



DEPARTMENT OF THE TREASURY
FINANCIAL MANAGEMENT SERVICE
P.O. BOX 24700
Oakland, CA 94623

Date: **April 29, 2013**

TO: Agencies Serviced by the San Francisco Financial Center (SFC)

SUBJECT: Regional Financial Center (RFC) ACH Reclamation Transition

The purpose of this communication is to notify you of upcoming changes that will affect your organization's interactions with the Bureau of the Fiscal Service (BFS). As you may be aware, BFS is working to consolidate and reorganize various payment and post-payment operations. In this restructuring, the BFS realignment of work will result in two focused activities:

- Kansas City Financial Center (KFC) as the BFS Payment Processing Center
- Philadelphia Financial Center (PFC) as the BFS Post-Payment Processing Center

Effective June 3, 2013, the ACH Reclamation workload currently processed at SFC will be transitioned to PFC. The ACH Reclamation workload will no longer be supported by SFC after Friday, May 31, 2013.

We appreciate your patience with this current initiative and strive to provide your agency with the same quality of customer service you have come to expect. If you have any questions leading up to and during the transition, please use the below points of contacts at the respective RFCs:

San Francisco City Financial Center
Debbie Price, Claims Branch Manager

(510) 594-7170

Philadelphia Financial Center
Lisa Andre, Customer Service Branch Manager
Kevin McDaniels, Customer Service Branch Supervisor
PFC Help Desk

(215) 516-8142

(215) 516-8040

(855) 868-0151

Sincerely,

Philip A. Belisle
Regional Director
San Francisco Financial Center

Elizabeth A. Belinsky
Regional Director
Philadelphia Financial Center