G-Invoicing
API Changes for BizApps and Feature Management
(Planned Future Enhancements)
Version 1.0 – May 25, 2022
Business Application (BizApp)

• BizApp will be a new data element on the GT&C Header Detail tab
  – Definition: A particular product line or type of operation, typically documented on an agreement between two business partners, and used to control attributes of that agreement and/or characterize transactions occurring under that agreement
• Eliminates the need to continually add new indicators to the GT&C
• Allows G-Invoicing to apply conditional logic to govern documents
  – Example conditions for BizApp ‘EZ 10k’
    • Order Originating Partner Indicator (OOPI) must be Servicing
      – Non-negotiable
      – OOPI is already an attribute of GT&C
    • Reject Days = 30
      – Non-negotiable
      – Reject Days is an attribute of BizApp ‘EZ 10k’ (i.e., not stored on each GT&C)
• Allowed values will be limited by Feature Management
  – Example 1: BizApp ‘GSA Fleet Leasing’ is not yet supported
  – Example 2: Agency XYZ is ready to use BizApp ‘EZ 10k’
Feature Management

• G-Invoicing must control how new features are released
  – Not all agencies will be ready to use a new feature at the same time
    o Each ERP vendor releases new features on their own cadence
    o Agencies upgrade software on their own cadence
    o G-Invoicing users will have immediate access to new features
  – G-Invoicing documents all involve two partnering agencies
  – New features are great, but agency readiness must be considered
• Feature Management is a software development tool that will be leveraged to control usage of new features
  1. Treasury will release a new application feature (r4.5) complete
  2. Agencies will declare readiness to use each feature (planned for r4.6)
     o Readiness may be declared at the Group level (release TBD)
  3. G-Invoicing will ensure both partners are ready to use a feature (r4.5) complete
  4. Treasury may require that all agencies must use a feature (r4.5) complete
     o Agencies may be granted an exception (release TBD)
  5. New API endpoint to expose feature data (planned for Winter 22-23 release)
Feature Management Challenges

• Controls may be needed at different organizational levels
  ✓ Government-wide
  ✓ By agency account
  ✓ Requesting side separate from servicing side
  ❏ Controls by Org Group (and descendants) may be needed
    o Allows larger agencies to transition in waves
    o Designed to be added later
    o Half of agency survey responses desire controls at Group level
      - Agencies may be transitioning to new ERP systems one bureau at a time
      - Agencies may be training one bureau/division on new feature at a time

• Winter 22-23 release will support controls at agency account level
  – Plans beyond that have not been determined
Feature Management Examples

• Is your agency ready to support a new feature?
  – Set (yes/no) flags by Feature, by Agency, and by “side” (Buy/Sell Indicator)
  – Table below shows three agencies for the four known 7600EZ Business Applications

<table>
<thead>
<tr>
<th>Agency</th>
<th>Buy/Sell</th>
<th>EZ 10k</th>
<th>EZ Fleet</th>
<th>EZ Supply</th>
<th>EZ Print</th>
</tr>
</thead>
<tbody>
<tr>
<td>ABC</td>
<td>Requesting</td>
<td>Yes</td>
<td>Yes</td>
<td></td>
<td>Yes</td>
</tr>
<tr>
<td>ABC</td>
<td>Servicing</td>
<td>Yes</td>
<td>Yes</td>
<td></td>
<td></td>
</tr>
<tr>
<td>DEF</td>
<td>Requesting</td>
<td>Yes</td>
<td>Yes</td>
<td></td>
<td></td>
</tr>
<tr>
<td>DEF</td>
<td>Servicing</td>
<td>No</td>
<td>Yes</td>
<td></td>
<td></td>
</tr>
<tr>
<td>GHI</td>
<td>Requesting</td>
<td>No</td>
<td></td>
<td></td>
<td>Yes</td>
</tr>
<tr>
<td>GHI</td>
<td>Servicing</td>
<td>Yes</td>
<td></td>
<td></td>
<td>Yes</td>
</tr>
</tbody>
</table>

