

U.S. Department of the Treasury

KFC Dispatch

Summer 2017

Kansas City Financial Center

CERTIFYING OFFICER (CO) TRAINING: RELEASE 2.0!

Fiscal Service's Payment Management is pleased to announce the latest release of its online training modules for Certifying Officers—CO Training 2.0! CO Training is available 24/7 online for Certifying Officers and anyone involved in making federal payments at <https://www.fiscal.treasury.gov/cotraining>

Release 2.0 offers several new content learning modules on:

- Federal Shared Service Providers
- Internal Controls
- Payment Certification Systems

There are also three new Job Aids available in the Resources section:

- An explanation of "Legal, proper, and correct"
- A reference on Relief from liability
- An overview of the different types of agreements between service providers and agencies

In addition, the Resources section is enhanced with a new Case Study, with a scenario for better understanding of the concepts of liability and relief.

All of this was added to the CO Training fundamentals that were introduced last year in CO Training 1.0: Treasury's history, the certification process, CO responsibilities, and the tools, applications, and assistance available to CO's.

CO training is part of the Fiscal Service performance enhancement strategy for certification credentialing requirements for delegations and designations, and the renewal of delegations and designations, as described in TFM Volume 1, Part 4A, Chapter 3000.

For questions on CO Training, please contact the Payments Call Center at (855) 868-0151, option 2, option 0, or e-mail payments@fiscal.treasury.gov.

ASAP.gov—www.Fiscal.Treasury.gov/ASAP

The Automated Standard Application for Payments (ASAP) helps recipient organizations quickly, accurately and securely receive electronic payments from pre-authorized accounts established by federal agencies. ASAP.gov is where the Department of the Treasury provides this service at no cost to federal agencies and their recipients. ASAP's electronic payment programs are:

Grant—disburses grant payments to grantees.

Debit Card—provides federal agencies a flexible yet secure alternative to cash payments.

1031 / Letter of Credit—reimburse financial agents for services performed for a federal agency.

Fiscal Year 2017 (1st / 2nd Quarter)

The ASAP Help Desk received and resolved **8,456** phone calls

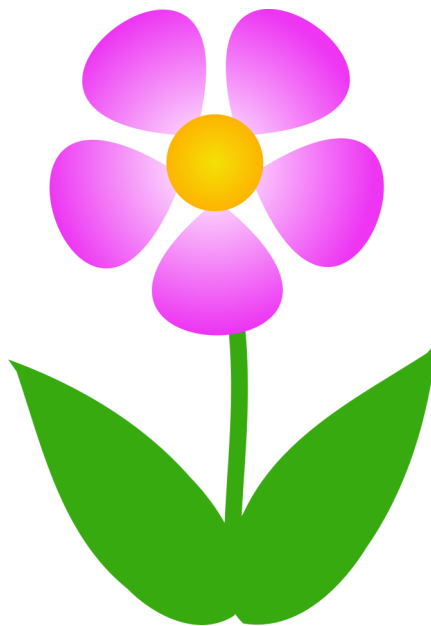
Assisted **910** customers successfully enroll into ASAP.gov

Highlights

- ◆ Our 2017 ASAP.gov user training events are now open for registration and the next webinar is being offered May 10, 2017. These training sessions are offered by our ASAP operations outreach team and are created to address specific needs of federal agencies as well as recipient organizations. For more information and to register for these training sessions, please visit www.Fiscal.Treasury.gov/ASAP
- ◆ On March 18, 2017, ASAP.gov Release 24 was successfully launched into production. Included in this release was a change to Interstate Reciprocal Overpayment Recovery Arrangement (**IRORA**) that allows states utilizing ASAP to differentiate transfers of overpayment collections from transfers for regular reimbursements. ASAP also implemented phase one of its efforts to comply with HSPD-12 requirements, enhancing security and reliability of user identification. This initial phase requires dual factor authentication for all Fiscal Service and Federal Reserve Bank users.
- ◆ The ASAP.gov project called Communications Transport Infrastructure (CTI) continues on course to be implemented no later than June 30, 2017. CTI is an initiative to streamline and improve the resiliency of ASAP communications with its batch filing Federal Agencies. When complete, CTI will enable ASAP to seamlessly fail over all connect direct nodes with minimal manual intervention. To ensure a seamless transition to CTI, the ASAP.gov team will continue to communicate with technical staff of each Batch-Filing Agency. If you have any immediate questions, please email Cara Christianson Riley at cara.christianson.riley@fiscal.treasury.gov or call 816-414-2014.

