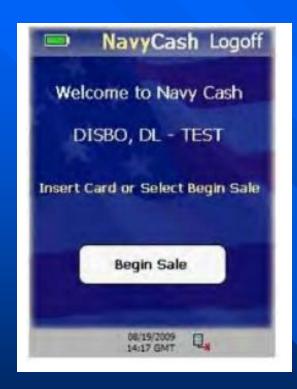


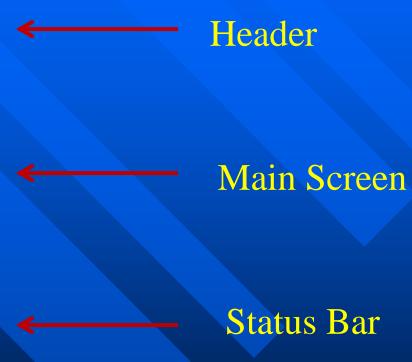
iPA 280 Programming





POS Screen Layout







Status Bar Indicators



POS is Offline



SD Card is missing



There are messages in the Internal queue



There are messages in the SD Card queue





Programming an IPA 280

- Access the Admin Menu
 - Allows a user that knows the admin password to view and configure device settings
 - The following options are available:
 - » Change Password
 - » Terminal ID
 - » Diagnostic
 - » State
 - » IP Address





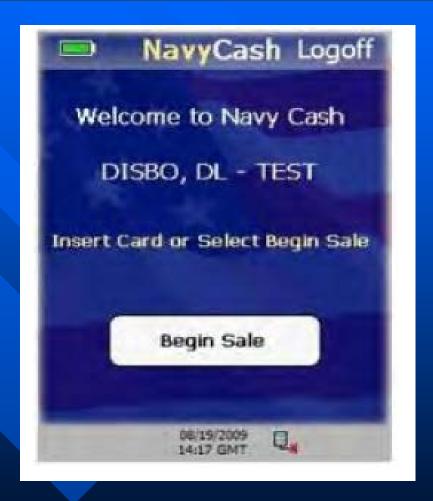
Admin Menu Screen





Proxy Mode vs Normal Mode









Proxy Mode

- POS is connected to a Navy Cash Workstation in Disbursing Office
- The Navy Cash Proxy application handles communication between POS and Navy Cash Server
- POS must be online to send and receive messages to and from the Disbursing Application





Normal Mode

- Normal Mode (Online)
 - POS is connected to the ship's LAN via
 Ethernet connection to communicate with the Navy Cash Server
- Normal Mode (Offline)
 - POS is not connected to a designated LAN drop (i.e. MWR, money changers, foreign vendors)
 - Powered by battery
 - POS must be connected to LAN:
 - » To download transactions
 - » To log on/off the POS





Normal Mode Set-up





Normal Mode

- Power on the POS
- Connect POS to Navy Cash Network drop
- Once communication with the Navy Cash Server is established (offline indicator disappears), access the Admin Menu
- From Admin Menu, touch "State"
- From Device State Screen, select "Normal Mode"

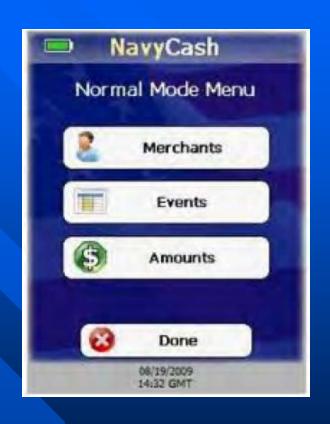




Normal Mode Menu

Normal Mode

- DO can configure Merchants,
 Events, Amounts
- At least one Merchant should be configured on the POS
 - » If no merchant is configured, "Error initializing device state, no configured merchant" is displayed



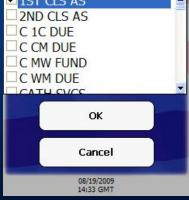




Merchants

- To configure Merchant:
 - Step 1: Touch Merchant from Normal Mode Screen
 - Step 2: Select one or more Merchants from the list of current Merchants
 - Step 3: Touch OK button to add the new Merchant(s)
 - Note: You can add up to ten (10) Merchants on the POS







Events

To configure Events:

- Step 1: Select a Merchant and touch ok
- Step 2: After Merchant is set, select *Events*
 - » Events are created in the Disbursing Application
- Step 3: Events list is displayed for the selected Merchant
- Step 4: Select the Event(s)
 - » Up to 10 Events
- Step 5: Touch Add button
- Step 6: Touch Done button











Amount

- To configure Amounts:
 - Step 1: After the Merchant and Events are configured, Touch Amounts on Normal Mode Menu
 - Step 2: Touch keypad button
 - Step 3: Enter the Amount
 - Step 4: Touch OK

Note: The POS can be configured with up to ten(10) pre-defined amounts for each Event.