• Examples:
  1. Servicing Agency ABC wants to send ‘EZ 10k’ invoices to Agency GHI
     – Either partner establishes a GT&C for BizApp = EZ 10k
       ✓ ABC – Servicing flag for EZ 10k is Yes
       ✗ GHI – Requesting flag for EZ 10k is No ➔ Not Allowed
  2. Servicing Agency GHI wants to send ‘EZ Print’ invoices to Agency ABC
     – Either partner establishes a GT&C for BizApp = EZ Print
       ✓ GHI – Servicing flag for EZ Print is Yes
       ✓ ABC – Requesting flag for EZ Print is Yes ➔ Allowed

In the future, agencies could be allowed to manage feature flags by Org Group.
Connecting the Dots

• When and how will Feature Management interact with BizApp?
  – This information is offered from the perspective of the G-Invoicing developer/tester
  – Every BizApp is a Feature, but not every Feature is a BizApp

• Examples:
  1. User attempts to create a GT&C for a specific BizApp (e.g., EZ 10k)
     a. User drafts a GT&C, selecting their trading partner’s Org Group and ALC
     b. BizApp chosen for GT&C (EZ 10k) must follow these rules
        ✓ BizApp ‘EZ 10k’ must be active in the BizApp table
        ✓ BizApp ‘EZ 10k’ must appear in the Feature Registry
        ✓ One of the following conditions must be true for Feature ‘EZ 10k’:
           □ Feature is Centrally Managed government-wide, and neither partner is exempt
           □ Both partners’ Feature Flags are “Yes” at Agency Account level
  2. Agency user or client attempts to Revert an Order Modification
     a. G-Invoicing will check both agencies for readiness
        ✓ One of the following conditions must be true for Feature ‘Order Revert’:
           □ Feature is Centrally Managed government-wide, and neither partner is exempt
           □ Both partners’ Feature Flags are “Yes” at Agency Account level
Feature Management Tables

The following Feature Management data will be deployed with the 4.6 release
Inactive features will not be visible in G-Invoicing.

<table>
<thead>
<tr>
<th>FEATURE_CD</th>
<th>FEATURE_DISPLAY</th>
<th>FEATURE_Desc</th>
<th>ACTIVE_FLG</th>
<th>CENTRALLY_MANAGED_FLG</th>
</tr>
</thead>
<tbody>
<tr>
<td>STANDARD</td>
<td>Standard Order Processing</td>
<td>Agreement used to create standard (BIO/SFO) Orders</td>
<td>Y</td>
<td>Y</td>
</tr>
<tr>
<td>EZ_10K</td>
<td>7600EZ (under 10k)</td>
<td>7600EZ not to exceed $10,000</td>
<td>Y</td>
<td>N</td>
</tr>
<tr>
<td>EZ_FLEET</td>
<td>GSA Fleet Leasing (7600EZ)</td>
<td>7600EZ for GSA Fleet Leasing</td>
<td>N</td>
<td>N</td>
</tr>
<tr>
<td>EZ_SUPPLY</td>
<td>GSA Global Supply (7600EZ)</td>
<td>7600EZ for GSA Global Supply</td>
<td>N</td>
<td>N</td>
</tr>
<tr>
<td>EZ_PRINT</td>
<td>GPO Print/Publishing (7600EZ)</td>
<td>7600EZ for GPO Print/Publishing Services</td>
<td>Y</td>
<td>N</td>
</tr>
<tr>
<td>COA</td>
<td>Constructive Order Acceptance</td>
<td>Constructive Order Acceptance after 'n' days</td>
<td>N</td>
<td>N</td>
</tr>
<tr>
<td>ORDER_UPLOAD</td>
<td>Batch Order Upload</td>
<td>Upload Orders using CSV template</td>
<td>Y</td>
<td>N</td>
</tr>
</tbody>
</table>

Future features include EZ Fleet, COA, Order Revert, Zero-Quantity Refund, etc.

Agencies may choose to place themselves on a “whitelist”, indicating they are ready to use a Feature.

