

# Intra-governmental Transactions Working Group (ITWG)

June 11, 2024

# Today's Agenda

- Tentative ITWG Schedule
- Program Updates
- Policy & Guidance Updates
- 2024 Mid-Year Powerful User Recertification
- Office Hours
- May Survey Results
- Survey Questions
- Open Agency Discussion



### Tentative ITWG Schedule

- ✓ April 9 Program Updates, Veterans Affairs (VA) Speaking Invitation, Office Hours, Open Agency Discussion
- ✓ May 14 Program Updates, GSA Topics, Patch Release 7.0.1, 2024 Mid-Year Powerful User Recert, Cancelled Order Lines/Schedules Issue, Survey Questions, Office Hours, Open Agency Discussion
- ☐ June 11 Program Updates, Policy & Guidance Updates, 2024 Mid-Year Powerful User Recert, Office Hours, May Survey Results, Survey Questions, Open Agency Discussion

Planned Dates: July 9, Aug 13, Sept 10 Future Topics:

Post-mandate enhancements



2:00 -3:30 pm ET



### Program Updates

- Q3 FY24 Implementation Plans are due to Treasury by June 28<sup>th</sup>
  - These submissions will be reflected on your Q3 Scorecard
  - Please use newly revised Attachment A Template for Q3 FY24 submissions
    - https://www.fiscal.treasury.gov/g-invoice/training.html
  - Reminder: Please ensure that the correct Agency G-Invoicing POCs are captured on your quarterly Attachment A submissions
- Patch Release 7.0.1
  - Will deliver the following: Enforcement of the 120-day CAIA lifecycle rules in G-Invoicing, G-Invoicing/CAIA Role Synchronization, Ongoing Application Optimization/Performance Tuning & Defect Remediations
  - R7.0.1 deployment planned for June 20th (Production) and June 28th (QA-C)



### Program Updates Continued

- G-Invoicing Webpage updates
  - Training videos/materials updated in May/June
    - https://www.fiscal.treasury.gov/g-invoice/training.html
    - New additions include:
      - G-Invoicing Office Hours Performance Adjustments (May 21, 2024)
    - Newly revised/updated training videos/materials include:
      - 1) Welcome to G-Invoicing (June 2024)
      - 2) G-Invoicing GT&C Navigation (June 2024)
      - 3) G-Invoicing GT&C Brokering (June 2024)
      - 4) G-Invoicing Order Navigation (June 2024)
      - 5) G-Invoicing Order Brokering (June 2024)
      - 6) G-Invoicing Managing Users and Organizational Groups (June 2024)
      - 7) G-Invoicing Organizational Group Administration Tasks (June 2024)
      - 8) G-Invoicing Organizational Groups Business Rules (June 2024)
      - 9) G-Invoicing Notifications (June 2024)
      - 10) G-Invoicing GT&C Workflow (June 2024)



- 11) G-Invoicing Reporting (June 2024)
- 12) G-Invoicing Integration (June 2024)
- 13) G-Invoicing Performance Introduction (June 2024)
- 14) G-Invoicing Performance -Delivered/Performed (June 2024)
- 15) G-Invoicing Performance Advance Performance (June 2024)



### Program Updates Continued

#### G-Invoicing Webpage updates

- Enrolling in G-Invoicing Page
  - Three newly revised G-Invoicing forms published:
    - G-Invoicing Agency Enrollment Form (Revised 03/14/2024)
    - G-Invoicing Agency Account Change Form (Revised 05/06/2024)
    - G-Invoicing SailPoint AppApprover Form (Revised 05/14/2024)
    - https://www.fiscal.treasury.gov/g-invoice/enrolling-in-g-invoicing.html



- Getting Started Page
  - Newly revised IPAC Agency Approver Form published (Revised 05/14/2024)
    - https://www.fiscal.treasury.gov/ipac/getting-started.html
- Frequently Asked Questions Page
  - Why can't I create IPAC reports going back more than 18 months?" Question
    - Added new guidance and published a copy of the IPAC Archive Request Form
    - https://www.fiscal.treasury.gov/ipac/faqs.html