Highlights– continued

- ◆ Starting March 2018, ASAP.gov will support Same Day ACH (SDA) payments. Currently, only Fed-wire payments can settle the same business day. While this adds extra payment convenience, we are still dedicated to maintaining payment integrity and agency control. As a result, Federal Agencies can disable this functionality at the Agency Location Code / Region level.
- ◆ As a reminder, our ASAP Operations Team provides the Federal Agency Dormant Account Report as a courtesy to Agency Certifying Officer(s) and Point of Contact(s). Your Agency can use this Dormant Account Report as a tool for clearing old accounts that will no longer be used to disburse funds. If you have any questions regarding Dormant Accounts, please email Shawn Lloyd at shawn.lloyd@fiscal.treasury.gov or call 816-414-2226.



Treasury Disbursed Organizations (TDO): New Customers & Notable Projects

Over the past several years, a number of government organizations have engaged with the Bureau of the Fiscal Service to have their payments disbursed through Treasury. The Kansas City Financial Center (KFC), partnering with Payment Management (PM) business lines, the Philadelphia Financial Center (PFC), and other Treasury services, have brought on board several non-Treasury Disbursed Organizations (NTDO), customer agencies to Treasury. Depending on the needs of each agency, transitions can be extensive and complex, with some spanning several years and multiple phases. KFC has managed approximately 40 phased projects to move NTDOs to Treasury disbursing and services since October 2011.

In early 2017, another two new customer agencies moved into payment production at Treasury: the Defense Agencies Initiative (DAI) and the Library of Congress (LOC). DAI made its first successful payments on January 11, 2017, and is the sixth Department of Defense (DoD) agency to come on board as TDO. The transition to TDO for DAI's payments is notable not just in its own right, but also because the transition incorporated several key, Department-wide initiatives for DoD. These Departmental initiatives provide standardized processing, streamlined cash management, and ultimately improve efficiencies and reduce costs to the taxpayer.

The completion of LOC's transition to Treasury disbursing is noteworthy, as well. In addition to the hard work and dedication of the LOC and Treasury teams to complete the project, it is one of a handful of organizations outside of the Executive Branch that, despite having the authority to disburse its own payments, has opted to become TDO. By taking advantage of the Treasury's experience in financial management, economies of scale, and efficiency in payment processing, LOC can stay focused on its primary mission to the people.

These and the many other TDO transition projects represent the great efforts and hard work of countless participants across PM and Fiscal Service, as well as the essential cooperation, trust, and support of our customer agencies' leadership and staff. KFC is proud of the excellent relationships Fiscal Service maintains with its customers as we continue toward improved financial management for the government, for payment recipients, and for the American taxpayer.



Fiscal Service 2017 Payment Outreach - "Future of Payments"

Payment Management will host informational sessions on payment initiatives for federal agencies. There is no charge for these informational sessions. Payment Management will be presenting project overviews and special panel topics for 2017 for the following applications:

[Post Payment System \(PPS\)](#)

- PPS Schedule Update
- Agency Onboarding (to include Update on PIV)

Agency Testing (Agreements/Test data requirements)

[Invoice Processing Platform \(IPP\)](#)

- OMB Mandate for e-Invoicing: 2018 approaches

Vendor Enrollment for Payment Notifications

[Payment Management Policy Updates](#)

- Certification Training

Payment Related Treasury Financial Manual (TFM) Updates

[Automated Standard Application for Payments \(ASAP\)](#)

- Tips for ASAP Users to Further Strengthen their Operational Efficiency
- Tips for ASAP Users to Further Strengthen their Payment Integrity

Tips for ASAP Users to Further Strengthen their Payment Security

[Secure Payment System \(SPS\)](#)

- Originating Agency ID (OAID) selection for Type A payments
- Broadcast Messaging
- PAM Notification Report in SPS

Payment Types for Wire payments

[Payment Automation Manager \(PAM\) / \[Payment Information Repository \\(PIR\\)\]\(#\)](#)

- Data Integrity
- File Format version updates
- Financial Organization Master File (FOMF)

Fiscal Service 2017 Payment Outreach - "Future of Payments"

[International Treasury Services \(ITS.gov\)](#)

- Addition of countries available for international payments

Expansion of agencies using ITS.gov

[Do Not Pay \(DNP\)](#)

- DNP Focus Groups
- DNP Business Process Management Success Stories

DNP Future Outlook (Web service, Data Source updates)

[Government Wide Accounting \(GWA\)](#)

- Now That You're a CARS Reporter
- CARS Enhancements

Fiscal Service 2017 Payment Outreach-"Future of Payments"

Washington, DC

- Tuesday: August 29, 2017
- Wednesday: August 30, 2017
- Thursday, August 31, 2017