<table>
<thead>
<tr>
<th>FEATURE_CD</th>
<th>ORG_ACCOUNT_ID</th>
<th>(org name)</th>
<th>PARTNER_IND</th>
<th>ACTIVE_FLG</th>
<th>UI_FLG</th>
<th>EFFECTIVE_DT</th>
<th>DEACTIVE_DT</th>
</tr>
</thead>
<tbody>
<tr>
<td>EZ_10k</td>
<td>121616099</td>
<td>Agency Account 1</td>
<td>R</td>
<td>Y</td>
<td>Y</td>
<td>1/11/2022</td>
<td></td>
</tr>
<tr>
<td>EZ_10k</td>
<td>121616099</td>
<td>Agency Account 1</td>
<td>S</td>
<td>Y</td>
<td>Y</td>
<td>1/11/2022</td>
<td></td>
</tr>
<tr>
<td>EZ_10k</td>
<td>508749</td>
<td>Agency Account 2</td>
<td>R</td>
<td>Y</td>
<td>Y</td>
<td>1/11/2022</td>
<td></td>
</tr>
<tr>
<td>EZ_10k</td>
<td>508749</td>
<td>Agency Account 2</td>
<td>S</td>
<td>Y</td>
<td>Y</td>
<td>1/11/2022</td>
<td></td>
</tr>
<tr>
<td>EZ_10k</td>
<td>424941</td>
<td>Agency Account 3</td>
<td>R</td>
<td>N</td>
<td>N</td>
<td>1/11/2022</td>
<td>1/14/2022</td>
</tr>
</tbody>
</table>

In a future release, there will be another table to capture Centrally Managed Exceptions, in “blacklist” fashion.

- See next slide
Centrally Managed Features

• Requirements
  1. There may come a time when Treasury requires that a Feature be used by all agencies
  2. But there may be exceptions (i.e., agency is exempt)
  3. Exceptions need to be managed by Central Administrators
  4. Central Admin can set up Centrally Managed in advance (not MVP)

• Exceptions
  - Blacklist approach to capture exempted agencies
    • Central Admin is only user that can maintain Feature Agency Exceptions
    • ‘No’ flag in Feature Agency Exceptions is an exception for Req or Serv side
    • When Centrally Managed is Yes, look at Feature Agency Exception flags
    • Would allow Centrally Managed setting to go from Yes to No too
Use Cases for Feature Flags

• Agency systems may want to know what Features are supported by which agencies
  – Otherwise, clients should expect some 400 errors when calling our services

• Use cases (from client perspective)
  1. Can we submit an EZ Invoice?
     o Client should have pulled down an open GT&C with an ‘EZ’ BizApp Type
  2. Can we revert an Order modification back to its previous version?
     o Client knows the Feature and the Order Number
  3. Can we push a Zero-Quantity Refund?
     o Client knows the Feature and the Order Number
  4. Can we report Performance while the Order is being modified?
     o Client knows the Feature and the Order Number
  5. Can we create an Order while the GT&C is being modified?
     o Client knows the Feature and the GT&C Number
  6. Can we create a GT&C for BizApp XXX with partner ABC?
     o (This assumes we expose a Push GT&C service)
     o Client would need to know both partners and their respective Org Groups
Options for Pull Feature API

• Several possible endpoints were explored with ERP vendors

  – Periodic requests

    1. Pull of features, showing agencies with flags set to Yes
       o Example: 10 features x 150 agency accounts x Req/Serv = 3,000 flags
    2. Pull of agencies, showing features with flags set to Yes
    3. Pull raw Feature data, including features, agency feature flags, and (eventually) centrally managed exceptions
       o Response includes data from 3-4 tables (depending on upcoming decisions)
       o Interpretation of data gets complicated once we support centrally managed exceptions
       o Data becomes voluminous if we support flags by Org Group (and descendants)
       o This service is possible, but G-Invoicing team recommends we do not support it

  – Real-time requests

    4. Can these two partners (one requesting, one servicing) use this Feature? (Y/N)
    5. What features are supported for these two partners? (List)
    6. What partners can use this feature with this partner? (List)

