

NAVY CASH[®] CARD

Use your card *with confidence* for everyday purchases, both on and off ship.

If this is a replacement card, please remember to destroy your old card.

**YOUR CARD WILL BE ACTIVATED
WITHIN 24 HOURS**

If your card isn't activated within this time, please contact

Navy Cash Card Customer Service Unit

Phone: (866) 3NAVYCASH or (866) 362-8922

Web: www.navycash.com



About Your Card

- The Navy Cash Card is a payment card that uses a chip for on-ship purchases and a magstripe on the back of the card for off-ship purchases.
- The chip replaces bills and coins for purchases on-ship. Chip purchases may be made on-ship at any vending machine or eligible retail location (e.g., ship's store, post office, MWR, Wardroom, Chief's Mess, etc.).
- The magstripe allows your card to be used off-ship to obtain local currency at ATMs or to pay for purchases at millions of locations worldwide.
- The chip and magstripe access separate accounts on your card. Know the amount of money you have loaded on each account.

About Your PIN

- When selecting your PIN, don't use consecutive numbers, your SSN, DOB or address.
- You may change your PIN at any Navy Cash Kiosk on-ship.
- Your PIN is the same for both magstripe and chip purchases.
- If you forget your PIN, it may be reset at the Disbursing Office or through Navy Cash Customer Service.
- If you change or reset your PIN, the new PIN will be effective on-ship immediately and off-ship usually within 24 hours.
- Typically, a PIN is not required for a vending machine transaction on-ship. Purchases at vending machines are limited to a total of \$25 before your PIN must be entered to reset the \$25 counter in the chip. You may reset the \$25 counter at either a Navy Cash Kiosk or a point of sale terminal that requires a PIN to make a purchase.

Using Your Card On-Ship (at eligible retail locations)

- Insert your card face up with the chip end first until the card clicks into place.
- Follow the instructions on the screen.
- Do not remove your card until the transaction is complete.

Using Your Card Off-Ship

- Swipe your card using the magstripe on the back of the card.
- If asked by a merchant, the chip on the card *cannot* be used for transactions off-ship.
- Know the amount of money you have loaded to your card before making a purchase.
- You will need to enter your PIN for debit transactions at merchant terminals and at ATMs.

Navy Cash Card Safety Tips

Protect yourself with these important safety tips:

- Be sure to sign the back of your card.
- Memorize your PIN – never share it with anyone or write the number down.
- Do not allow anyone to use your card and do not give your card number to anyone you don't know.
- Always collect your card after every transaction.
- If your card is ever lost or stolen, immediately notify Navy Cash Customer Service at (866) 3NAVYCASH or (866) 362-8922 and contact the Disbursing Office.
- Review your transaction history regularly. Call us immediately and notify the Disbursing Office if you identify any unfamiliar POS or ATM transactions and to report any unauthorized chip transactions.

Navy Cash is a registered service mark of the U.S. Department of the Treasury, Bureau of the Fiscal Service.

This card is issued by PNC Bank, N.A. pursuant to license by Mastercard International. This card must be returned upon demand.

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