### Kick-Off - CARS IPAC Overview (ALC/CARS/SAM attend)
- Important to have decision-makers on call (224, reconciliation, technical, IPAC/PYMT/COLL experts)
- Purpose is to provide overview of IPAC reporting in CARS
- Answer ALC questions about new reporting process
- Discuss tasks to complete before pilot

### Pre-Transition – CARS:
- ALC confirms date for start of IPAC Transition
- ALC sends IPAC Special Requirements email to CARS CRM
- ALC informs trading partners of TAS/BETC requirement(s)

### Pre-Transition – SAM:
- SAM Team hosts conference call with ALC
- ALC establishes SAM access group structure
- ALC completes/submits PLSA authorization form
- ALC sets up additional users (optional)
- ALC enters SAM default rules (F3502)
- ALC provides TAS information for TRACS (if required)
- ALC uploads TRACS CFP in SAM

### Reporter in Transition:
- ALC continues to report 224 as usual, which is still the official posting to FBWT
- ALC (and Trading Partners) includes TAS/BETC classification information at the point of initiation, which will be used for self data analysis
- CARS CRM team will follow up with the ALC 5 days prior to month end

### Live IPAC Reporter:
- Switch is set in IPAC
- TAS/BETC classification information becomes the official post to the FBWT
- Trading partners must use TAS/BETC on transactions
- ALC discontinues submitting 224 for IPAC
- If ALC uses multiple system types – partial reporter
- If ALC uses only IPAC – full reporter

### Kick-Off - CARS Payments Overview (ALC/CARS attend)
- Important to have decision-makers on call
- Purpose is to provide overview of payments reporting in CARS
- Answer ALC questions about new reporting process
- Discuss tasks to complete for test phase

### Pre-Transition – CARS:
- No pilot phase for Payments
- ALC/CARS determine testing period
- ALC completes testing phase (average 1 month)

### Pre-Transition – SAM:
- SAM Team hosts conference call with ALC
- ALC establishes SAM access group structure (if not previously completed)
- ALC completes/submits PLSA authorization form (if not previously completed)
- ALC sets up additional users (optional)
- ALC enters SAM default rules (F3500)
- ALC provides TAS information for cash flow profiles
- ALC uploads cash flow profiles in SAM

### Live Payments Reporter:
- Testing phase complete
- Switch is set for Payments
- ALC discontinues submitting 224 for Payments
- If ALC uses multiple system types – partial reporter
- If ALC uses only Payments – full reporter

### Kick-Off - CARS Collections Overview (ALC/CARS/SAM attend)
- Important to have decision-makers on call
- Purpose is to provide overview of collections reporting in CARS
- Answer ALC questions about new reporting process
- Discuss tasks to complete before pilot

### Pre-Transition – CARS:
- ALC confirms date for start of Collections transition
- ALC determines testing period

### Pre-Transition – SAM:
- SAM Team hosts conference call with ALC
- ALC establishes SAM access group structure (if not previously completed)
- ALC completes/submits PLSA authorization form (if not previously completed)
- ALC sets up additional users (optional)
- ALC enters SAM default rules (F3500)
- ALC provides TAS information for cash flow profiles
- ALC uploads cash flow profiles in SAM

### Reporter in Transition:
- ALC continues to report 224 as usual, which is still the official posting to FBWT
- ALC includes TAS/BETC or C-Key classification information at the point of initiation, which will be used for transition data analysis
- CARS CRM Team meets with ALC to review transition data

### Live Collections Reporter:
- Switch is set for Collections
  - TAS/BETC classification information becomes the official post to the FBWT
  - ALC discontinues submitting 224 for Collections
  - If ALC uses multiple system types – partial reporter
  - If ALC uses only Collections – full reporter

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**Customer Relationship Management**

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