  – Recommended approach is #1 above
Challenges for Pull Feature API

• What exactly is a “feature”?  
  – Features will be included in an API payload and can be posted on website

• What exactly is an “agency”?  
  – Agency Account is a logical grouping of users, chosen by agency leadership and orchestrated by Master Administrator(s)  
  – Today, Agency Account is only visible in a drop-down list on the GT&C  
  – Agency Account ID and Name will be included in the Pull GT&C payload

• If/when we decide to go down to Group level:  
  – Payload gets more complex for endpoints 1, 2, 3 and 6 on previous slide  
  – Can all ERP vendors handle information down to Org Group level?  
  – How does a client identify Org Groups for the two partners?  
    o Partners can be identified from documents:  
      a) GT&C identifies Agencies, each with a list of possible groups  
      b) Order identifies specific Org Groups  
      c) EZ Invoice identifies specific Org Groups  
    o Create new Pull Org services to give out all agency group names and/or IDs?  
      - Are there security concerns giving out other agencies’ org structures?
Periodic Pull Feature Requests

• Recommend a daily service call to Feature Reference endpoint
  – Features are static (per G-Invoicing release) and agency flags will rarely change
  – Pull API of features, showing agencies that are ready

• Resulting data set can be stored in agency system table(s)
  – Feature Code (e.g., ORDER_REVERT)
  – Feature Description (e.g., Revert an Order modification back to the previous version)
  – Identifiers for each eligible Agency Account – requesting and servicing
  – Agency Account IDs are used to check eligibility of GT&C partners
  – G-Invoicing manages complexities of feature flags and centrally managed exceptions
  – Potential JSON content:
    – features
      - featureCode
      - featureName
      - featureDescription
      - requestingAgencyAccounts
        - agencyaccountID
      - servicingAgencyAccounts
        - agencyaccountID

• Real-time requests will not be supported
The following Business Application data will be deployed with the 4.6 release. Each BizApp points to a Feature so agency can manage their Feature Flags to allow/prevent use of the BizApp.

### BizApp Tables

<table>
<thead>
<tr>
<th>FEATURE_CD</th>
<th>Name</th>
<th>Description</th>
<th>Type</th>
<th>Active Flag</th>
</tr>
</thead>
<tbody>
<tr>
<td>STANDARD</td>
<td>Standard Order Processing</td>
<td>Agreement used to create standard BIO/SFO Orders</td>
<td>STD</td>
<td>Y</td>
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<td>7600EZ (under 10k)</td>
<td>7600EZ not to exceed $10,000</td>
<td>EZ</td>
<td>Y</td>
</tr>
<tr>
<td>EZ_SUPPLY</td>
<td>GSA Global Supply (7600EZ)</td>
<td>7600EZ for GSA Global Supply</td>
<td>EZ</td>
<td>N</td>
</tr>
<tr>
<td>EZ_PRINT</td>
<td>GPO Print/Publishing (7600EZ)</td>
<td>7600EZ for GPO Print/Publishing Services</td>
<td>EZ</td>
<td>Y</td>
</tr>
</tbody>
</table>

### BizApp Condition

<table>
<thead>
<tr>
<th>BizApp ID</th>
<th>Name</th>
<th>Entity</th>
<th>Operator</th>
<th>Value</th>
<th>Display Value</th>
<th>Active Flag</th>
</tr>
</thead>
<tbody>
<tr>
<td>&lt;EZ_10K&gt;</td>
<td>Order Originating Partner Indicator</td>
<td>GTC</td>
<td>= (EQ)</td>
<td>S</td>
<td>Servicing Agency</td>
<td>Y</td>
</tr>
<tr>
<td>&lt;EZ_10K&gt;</td>
<td>Max Buyer Reverse Days</td>
<td>EZ Reject</td>
<td>&lt;= (LTE)</td>
<td>30</td>
<td>30</td>
<td>Y</td>
</tr>
<tr>
<td>&lt;EZ_10K&gt;</td>
<td>Max Amount</td>
<td>EZ Invoice</td>
<td>&lt;= (LTE)</td>
<td>10000</td>
<td>$10,000</td>
<td>Y</td>
</tr>
<tr>
<td>&lt;EZ_PRINT&gt;</td>
<td>Order Originating Partner Indicator</td>
<td>GTC</td>
<td>= (EQ)</td>
<td>S</td>
<td>Servicing Agency</td>
<td>Y</td>
</tr>
<tr>
<td>&lt;EZ_PRINT&gt;</td>
<td>Max Buyer Reverse Days</td>
<td>EZ Reject</td>
<td>&lt;= (LTE)</td>
<td>30</td>
<td>30</td>
<td>Y</td>
</tr>
<tr>
<td>&lt;EZ_PRINT&gt;</td>
<td>Servicing Agency</td>
<td>GTC</td>
<td>= (EQ)</td>
<td>123456</td>
<td>Government Publishing Office</td>
<td>Y</td>
</tr>
</tbody>
</table>