# Policy & Guidance Updates

Policy / Guidance Document	Purpose	Last Updated	Next Update	Located
TFM Chapter 4700, Appendix 8 (Updated Annually)	Main Policy Document governing how IGT Buy/Sell activity shall be conducted	November 2023	November 2024	https://tfx.treasury.gov/tfm- classic/volume1/part2/chapter- 4700-federal-entity-reporting- requirements-financial-report
G-Invoicing Program Guide	Guide for Basic Accounting and Reporting for the proper treatment of IGT Buy/Sell transactions processed through G-Invoicing	August 2022	NLT 9/30/2024	https://www.fiscal.treasury.gov/us sgl/resources-g-invoicing-program- guide.html
G-Invoicing System Integration Guide	Details how FPAs may utilize automated data exchanges to communicate IGT Buy/Sell activities to/from G-Invoicing	May 2023	TBD	https://www.fiscal.treasury.gov/fil es/g-invoice/g-invoicing-system- integration-guide.pdf
G-Invoicing Rules of Engagement	Outlines protocols for Trading Partner interaction in support of transitioning IGT Buy/Sell business processes to G-Invoicing	July 2023	TBD	https://www.fiscal.treasury.gov/files/g-invoice/g-invoicing-rules-of-engagement.pdf
Federal Intra-governmental Data Standards (FIDS)	Defines the data attributes and the system mapping & validation rules for the new IGT Buy/Sell data standard which is implemented through G-Invoicing	March 2024	TBD	https://fiscal.treasury.gov/g- invoice/resources.html#standards



### 2024 Mid-Year Powerful User Recertification

- The "Mid-Year Powerful User" recertification effort will target Fiscal Accounting application users
  with elevated access or privileges. The recertification data will be pulled on 06/24/2024.
- The recertification window will run from 07/16/2024 to 08/16/2024.
- For G-Invoicing this includes two primary population of users

Powerful User Type	Recertifying Official
G-Invoicing Application Roles: Primary Master Admins (PMA), Master Admin (MA), User Admins, Org Admins, GT&C Workflow Configuration Manager, GT&C Workflow Review, TAS Reconciler	The "User Administrator" listed in the G-Invoicing User Profile.  Note: Recertification officials have access to G-Invoicing.
SailPoint IIQ Roles Agency "AppApprovers"	The user's "Manager" listed in the SailPoint IIQ Profile.  Note: Recertification officials may not have access to G-Invoicing.

- The Recertifying Official is required to recertify all assigned user's powerful access and verify their Role/Group assignments are appropriate in accordance with the principle of least privilege access
- Notifications and Instructions for recertifying officials will be sent by the Treasury Support Center.



### Preparing for Powerful User Recertification

#### G-Invoicing

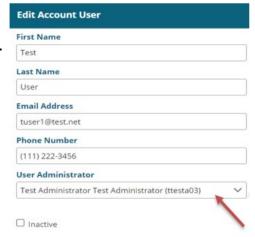
- Review the assigned "User Administrator" for users with Powerful Users Roles for accuracy.
- If the "User Administrator" is inactive, the user's access will not be able to be recertified.

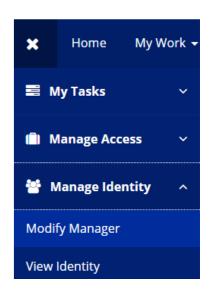
#### SailPoint

- All Users must have a "Manager" established in their SailPoint profile.
- Each agency "Application Approver" should login to SailPoint and verify their "Manager" is accurate.

# Preparation steps should be completed prior to 06/24/2024 Changes made AFTER 06/24/2024:

- G-Invoicing "User Administrator: reports will be executed daily to identify updates to the G-Invoicing "User Admin" and an email will be sent informing the new "User Admin" notifying them they have users to recertify.
- SailPoint "Manager": MUST be reported to the Treasury Support Center.







### Powerful User Recertification Resources

- Please see the IPAC "Must See Message" and GINV "News and Information" for the Recertification Schedule to be posted soon.
- Drop-in sessions will be scheduled the week of the 07/29/2024 and 08/05/2024.



### **Upcoming Office Hours**

• G-Invoicing Program conducts virtual Office Hours sessions twice monthly where we host targeted discussions

as well as "open-mic" styled discussions.

- Future Topics Include:
  - Round Table Discussion: Performance Adjustments (May 21st)
  - Round Table Discussion: Backdating G-Invoicing Transactions (June 4<sup>th</sup>)
  - Round Table Discussion: Entering In-Flight Orders into G-Invoicing (June 18th)
  - Trading Partner Spotlight: National Archives and Records Administration (NARA) (July 9<sup>th</sup>)
  - Round Table Discussion: Common Operational Support Issues (July 23<sup>rd</sup>)
  - Trading Partner Spotlight: Providing agencies a platform to discuss their G-Invoicing implementation approach with trading partners
- Register for Office Hours here: <a href="https://fiscal.treasury.gov/training/g-invoicing-office-hours.html">https://fiscal.treasury.gov/training/g-invoicing-office-hours.html</a>