POS Custody

- Disbursing has the responsibility of verifying that all IPA 280s (POS) are correctly programmed
- Disbursing maintains a locally prepared iPA 280 (POS) custody log







POS User Log Off

If POS is Online:

- Step 1: Provided there are no messages in the queue,
 touch the <u>Logoff</u> option on the header bar
- Step 2: Touch the "Yes" button when prompted to *Logoff*

If POS is Offline:

- Step 1: Connect POS to a LAN drop
- Step 2: Power on the POS
- Step 3: Wait until the Offline Indicator disappear
- Step 4: Wait until the ¹⁰ and ¹⁰ Message Indicators disappear
- Step 5: Continue with the Online steps above





Short-Term Outage

- If connectivity to the server is expected to be a problem, an operator should remain logged on to the POS at the end of the day
 - This will allow operator to conduct business the next day
 - A POS in normal mode operating offline can store up to 10,000 messages in the internal and SD Card message queues





Merchant Operations





Daily Business

- Normal Mode
 - Step 1: Connect POS to a LAN drop
 - Step 2: Power on the POS
 - Step 3: Key in Operator ID when prompted
 - Step 4: POS can now be used Online or Offline
 - Note: When operating POS Offline, ensure battery is fully charged before disconnecting POS from the LAN





End of Day Procedures

- All operators must log-off the system
- If POS is offline:
 - Plug POS into any operating Navy Cash POS connection point or download box (Disbursing Office, General Mess, Private Mess, MWR, Post Office)
 - When POS is connected to the server, the transaction will download automatically





Merchant Operations Illustrated





NAVY MWR

- Settles daily to the open-loop account
 - Has option to settle through bank daily or weekly
- MWR Officer must complete a FS Form 2888
- MWR Card Maximum Chip Load and Debit Limit
 - Smaller Ships = \$10,000
 - CVN, LHD, LHA = \$50,000
- MWR Card Standard ACH Transfer Limit
 - -\$5,000





NAVY MWR (cont.)

Daily Business

- MWR Officer or designated assistant signs out POS from the Disbursing Office
- DO sets up POS for Navy MWR, including Events and/or Amounts
- MWR conducts business in Normal Mode
- Large Ships
 - » MWR conducts business Online or Offline
- Small Ships
 - » MWR conducts business offline





NAVY MWR (cont.)

- End of business day, MWR Officer:
 - Downloads POS transactions to the Navy Cash
 Server
 - » POS transactions can be downloaded at any Navy Cash LAN drop
 - Logs off the Navy Cash System
 - Obtains and reviews a copy of the daily Navy Cash
 Merchant Sales Summary Report for accuracy
 - Compares Report Total with Sales Receipts (e.g. Record Log) and Refund Log





NAVY MWR (cont.)

- End of business day, MWR Officer:
 - Obtains a copy of the MWR Daily Transaction Report for reconciliation and management purposes
 - Validates that the total sales less refunds for the day equals the total reported on the Daily Transaction Report
 - » Any difference must be investigated and resolved
 - Reviews the Monthly Transaction Detail Report
 - Reviews the Merchant Settlement Report





Transient Merchants Foreign Vendors and Concessionaires

- DO sets up POS with a appropriate Transient Merchant and issues an Operator ID (Generic USER Accounts, i.e. USER ONE, USER TWO, etc)
- DO issues POS using a locally generated log
- DO is responsible for training vendors on how to conduct Sales using the portable POS device
- DO ensures POS battery is fully charged. For extended periods, additional batteries may be provided





Transient Merchants

Vendors and Foreign Concessionaires — cont.

- End of business day/port visit:
 - DO downloads transactions into Navy Cash Server
 - Vendor logs off from the POS
 - DO prints Merchant Sales Summary Report and compares it with the Vendor Log
 - If total amount matches, DO pays the vendors
 - Differences must be resolved prior to payment
 - » Generate Merchant Transaction Report and compare it with Vendor Log
 - » Keep the Reports and Logs for 12 months





Post Office

- There are three (3) Post Office Merchants
 - Stamps, Money Orders, and Metered Mail
- Currently, only PO Metered Mail merchant is being used
 - Stamps and Money Orders are no longer sold in the post office
- Stamps are sold in the Ship's Store IAW NAVSUP P487
- Refunds are processed through USPS only, using PS Form 3533
 - Post Office is the only merchant onboard that does not process refunds through Navy Cash





Post Office (cont.)

- End of business day, the Postal Officer or designated assistant:
 - Get a printout of Merchant Sales Summary Report from Disbursing Office
 - Totals of the following reports must match:
 - » Daily/Weekly Postage Meter Report
 - » Merchant Sales Summary report
 - Differences must be investigated, resolved, and corrected before reports are submitted to the servicing Postal Financial Officer
 - Reports are kept on file for four years





Questions







DISBURSING UNIT 4 REVIEW

- 1. Name two LOA Merchants?
- 2. By default, how often are Private Merchant accounts settled?
- 3. How long are FS-2888's retained onboard the ship?
- 4. What is the closed-loop account limit for a large deck MWR Merchant?
- 5. How often should you review and update your list of configured users with operator IDs?
- 6. What is the maximum number of events you can program on a POS device?