Same Day ACH Webinar (includes: PM Policy, SPS, PAM, ASAP)

Wednesday, September 20th at 1:00 pm ET



U.S. Department of the Treasury

Bureau of the Fiscal Service
 Kansas City Financial Center
 Kansas City, Missouri

Mailing Address:

Department of the Treasury
 Bureau of the Fiscal Service
 Kansas City Financial Center
 P.O. Box 12599-0599
 Kansas City, MO 64116-0599

Website Address:

<http://www.fiscal.treasury.gov>

EXECUTIVE OFFICE

Gary M. Beets, Executive Director	(816) 414-2001
Susan Robinson, Deputy Director	(816) 414-2002
General Information	(816) 414-2000
Facsimile Machine	(816) 414-2020

CUSTOMER SERVICE BRANCH (CSB)

Julie Nielsen, Manager	(816) 414-2102
Tony Byers, Customer Relationship Management Section (CRM) Supervisor	(816) 414-2176
Michael Sibert, Administrative Officer	(816) 414-2057
Facsimile Machine (CRM)	(816) 414-2192
Facsimile Machine (General)	(816) 414-2066
KFC Payment Call Center	Payments@fiscal.treasury.gov (855) 868-0151 Option 2, Option 0
	(816) 414-2100

Statistical Collections and Report Branch (SCRB)

Crystal Duckworth, Manager	(816) 414-3611
Facsimile Machine	(816) 414-2180

DIVERSIFIED PAYMENT SERVICES BRANCH (DPSB)

Francie Abbott, Manager	(816) 414-2151
Walker Woods, Diversified Payments Processing Supervisor	(816) 414-2188
Facsimile Machine (General)	(816) 414-2180
Facsimile Machine (DPSB)	(816) 414-2120
Fedwire Help Desk	KFCFedwire@fiscal.treasury.gov (816) 414-2341
ASAP Help Desk	KFC.ASAP@fiscal.treasury.gov (816) 414-2145
ITS.gov Help Desk	ITS.Operations@fiscal.treasury.gov (816) 414-2125
ITS.gov Enrollment	ITSEnrollment@fms.treas.gov (816) 414-2150

OPERATIONS SUPPORT BRANCH (OSB)

Cynthia M. Sheppard, Manager & PAM Project Manager	(816) 414-2301
Ed Barlett, Supervisor – Payment Applications Support Section	(816) 414-2304
Jesse Chavez, Supervisor – SPS Project Manager	(816) 414-2108
Aric Wright, Supervisor – PIR Project Manager	(816) 414-3606
Tequilla Baskin, Production Support Help Desk Supervisor	(816) 414-2322
General Information	(816) 414-2300
Facsimile Machine	(816) 414-2367
PAM Help Desk	PAM.Help.Desk@fiscal.treasury.gov (816) 414-2340
SPS Help Desk	KFC.SPS.Help.Desk@fiscal.treasury.gov (816) 414-2340
PIR Help Desk	PIR.Help.Desk@fiscal.treasury.gov (816) 414-2340

PAYMENT & MAIL OPERATIONS BRANCH (PMOB)

Toni Mussorici, Manager	(816) 414-2204
Carol Matthews, Deputy Manager	(816) 414-2181
Donald Watts, Operations Supervisor (Day Shift)	(816) 414-2206
Nick Norton, Mail Operations Supervisor	(816) 414-2196
Ian Schmidt, Printing, Check and Enclosing Supervisor	(816) 414-2277
James Lee, Operations Supervisor (Evening Shift)	(816) 414-2307
Payment Operations Section	(816) 414-2350
Facsimile Machine (Mail)	(816) 414-2217
Facsimile Machine (Operations)	(816) 414-2373

Have You Heard?

KFC employs a staff with diverse talents and skills sets that allow us to meet and exceed the opportunity to serve our customers. Professional certifications achieved in 2017 include:

CERTIFIED CONTACT CENTER PROFESSIONAL

Operations Support Branch

Tequilla Baskin

Casey Conley

Jared Guthrie

Rita Moburg

Cedric Norton

Antoinette Williamson

Customer Service Branch

David Blakeman

Bruce Dean

Ty Edwards

Steve Peterson

Diversified Payment Services Branch

Karla Moon

Dorothy Perrett

Payment Mail and Operations Branch

Nick Norton



Department of the Treasury, Bureau of the Fiscal Service, Kansas City Financial Center
P.O. Box 12599-0599, Kansas City, Missouri 64116-0599

Phone: (816) 414-2100

Fax: (816) 414-2192