### May Survey Results

- 1. Has your agency experienced any integration challenges resulting from the Cancelled Order Line/Schedule issue described on Slide 5 (Y/N)?
  - Received feedback from five agencies indicating Yes for Question #1
- 2. If you responded with Yes on Question 1, how large of an issue this is for your agency currently (major, moderate or minor)?
  - Majority of responses received noted Minor or Moderate concerns with only one agency indicating Major issues
- 3. If you provided a response for Question 2, please explain some of the challenges your agency has experienced in dealing with those integration challenges.
  - Challenges noted: delays in obligating Orders, duplicate efforts requiring UI usage vs. ERP, ERP out of sync situations, unnecessary deobligations/adjustments to correct data



### May Survey Results Continued

- 4. Does your agency have any issues/concerns with the proposed solutions outlined on Slide 5 (Y/N)?
  - Half of the responses received (3) noted concerns with our proposed solutions
- 5. If you responded with Yes on Question 4, please explain your issues/concerns.
  - Two agencies noted concerns on the inability to edit data on cancelled Order Line/Schedule
    - Admin corrections are often necessary to fix validation issues if items are missing
  - The other agency noted an overarching timing concern with implementing the proposed solutions in G-Invoicing if their ERP needed to make changes as well and how those proposed solutions would be implemented (i.e., feature flags)



## **Survey Questions**

- 1. We are looking to continue partnering with agencies/organizations on presentation topics to provide more of a working group setting for future ITWG meetings. Would your agency/organization be willing to volunteer to speak/present a topic at an upcoming ITWG (Y/N)?
- 2. If you responded with Yes for Question 1, please provide the topic(s) your agency/organization would like to lead at a future ITWG.
- 3. Which agency/organization business line(s) are you most interested in hearing about at an upcoming ITWG? Please provide the specific agency/organization component.



### Survey Questions Continued

- 4. We're considering expanding the scope of our ITWG discussions to include non-G-Invoicing topics such as FASAB Guidance updates, USSGL changes, General Fund (Fatal Edits in GTAS), Custodial Activities IGT differences, etc. Would your agency/organization be in favor of including this type of content (Y/N)?
- If you responded with Yes for Question 4, please provide a list of the non-G-Invoicing topics your agency/organization would be most interested in hearing more about at an upcoming ITWG.

\*Link to Survey Questions: <a href="https://www.surveymonkey.com/r/LNSGYMX">https://www.surveymonkey.com/r/LNSGYMX</a>

Please submit feedback by COB Friday, June 21st



### Open Agency Discussion





## G-Invoicing Program Contacts

#### For IGT Program Management and Agency Outreach Support

Andy Morris
Manager, Intragovernmental Transaction & Reconciliation Branch (ITRB)
Bureau of the Fiscal Service – Fiscal Accounting
Andrew.R.Morris@fiscal.treasury.gov

Jeff Board
G-Invoicing Product Owner, ITRB
Bureau of the Fiscal Service – Fiscal Accounting
Jeffrey.Board@fiscal.treasury.gov

Keith Jarboe IGT Agency Outreach, Engagement & Onboarding Bureau of the Fiscal Service – Fiscal Accounting Keith.Jarboe@fiscal.treasury.gov

#### **Intra-governmental Transactions Working Group Information**

IGT@fiscal.treasury.gov https://www.fiscal.treasury.gov/g-invoice/

#### **Treasury Support Center**

Glnvoicing@stls.frb.org 1-877-440-9476





### Appendix

- What's Next (Slide 19)
- IPAC Transaction Sub-Category Timeline (Slide 20)
- Historical G-Invoicing Roadmap (Slide 21)
- Post-Mandate Enhancement Timeline (Slide 22)
- Connecting With Your Trading Partners (Slide 23)
- Knowledge and Training Offerings (Slides 24 25)
- Treasury Support Center (Slide 26)
- Commonly Referenced Resources (Slide 27)



### What's Next

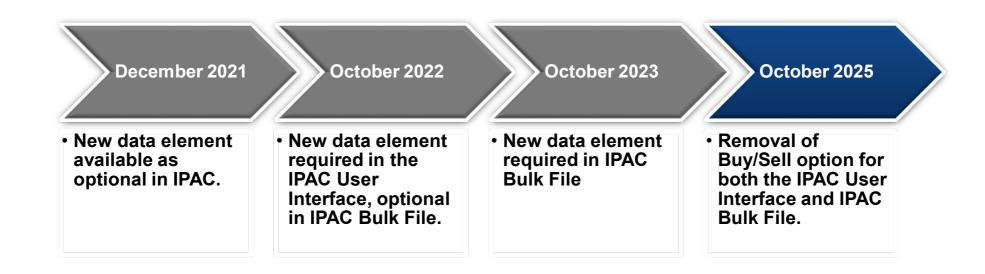
- Ongoing Application Optimization
  - Continuous effort to refine our code to ensure application performance is optimal for agencies
- Cyber Security Improvements
- Cloud Migration
  - Transitioning from On-Premises Infrastructure to Cloud Infrastructure
- Other Security Enhancements
- Defect Remediations
- Minor (Non-ERP Impacting) Feature Work





