

January 2017

Dear Card Servicing Customers / Agency CFOs,

The U.S. Department of the Treasury's Bureau of the Fiscal Service is pleased to announce the selection of Comerica Bank as our new Card Acquiring Service (CAS) Financial Agent (FA). Comerica is a strong relationship bank, committed to optimizing payment solutions, supporting data security and PCI Compliance, and providing more resources for relationship management. We will be transitioning service support from Fifth Third Bank to Comerica Bank over the next 10 months. Comerica partners with Vantiv, the existing processing partner for CAS for which your agency is already familiar.

What You Can Expect: CAS, Comerica, and Vantiv will work closely with your agency to convert your existing Merchant Identification (MIDs) numbers to the Comerica/Vantiv platform. The new Comerica MIDs will ensure uninterrupted service for your agency which will be able to accomplish the conversion for all point-of-sale and/or online form through a convenient download process.

With this transition, we also expect to avail your agency of more robust data protection for its payment card acceptance. In addition to EMV protection deployed last year at your point-of-sale locations, tokenization and encryption will be enabled, where appropriate, to protect sensitive cardholder data at rest and in transit through the transaction authorization process. As part of the transition process, these security features will entail no additional effort on your part and come at no additional cost to your agency.

All agencies will be assigned to one of three conversion waves that will begin in April 2017 and conclude by October 2017. Specialists from Comerica and Vantiv will work with your designated contact(s) to bring your agency onto the new platform within a short period and to make your transition as seamless as possible. Two alternatives will be available that can help expedite your conversion:

- 1. Your agency can select a self-service option in which your point(s) of contact will download the new MIDs to your respective point-of-sale devices, or
- 2. You can have a Vantiv specialist coach your point(s) of contact through the download process.

Further information regarding your agency's conversion group timing and options, will be provided in the coming weeks. Please note that to accommodate the transition of FAs, there will be a freeze on processing requests for new MIDs from late March through April 2017.

Keeping You Informed: We will conduct a live webinar in early February 2017 in which further details of this venture will be presented. The webinar will also be recorded and posted on the CAS website as well as other resources supporting this transition.

Please watch for your webinar invitation; you are welcome to include your designated point(s) of contact and others that will assist in your agency's conversion, such as your IT support.

Thank you in advance for your cooperation during this effort. If you should have any transition related questions, please email us at: CAS Agency Outreach Mailbox). Please continue to use the normal Vantiv Federal Agency Support Line at: 1-(866)-914-0558 for current operational questions and issues.

We are excited about the future for the CAS Program and look forward to providing our customers with advanced merchant servicing support capabilities, services, and products.

Sincerely,

Ian W. Macoy

Director, Settlement Services Revenue Collections Management

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