Display Values of BizApp Conditions are shown to the users, while the Values are used in conditional rules.

Entity shows where the conditional rule is applied (e.g., OOPI must be ‘S’ on the GT&C for EZ_10K).
Adding BizApp to Pull GT&C

- Agency systems will need to know what BizApp is assigned to a GT&C
  - Does a particular GT&C support Orders or EZ Invoices?
    - G-Invoicing will accept one and decline the other, depending on **BizApp Type**
    - BizApp Conditions play a supporting role in validations (see next slide)
- With the 4.6 release, the new Pull GT&C API version will return a JSON payload, including the BizApp
  - BizApp Feature Code (e.g., STANDARD, EZ_10K)
  - BizApp Type
    - ‘STD’ type supports Orders and Performance
    - ‘EZ’ type allows EZ Invoice, Reverse, Accept and Reject
  
  *Note: Values for BizApp Feature Code and Type will not change in the reference data and cannot be changed on a GT&C once an Order or Invoice has been created*
  - Agency Account will be added to the GT&C payload to relate agencies to their Feature Flag settings
    - Agency Account ID and Name
  
  *Note: Previously, the Agency Account ID has not been shared with agencies and the Agency Account Name only appears on the GT&C Details page in the UI*
Additional BizApp Information

- Additional BizApp info will be made available to agency systems
  - Feature Code (relates the BizApp on the GT&C to additional BizApp info)
  - Name (e.g., Standard Order Processing)
  - Description (e.g., Agreement used to create standard BIO/SFO Orders)
  - Conditions (Name, Operator, Value, Entity and Display Value), for example:
    
    | Name                                | Entity     | Operator | Value | Display Value |
    |-------------------------------------|------------|----------|-------|---------------|
    | Order Originating Partner Indicator | GTC        | = (EQ)   | S     | Servicing Agency |
    | Max Buyer Reverse Days              | EZ Reject  | <= (LTE) | 30    | 30            |
    | Max Amount                          | EZ Invoice | <= (LTE) | 10000 | $10,000       |
    
    - e.g., Max Amount on EZ Invoice must be less than or equal to $10,000
    - As of the 4.6 release, BizApp Conditions may be viewed by clicking on an informational icon on the Header/Detail tab of the GT&C Details page

Header Detail

![Header Detail Screenshot]
Periodic Pull BizApp Requests

• New Pull APIs for BizApps and Conditions
  – BizApp reference data will be made available via API through a new resource for periodic pulling
    o Possible JSON content
      – bizApps
        » bizAppFeatureCode
        » bizAppName
        » bizAppType
        » bizAppDescription
        » bizAppConditions
          - conditionName
          - conditionEntity
          - conditionOperator
          - conditionValue
          - conditionDisplayValue
    o Not all BizApps will have Conditions
    o BizApps may be referenced by the bizAppFeatureCode found in the GT&C payload
<table>
<thead>
<tr>
<th>Version</th>
<th>Date</th>
<th>Release</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>v1.0</td>
<td>5/25/2022</td>
<td>4.6</td>
<td>First version for publishing to G-Invoicing website</td>
</tr>
</tbody>
</table>