## IPAC Transaction Sub-Category Timeline

- FY24 TFM Chapter 4700 publication provided updates to the IPAC Timeline
  - The new IPAC Transaction Sub-Category data element became required for the Bulk File in October 2023 (Fiscal Year 2024)
  - Delayed the removal of Buy/Sell option for both the IPAC User Interface and IPAC Bulk File until October 2025 (Fiscal Year 2026)





### Historical G-Invoicing Roadmap



All timelines are tentative and based on known requirements as of November 2023 "X" denotes targeted quarter for deployment (development done).

Additional releases will be added as planning occurs for future Program Increments. The following link can be used to reference the <u>Services Quick Reference Guide</u> for additional information regarding the versions of Application Program Interface (API), XML, specifications, Federal Intragovernmental Data Standards (FIDS) and System Mapping & Validation Rules (SM&VR) supported by each release.

R5.0 (02/16/2023) – Post-mandate functionality for 7600EZ capabilities, Order Upload and advanced Pre-Paid Performance Quantity (PPQ) for IFO, and Feature Management and Feature reports. Enhancements to the User Interface include improved date and time handling and Product Service Code (PSC - Item Code) validation.

**R5.1 (05/18/2023)** – Limit non-printable characters on Orders and Performance to support Vendor integration, Constructive Order Acceptance available through new JSON APIs for Orders and Performance, and 7600EZ copy invoice functionality

**R5.1.1 (06/22/2023)** – Multiple application defects were remediated and additional security enhancements for data-at-rest.

**R5.2 (07/27/2023)** – Enhanced Order Modification, Order Modification Revert and Performance while Order in Modification, and Product Service Code (Item Code) Validation.

**R6.0 (09/14/2023)** – Multi-Factor Login Enforcement; Common Approach to Identity Assurance (CAIA)

**R6.0.1 (10/19/2023)** – Defect remediation; APIs (non-printable characters & SFO mod), Print for rejected Orders, and Incorrect Notifications. Application performance and stability enhancements.

**R7.0 (Target CYQ1 2024)** – Bi-directional Order Modification, DLA 7600EZ GT&C, User Interface enhancements for 508 compliance and user experience, application stability and performance improvements and other post-mandate features – to be prioritized.



### Post-Mandate Enhancement Timeline

The following enhancements are high priority following the mandate based on Agency requests.

These enhancements will also require further ERP integration changes:

Enhancement	G-Invoicing Development Completed	Available in Production	Release Number	Agency Implementation Date, if Required
In-Flight Order Upload Tool for the User Interface	Q1 FY2023	2/16/2023	5.0	N/A
* 7600EZ (Low Dollar Purchases)	Q1 FY2023	2/16/2023	5.0	Q1 FY2024
* Constructive Order Acceptance (GSA Rent)	Q2 FY2023	5/18/2023	5.1	Q1 FY2025
* Performance During an Order Modification	Q3 FY2023	7/27/2023	5.2	TBD
* Order Revert	Q3 FY2023	7/27/2023	5.2	TBD
Treasury Single Sign-On (SSO) Migration to CAIA	Q3 FY2023	9/14/2023	6.0	9/14/2023
* Bi-directional Order Modification	Q1 FY2024	3/16/2024	7.0	TBD
* Performance Amount Enhancement	TBD	TBD	TBD	TBD

<sup>\*</sup> Both Trading Partners must enable Feature Flags to use this Functionality.

Note: Fiscal Service will continue to collaborate with ERP Vendors in support of their development timelines.



## Connecting With Your Trading Partners

Staying up to date on your Partners' progress is key to your own success in transitioning your IGT Buy/Sell activity to G-Invoicing. Fiscal Service provides several utilities to facilitate effective communication with your Partners to gain an understanding of their implementation approach and timeline.

#### Intra-governmental Transactions Working Group (ITWG)

 A monthly venue for FPAs to review, discuss and provide feedback on the requirements and functional/technical design of the G-Invoicing solution, and related IGT Policy. Learn more here: <a href="https://www.fiscal.treasury.gov/g-invoice/">https://www.fiscal.treasury.gov/g-invoice/</a>

#### **G-Invoicing Office Hours**

Bi-monthly sessions allow FPAs to engage with Treasury and their Trading Partners on a variety of G-Invoicing and IGT Buy/Sell topics. Agency-specific Office Hours allow FPAs to learn about specific implementation approaches being conducted by key Buy/Sell Partners. Register for office hours here: <a href="https://fiscal.treasury.gov/g-invoice/training.html">https://fiscal.treasury.gov/g-invoice/training.html</a>

#### Training Webinars - Focus Groups - User-Centered Design - Self-Guided Learning

• To learn more about these options available to Trading Partners, and to receive direct engagement with our Agency Implementation Team, contact us at <a href="IGT@fiscal.treasury.gov">IGT@fiscal.treasury.gov</a> Or visit our website: <a href="https://www.fiscal.treasury.gov/g-invoice/">https://www.fiscal.treasury.gov/g-invoice/</a>

#### **Agency Implementation Plans and Points of Contact**

 USDA's Connect.gov page contains data related to Agency's Implementation Status including Implementation Plans for CFO Act Reporting Entities who receive IGT Scorecards.
 https://community.connect.gov/display/CrossAgencyExternal/Bureau+of+the+Fiscal+Service+G-Invoicing



# Knowledge and Training Offerings



#### **G-Invoicing Learning Opportunities**

- Our Agency Implementation Team hosts a variety of training options.
- Our program conducts virtual Office Hours sessions twice monthly where we host targeted sessions focused on key topics, as well as "open-mic" styled discussions.
- Independent learning materials including videos, reference guides, and presentations are available through the G-Invoicing website: https://www.fiscal.treasury.gov/g-invoice/
- Register for training, Office Hours, webinars, and access our independent training videos here: <a href="https://www.fiscal.treasury.gov/g-invoice/training.html">https://www.fiscal.treasury.gov/g-invoice/training.html</a>
- Don't see what you need? Ask your Agency Implementation Team Representative or contact the G-Invoicing Program Team by emailing: <a href="IGT@fiscal.treasury.gov">IGT@fiscal.treasury.gov</a>



### You're Not Alone – We're Here To Help

#### **Agency Implementation Team (AIT)**

- Education
  - Business Process Walkthroughs
  - Application Demos
  - User Training
- Account Establishment
- Enrollment Assistance
- Production Support
- Assistance with Agency-Led Implementation Team
- Contact Email: <u>STLS.Treasury.Ginv.AIT@stls.frb.org</u>

### Engagement | Outreach | Support





### Treasury Support Center (TSC)

- The Treasury Support Center can manage and escalate all G-Invoicing requests/issues to the appropriate support teams including the following:
  - Enrolling in G-Invoicing
  - Access Questions
- ' '9

G-Invoicing application errors & issues

G-Invoicing features & functionality

- Resetting your Password
- Due to the large volume of agency requests/issues received through various email boxes and contacts, we are encouraging all G-Invoicing issues/requests to be escalated through the Treasury Support Center via email <u>GInvoicing@stls.frb.org</u> or via phone 1-877-440-9476.
  - This process will ensure all requests/issues are routed to the appropriate support staff and reviewed in a timely manner. If the
    request/issue is of high urgency, please call the Treasury Support Center and request an immediate escalation.
  - The Treasury Support Contact information can be found on the Fiscal Service website: <a href="https://www.fiscal.treasury.gov/g-invoice/contact.html">https://www.fiscal.treasury.gov/g-invoice/contact.html</a>





# Commonly Referenced Resources

Resource Name	Purpose	Located?	
G-Invoicing User Guide	General purpose resource for G-Invoicing resource. Includes detailed walk-throughs for using various application features	Within G-Invoicing under the "Help Menu"	
G-Invoicing Administrator Guide	Resource for G-Invoicing users with administrator roles. Includes detailed walk-throughs for administrator only features	Within G-Invoicing under the "Help Menu"	
G-Invoicing Self Paced Learning Videos	Recorded demonstrations and walk-throughs for G-Invoicing features	In the Training section of the Fiscal Service G-Invoicing page.  G-Invoicing: Training (treasury.gov)	
G-Invoicing Instructor Led Webinars	Instructor led webinars held weekly the focuses on brokering documents in G-Invoicing and will include advanced features post R5.0	Bureau of the Fiscal Service - Training (treasury.gov)	
Treasury Support Center	Help Desk to assist with G-Invoicing issues	GInvoicing@stls.frb.org 1-877-440-9476 Available Monday through Friday, 7:00am through 8:00pm (Eastern)	

